



Best People.
Best Solutions.
Best Results.®

Qlarant[®]

Qlarant[®]

Florida Statewide Quality Assurance Program

14025 Riveredge Drive
Suite 150
Tampa, FL 33637

We Are Qlarant



A Quality Assurance Organization

Qlarant[®]

Best People. Best Solutions. Best Results.®



Our Focus is Quality.

We Care.

We want to see you succeed.

Qlarant is a not-for-profit organization with a focus on quality assurance. We have been working in the State of Florida since 2001. We provide the Agency for Healthcare Administration (AHCA) and Agency for Persons with Disabilities (APD) with reports about the quality of services from providers of Medicaid Waiver services in the State.

Our Partners

We work with the AHCA and APD to ensure participants in the Medicaid Waiver program are receiving the very best services and they are fully supported to meet their personal goals, when it comes to care and support.

Our Process

We work in partnership with key agencies to monitor services. You are a very important part of this.

We visit providers to review their policies and processes for assisting you. We want to make sure providers are following state regulations for conducting and documenting the services you request.

Most importantly, we want to get to know you, to hear directly from you about your dreams and experiences. We want to know how you feel about the providers you choose for your care. We support a person-centered system when it comes to care. This means we believe services and supports should focus on and be driven by you.

Our Team

We have a team of great professionals in various roles to assist in the quality process, from field reviewers who conduct interviews and quality reviews, to nurses and scientists who analyze data and provide key findings for the State to act on. Our strength comes from the shared experience of our team members.



Our Clients

- *The Agency for Health Care Administration*
- *The Agency for Persons with Disabilities*
- *You!*

Contact Us

Qlarant
14025 Riveredge Drive
Suite 150
Tampa, Florida 33637

1-866-254-2075 (Toll Free)

1-813-972-8100

FSQAPcustomerservice@qlarant.com

www.florida.qlarant.com

www.flddresources.org



Florida Statewide Quality Assurance Program