

QUALITY COUNCIL MEETING AGENDA

Holiday Inn

2003 Apalachee Parkway Tallahassee, FL

Thursday April 4, 2024

9:00 a.m. – 4:00 p.m.

Session 1

9:00 – 10:00

- Welcome & Introductions
Theresa Skidmore, Florida Director – Qlarant
- October 2023 Refresher with Approval of Minutes
Theresa Skidmore, Florida Director – Qlarant
- Self-Advocate Project Update
Theresa Skidmore & Charlene Henry – Qlarant
- AHCA Updates
Suzi Kemp, Government Operations Consultant III - AHCA

End of Session 1 ~ Break ~ 10:00 - 10:15

Session 2

10:15 – 11:30

- APD iConnect Update
Lukas Tubeck, iConnect Business Operations Manager - APD
- General APD Update
Liesl Ramos, Chief of Consumer Supports Bureau of Operations - APD

End of Session 2 ~ Lunch ~ 11:30 – 12:45

Session 3

12:45 – 2:00

- Critical Incident Reporting and Management
Meghan Torres, Program Administrator for Quality Improvement – APD
- Qlarant Data Presentation
Dr. Katy Glasgow, Scientist – Qlarant

End of Session 3 ~ Break ~ 2:00 – 2:15

Session 4

2:15 – 4:00

- Qlarant Updates
Theresa Skidmore, Florida Director – Qlarant
- Action Items/Adjourn
Theresa Skidmore, Florida Director – Qlarant