

How is my Qlarant PDR Score Calculated?

Service Provider PDR TOOLS

The Overall PDR score is comprised of a Compliance and Person Centered Practices score. These scores are comprised of select indicators within each of the following review tools:

- The Administrative Review is comprised of two tools:
 - General Administrative Review (GAR): scored once for each Provider.
 - Staff Qualifications and Trainings (Q&T): scored on a sample of staff records.
 - All standards scored within the Administrative Review are worth 1 point each.
- The Service Specific Record Review (SSRR): scored on a sample of records from individuals receiving one or more waiver services from the Provider.
 - SSRR standards are worth 1, 2, or 3 points:
 - Health & Safety related standards are worth 3 points.
 - Person Centered and Billing related standards are worth 2 points.
 - Other basic requirement standards are worth 1 point.
- Observations are completed for all Service Providers operating Licensed Residential Homes (LRH) or Adult Day Training sites (ADTs).
- All standards in an Observation are worth 1 point each.

Note: Indicators scored for Compliance are those that meet basic requirements all providers are expected to meet as a minimum standard of service. Indicators scored for Person Centered Practices are a reflection of the provider's quality of services.

HOW TO CALCULATE YOUR PDR SCORE

Step 1. Determine the total # of points your organization earned through the Administrative Review, SSRRs, and Observations (when applicable).

Step 2. Divide total # points earned by the total # of points possible through the Administrative Review, SSRRs, and Observations (when applicable).

Step 3. Subtract 5 percentage points for each alert type (up to 15 points).

Note: Standards that do not apply to the Provider at the time of the review, are marked Not Applicable (NA). Standards marked NA are not included when calculating the PDR score.

**Refer to "How My Score is Calculated" tables at the end of your PDR report for more detail.*

ALERTS: Some standards scored within the PDR may result in an Alert.

5 points are subtracted from your PDR Score for each type of alert.

A maximum of 15 points can be subtracted for Alerts.