

Appendix A

Reasons Supports Not Present Grouped by POM Area

Identity

No Knowledge or Awareness

- Unaware of personal goals
- No response to person's interests
- Preferences unknown by Support coordinator
- Preferences unknown by supports
- No or limited effort to learn/communicate
- No or limited effort to learn or communicate
- Efforts are not present to learn preferences

Some Awareness/No Effort

- Person assumed to "like" current situation
- Person assumed to be "Happy"
- Opinions not actively solicited by Support Coordinator
- Preferences not being explored
- All options not explored
- Perception is the individual is not ready
- Perceived as having no intimacy needs
- Dissatisfaction not responded to
- Stronger effort to learn/communicate needed

Supports Limited/Barriers Present

- Barriers to solicitation of opinions not addressed
- Barriers not being addressed
- Barriers not being addressed
- Barriers seen as too much/too intensive
- Supports not individualized to address barriers

Supports Identified but Not Provided

- Supports/Services not provided to assist
- Family preference not to address at this time
- Consumer/family preferences differ
- Surveys, questions not individualized enough
- Preferences known but not addressed
- Varied experiences not provided

Supports Provided but not Adequately Meeting Outcome

- Supports need to be stronger
- More individualized approach needed
- Supports not individualized to help explore options
- Level of support needed exceeds State appropriations/\$ level
- Desire for job change needs to be addressed
- Supports are not adequately meeting person's needs
- Information not used to improve services
- Services are legally mandated

Autonomy

No Knowledge or Awareness

- Preferences unknown
- No preferences solicited
- No active efforts to solicit desires
- Supports never ask

Some Awareness/No Effort

- Limits assumed to be OK
- Person perceived as not needing any
- Preferences ignored
- Preferences assumed without exploration
- Preferences not determined to be important
- Modifications not addressed

Lack of Appropriate Training

- No training to express desire for privacy
- Training not addressed

Supports Provided but not Adequately Meeting Outcome

- Requests for access or more access not addressed
- No accommodations
- No encouragement to try new changes
- Attempt to limit not aggressive enough for person
- Personal information shared without consent

Affiliation

No knowledge or Awareness

- Person not asked
- limited effort to learn person's preferences
- Desired interaction not assessed
- Preferences not explored
- Support Coordinator unaware of role preferences
- Other supports unaware of social role preferences
- Organization unaware of respect issues
- Needs not addressed/unidentified

Need Identified but Not Provided

- Preferences of person not acted on
- Not enough opportunity for informed choice provided
- No plans to support integrated living
- No plans to support integrated employment
- No plans to support volunteering in integration
- No plan to support integrated socialization
- No plans for supporting any integration
- All opportunities not explored
- Organization not supporting desired social role
- Multiple supports needed for integration unavailable
- Information /Options not provided to person

No or Insufficient Supports Provided

- Transportation needed
- Adapt equip needed to support community participation
- Family awareness/education not provided
- Adaptive equipment needed
- Additional staff needed
- Behavioral support needed
- Transportation needed
- Behavioral supports needed
- No counseling provided but needed
- No counseling provided
- More educational supports needed
- Staff education needed
- More training needed for organization
- Staff training needed

Supports Limited or Barriers Present

- Staffing limitations
- Transportation limitations
- Court imposed limits on environment
- Court imposed limits on access to social involvement
- Only limited social roles supported
- Limited support awareness

Supports Provided but not Meeting Outcomes

- Supports/Individual differ in desires for integration
- More experiences need to be supported
- No support enhancing quality
- No support maintaining
- Supports are intrusive or demanding
- Treatment must improve/ value person
- Focus is on deficits vs. achievements
- Age inappropriate activities are encouraged
- Supports prevent person from doing age appropriate activities
- Supports & individual desires differ
- Required to do things as part of a group
- Support system accept/tolerates disrespect towards the individual
- Rules make obtaining outcome difficult

Attainment

No Knowledge or Awareness

- Supports unaware of specific achievement

Some Awareness/No Effort

- Family/staff continue to make choices
- Choices made for convenience of others
- Failed to celebrate achievement
- Availability to self-determination not supported

No or Insufficient Supports Provided

- Organization not working to provide services
- Organization not working to increase choices
- Organization does not educate person on available choices

Provided but not Meeting Outcomes

- Supports are not focused on outcome important to person
- Court imposed choices

Safeguards

No Knowledge or Awareness

- Providers unaware of family
- Providers unaware of importance
- All family contact information not available
- Not all safety issues identified

No or Insufficient Supports Provided

- No support to help person contact family
- No support to help person maintain contact
- Not all safety issues addressed
- Not purchasing necessary equip
- Organization ignores importance

Lack of Appropriate Training

- No communication training / phone
- Not providing necessary training
- Not providing enough fire training
- Not providing enough community training
- Not provided supports as altern. to training

Rights

No Knowledge or Awareness

- Important rights not solicited
- Person's fair treatment issues not solicited
- No examination of competency restoration

No or Insufficient Supports Provided

- Limited/no attempts to maximize personal control
- Limited/no personal advocacy
- Due process not supported
- No support to learn to handle money
- No support to learn safety issues for free access

Lack of Appropriate training

- No Rights training

Provided but not Meeting Outcomes

- Lack of behavioral oversight
- Procedures for addressing concerns not effective
- Lack of medical oversight

Health and Wellness

No Knowledge or Awareness

- Organization does not know person's needs/desires
- Insurance not explored
- Medical awareness issues

Some Awareness/No Effort

- Health records are incomplete
- Medication Administration appears to be an issue
- Failure to report by supports
- Contingency plan did not involve person
- Follow-up appointments not made

No or Insufficient Supports Provided

- Transportation issues
- Failure to provide needed equipment
- Lack of basic sustenance provided
- Needed interventions not provided
- Support not provided to promote personal control
- Follow-up not provided
- Necessary appointments not made
- Counseling not addressed

Lack of Appropriate Training

- Training for protection not addressed
- Reporting training not addressed
- No choice training