

My Service Life	My Home Life
✓ I chose my goals/outcomes.	✓ I am happy in my home.
✓ I define how my goals/outcomes will be accomplished.	✓ I am happy with the people who live with me.
✓ My service providers talk to me about my hopes and dreams.	✓ People are checking in with me and I can make changes if things are not
✓ My service providers talk to me about my progress towards my goals.	what I want.
✓ I understand my service options.	✓ I am satisfied with the services and supports I am receiving in my home.
✓ I choose my services.	✓ I chose where I live.
✓ I understand my options and I choose my service providers.	✓ I chose who lives in my home.
✓ I have the services I need to achieve my goals/outcomes.	✓ I chose the staff assisting me in my home.
✓ I am receiving the services and supports I desire and need.	✓ I can make changes to my home life.
✓ I select the time of my services.	✓ I have access to all areas of my home.
✓ I select the location of my services.	✓ I have keys to my home and/or bedroom door.
✓ I receive on-going education from my service providers to help me	✓ I can come and go from my home when I want.
perform better.	✓ My friends and family are able to visit when I want.
✓ I receive periodic evaluations/ progress reports as a measurement of my	✓ My privacy is respected.
skills and abilities.	✓ People respect me.
✓ I am happy with my service providers.	✓ I am involved in the decisions about what goes on in my home.
✓ I can change my service providers if I am not happy.	✓ I feel secure and safe where I live.
✓ I am in control of my services and I make changes as I want.	✓ I feel in control of decisions about where I live.
✓ I feel respected.	
✓ My service providers listen to me.	
✓ My service providers respect my privacy.	
✓ My service providers show up as expected.	
✓ My service provider does the job for which they are hired.	
✓ I experienced little to no changes with my approved services.	
✓ I feel in control of the services I receive.	
✓ I experienced little to no changes with service providers/direct care staff.	
✓ I feel in control of service provider changes.	



My Work/Daily Life	My Social Life
Note: Work is whatever a person considers to be their job. It could be community based employment, an onsite or offsite day program, volunteer work etc. ✓ I am happy with my job. ✓ My service provider is checking in with me and I can make changes if things are not what I want. ✓ The things I do during the day are what I want to do for my activities. ✓ I have co-workers/ friends at work who help me if I need it. ✓ I have chosen my job/career. ✓ I am provided with options related to my job/career. ✓ People I work with treat me with respect. ✓ I am involved with making decisions about my job/career/day activity. ✓ I understand options for work and I choose to be where I am today. ✓ I am reaching my education/career goals. ✓ There is room for advancement/promotions where I work. ✓ I receive periodic education at work to help me perform better. ✓ I receive periodic evaluation/progress reports as a measurement of my skills and abilities. ✓ I feel secure and safe with my work/daily activity. ✓ I feel in control of decisions about where I work and what I do during the day.	✓ I choose what I do and where I go in the community. ✓ I choose who goes into the community with me. ✓ I can change my schedule when I want. ✓ I have the community roles I desire. ✓ I feel I am a valued member of my community. ✓ I feel my participation is valued and respected by others. ✓ I have friends I am able to do things with when I want. ✓ I am able to meet and make friends. ✓ I have met people in my community, who I rely on and trust. ✓ I have friends who do not provide services to me. ✓ I am able to choose the friends I want to see. ✓ I have someone with whom I can share my secrets. ✓ I have the close friendships/relationships I desire in my life. ✓ I have people in my life I can trust to share news of my successes or concerns. ✓ I have a supportive family. ✓ I have supportive friends.
My Health	My Safety
 ✓ I feel my health is good. ✓ My life is not limited by my health. ✓ I get routine health checkups if I want. ✓ I understand why I take my medications. ✓ I understand concerns about my health. ✓ I understand the importance of preventive care. ✓ I feel my health strategies are working and I can make changes to these as desired. 	 ✓ I am provided the support and information I need to protect myself. ✓ I understand abuse, neglect and exploitation. ✓ I know how to report abuse, neglect and exploitation. ✓ I feel safe while out with my friends and in the neighborhood where I live. ✓ I have the supports I need to be and feel safe while in the community. ✓ I feel safe in my home. ✓ I know how to keep myself safe. ✓ I have supports to ensure my safety.



- ✓ I am in control of my healthcare.
- ✓ If I feel sad or lonely, I know who can help me.
- ✓ I know how to keep myself healthy.
- ✓ I have supports to ensure my health.
- ✓ I have access to information and organizations to ensure my health.
- ✓ My home is a safe place.
- ✓ I have access to information and organizations to ensure my safety.
- ✓ I have an emergency plan in place for all potential disasters.
- ✓ I have the equipment and supplies I need to keep me safe.

	My Service Life This Domain applies to everyone					
Focused Outcome Area/ Expectations	Not Present Reasons for Outcomes	Not Present Reasons for Support				
Choice and Self Direction - I am an active participant in development of service documentation. Choice and Self Direction - I am working toward goals/outcomes important me.	 I did not participate in the development of my Implementation Plan, if applicable. I did not participate in the development of my Employment Stability Plan, if applicable. I did not participate in the development of my Behavior Analysis Services Plan, if applicable. I did not choose my goals/outcomes. I am not working on goals/outcomes important to me. I am not able to identify accomplishments I have 	 I requested changes to service documentation and changes have not been made. I am not supported to drive the development and planning process of my Implementation Plan, if applicable. I am not supported to drive the development and planning process of my Employment Stability Plan, if applicable. I am not supported to drive the development and planning process of my Behavior Analysis Service Plan, if applicable. Copies of service documentation is not provided to me. My goals/outcomes are determined only by supports. I do not have the support and services I need to achieve my goals/outcomes. 				
	made in past 6-12 months.					
3. Choice and Self Direction - I choose and manage my services.	 I did not choose where my services are rendered. I did not choose when my services are rendered. My service provider does not call me if they will be late. I requested a change to services and the change has not been addressed. 	 I am not included in decisions about where services are rendered prior to service delivery. I am not included in decisions about when services are rendered prior to service delivery. My service provider does not always show up on time. My service provider is not rendering service as desired. 				



	My Service Life This Domain applies to everyone						
Fo	ocused Outcome Area/ Expectations	Not Present Reasons for Outcomes		Not Present Reasons for Support			
4.	Choice and Self Direction - I choose and manage my service provider.	 I did not choose my service provider. I do not have a choice of direct care staff who assist me. I do not know how to change my service provider. I do not know how to change my direct care staff. 	 2. 3. 	me. I am not offered information on how to change my service providers.			
5.	Rights - I know and exercise my rights.	 I do not understand what my rights are. I am aware of, but I am not able to exercise my rights. My preferences concerning the handling of my private information are not respected. My preferences for privacy are not respected. I am not respected and treated with dignity by my service provider. I do not know how to report a complaint or grievance. My rights are being restricted by my service provider. 	1. 2. 3. 4. 5. 6.	rights. Training on rights is provided but it is not tailored to my communication and learning style. My service provider is not advocating for my rights. My preferences concerning the handling of my private information are not solicited. My preferences for privacy are not solicited.			
7.	Stability - Within the past 12 months, the service provider or direct care staff has changed for this service I receive.	Number of changes: Why?	1				



Thi	My Home Life This Domain applies to Persons receiving RH, SLC, and SMHC							
Focused Outcome Area/ Expectations	Focused Outcome Area/ Expectations Not Present Reasons for Outcomes Not Present Reasons for Support							
1. Satisfaction - I am satisfied with services received in my home. Select One: Strongly Disagree/Disagree/Agree/Strongly Agree N/A								
Satisfaction - I am happy with where I live.	Select One: Strongly Disagree/Disagree/Agree/Strongly	y Agree N/A						
3. Choice and Self Determination - I chose where I live.	 I did not decide where to live. I was not provided information about the variety of living options/settings available. I have not explored other living options/settings. 	 I have not had assistance with choosing where to live. I am not offered any information about living options/settings available to me. My service provider is not advocating for me to make choices in where I live. 						
4. Rights - My preferences for living arrangements are respected and valued where I live.	 I did not choose my roommate/housemate. I do not have a choice of staff who assists me in my home. I cannot secure my personal property at home. I have little to no input into my daily schedule. I am not allowed to have visitors when I want. I am not able to access the kitchen for food and beverage as I want. I am not able to decorate my space as I desire. I do not have full access to my home. 	 My service provider does not solicit my preferences concerning roommates or housemates. My service provider does not solicit my preferences concerning staff who assist me. My service provider does not support me with creating my own daily schedule. 						
6. Stability - Within the past 12 months, I have moved.	Number of changes: Why?							
7. Stability - Within the past 12 months, the service provider or direct care staff has changed for this service I receive in my home.	Number of changes: Why?							



My Work/Daily Life This Domain applies to Persons receiving SLC, LSD 2, 3, 4

Focused Outcome Area/ Expectations		Not Present Reasons for Outcomes		Not Present Reasons for Support	
1.	Satisfaction - I am satisfied with the service provider who supports me in my desired day activity.	Select One: Strongly Disagree/Disagree/ Agree/Strongly Agree N/A			
2.	Satisfaction - My day activity is meaningful to me.	Select One: Strongly Disagree/Disagree/ Agree/Strong	ly A	gree N/A	
4.	Choice and Self Direction - I chose where I work/day activity. Rights - My preferences are respected and valued at my work/day activity.	 I did not choose my work/day activity. I am not provided information about various work options/day activities available to me. I have not explored various work options/day activity settings. I would like to change employment. I would like a different day activity. I have limited to no options available in my geographic area. I do not decide who assists me in my work/day activity. My preferences concerning my work/day activity 		options available to me. I am not involved in decisions about my work/day activities. My preference to change work/day activities has not been supported. My service provider is not advocating for me to make choices in my work/day activity. My service provider does not solicit my preferences regarding staff who assist me in my work/day activity. My preferences for privacy including PHI/PII have not been	
		schedule have not been addressed.	3.	solicited. My preferences concerning my work/day activity schedule have not been addressed.	
6.	Stability - Within the past 12 months, I have changed employment.	Number of changes: Why?	1		
7.	Stability - Within the past 12 months, I have experienced changes to my work/day activity service providers (including direct care staff).	Number of changes: Why?			



	My Social Life							
	This Domain applies to Persons receiving RH, SLC							
Fo	cused Outcome Area/ Expectations		Not Present Reasons for Outcomes		Not Present Reasons for Support			
1.	Satisfaction - I am happy with how much involvement I have in my community.	Se	lect One: Strongly Disagree/Disagree/Agree/Strong	gly A	agree N/A			
2.	Choice and Self-Direction - I am part of and participate in my community.	 3. 	I am not involved in my community. I am not participating in community activities that are of interest to me. I participate in community activities but would like to do more. I would like my community activities to be more individualized instead of group based.		My preferences regarding community activities are not supported. I am not supported to choose my community activities. I am not supported to access community activities in natural settings (e.g., medical providers, religious services, shopping, banking are done in the living setting or are completed by supports). I do not have access to the transportation I need to access my community.			
3.	Choice and Self Direction – I am an active and contributing member of my community.	 3. 4. 	I am not a member of any groups or organizations in my community and I want to be. I do not understand how to develop and maintain social roles. I do not understand all the different community groups or organizations available in my community. I participate in community activities but I would like to develop more meaningful connections. I would like to volunteer, but have not had assistance to do so.		My preferences regarding social connections are not supported. I am not provided information about community groups and organizations that are of interest to me. I am not provided information about social roles including what they are or why they may be important to me. I am not supported to determine what social roles I want to develop.			
4.	Choice and Self Direction - I have meaningful friendships and relationships.		I have little to no meaningful friendships and relationships in my life. The only friends and relationships I have are with paid staff.	1. 2. 3.	I am not supported to stay connected with my friends. I am not supported to stay connected with my family. I am not supported to meet new people and develop friendships.			



			I do not get to spend enough time with my friends. I do not get to spend enough time with my family. I would like more opportunities to make friends. I do not have people I can count on and trust in	4.	My preferences about dating and intimacy are not supported.
		7.	my life. I would like to date, but I am not able to date.		
5.	Rights - My preferred communication method/styles are known and respected.	 1. 2. 3. 4. 	My preferred communication is not known by service provider. My preferred communication is known but not respected. I do not have access to assistive technology, or other tools such as picture boards, to help me communicate. I have a communication device/assistive technology but I am not given the opportunity to use it.	1. 2. 3. 4. 5.	My service provider does not know my preferred method of communication. My preferred method of communication is not solicited. I am not supported to obtain assistive technology to help me communicate. My service provider has made little to no effort to find a functional means of communication for me. My service provider is not supporting me to use the communication device/assistive technology I have. My service provider is not supporting me to get needed
		5.	I have a communication device/assistive technology but it is not working.		repairs to my communication device/assistive technology.

	My Health					
	Th	is I	Domain applies to Persons receiving	ng l	RH, SMHC and SLC	
Fo	Focused Outcome Area/ Expectations Not Present Reasons for Outcomes Not Present Reasons for Support					
1.	Satisfaction - I am in good health.	- I am in good health. Select One: Strongly Disagree/Disagree/Agree/Strongly Agree N/A				
2.	Satisfaction - I am satisfied with physician/dentist.	1. 2. 3. 4.	I am not satisfied with my current physician. I am not satisfied with my current dentist. I do not currently have a physician. I do not currently have a dentist.	1.	My service provider has not assisted me to choose my physician. My service provider has not assisted me to choose my dentist.	



	My Health				
	Th	is I	Domain applies to Persons receiving	ng I	RH, SMHC and SLC
3.	Satisfaction - I am satisfied with other health care providers/specialists.	1.	I am not satisfied with my other health care providers/specialists, if applicable.	1.	My service provider has not assisted me to choose new health care providers/specialists, if applicable.
4.	Rights - My health needs are being addressed.	2.	I do not feel well and no one is helping me address my health concerns. My service provider is not aware of my health needs. I have not seen a physician/other healthcare specialist in over a year. I have not seen a dentist in over a year. I am not seeing the medical specialists I need.	 2. 3. 4. 5. 	My service provider has not asked me questions and gathered information about my health. My service provider is not helping me address concerns I have with my health. My service provider is not supporting me to attend routine/annual medical appointments. My service provider is not supporting me to attend routine dental visits. My service provider is not supporting me to see medical specialists.
5.	Choice and Self Direction - I am an active participant in all aspects of healthcare choices.	2.	I did not actively participate in selection of current health care providers. I did not actively participate in medical appointments. I do not know who to go to when I am lonely or sad.	1. 2. 3.	I am not supported to direct my own healthcare. I am not provided with opportunities to learn more about health. I am not provided with opportunities to learn more about my emotional health.
6.	Rights - I understand my medications.	2.	I am not aware of the medications I take. I am not aware of why my medications are prescribed. I am not aware of potential side effects of my medications.		I am not offered opportunities to learn more about medications I am taking. I am not supported to understand why I am taking my medications. I am not supported to understand the possible side effects of my medication.



My Safety This Domain applies to everyone but expectations vary by services received.						
Focused Outcome Area/ Expectations	Not Present Reasons for Outcomes	Not Present Reasons for Support				
I have the adaptive equipment I need.	 My service provider is not aware of my safety needs. I do not feel safe at home. I do not feel safe at my work/day activity. I do not feel safe in my community. I do not know what to do in the event of a fire. I do not know what to do in the event of a weather related emergency (e.g., Hurricane, Tornado) I do not know how or when to call 911. I do not know how to keep myself safe when out in my community (e.g. incapacitated staff, pedestrian safety, strangers). I do not have a personal disaster plan. I do not have the adaptive equipment I need. I have adaptive equipment, but it is not in good working condition. 	 My service provider has not asked me questions or gathered information about how best to keep me safe. My service provider is not addressing my safety concerns at home. My service provider is not addressing my safety concerns at work/day activity. My service provider is not addressing my safety concerns in my community. I have not been provided with information and resources to prepare for safety issues (including but not limited to fire, severe weather, need for 911, incapacitated staff). I have not been supported to develop a personal disaster plan. I am not given information about available adaptive equipment, based on my needs. My service provider is not helping me get the adaptive equipment I need. My service provider is not helping me repair or replace my adaptive equipment that is not working. 				
I understand what abuse, neglect and exploitation (ANE) mean.	 I do not understand what abuse means. I do not understand all the different types of abuse (i.e. physical, emotional, verbal, sexual) I do not understand what neglect means. I do not understand what exploitation means. 	 I am not supported to understand physical abuse. I am not supported to understand emotional abuse. I am not supported to understand verbal abuse. I am not supported to understand sexual abuse. I am not supported to understand neglect. I am not supported to understand exploitation. 				



This	My Safety This Domain applies to everyone but expectations vary by services received.					
		Training on ANE is provided but it is not tailored to my communication and learning style.				
4. I know what to do if abuse, neglect, or exploitation (ANE occurs.	 I am not aware of who to go to if ANE occurs. I do not know what the Abuse Hotline is. 	 I am not supported to know steps to take in the event of ANE. I am not supported to report concerns with ANE. I have not been given any training on when and how to call the Abuse Hotline. 				