Pa	Participants have a service plan that is appropriate to their needs and they receive the services/supports specified in the plan. Service plans address all participants' assessed needs (including health and safety risk factors).							
Sub-Focus Area	Questions	Responses	Mark all Respondents	Discoveries				
CMS Assurance Service Plan	Do you have any health concerns? (Select one)	 Yes, I do but needs are being met. Yes, I do and needs are not being met. Maybe, I am not sure No, I do not 	 Individual Family Member Friend Staff WSC Record Review 	o If Yes I do and needs are not being met or maybe is selected: the following will load as a discovery on the report, Individual has health concerns to be addressed.				
CMS Assurance Service Plan	2. Do you have any of the following? (Select all applicable)	 N/A Guardian over health Health Care Proxy Advanced Medical Directives Living Will Power of Attorney over health Health Care Surrogacy Supports do not know if any apply. Other? 	 Individual Family Member Friend Staff WSC Record Review 	 If marked as applicable, the following will load as a discovery on the report: Individual has legal documents regarding health guardianship. Individual has legal documents regarding health care proxy. Individual has legal documents regarding Advanced Medical Directives. Individual has legal documents regarding Living Will. Individual has legal documents regarding health Power of Attorney. 				

	T			
				 Individual has legal documents regarding health care surrogacy. Supports are not aware of any health documents.
CMS Assurance	3. Do you need	o N/A	o Individual	If marked as applicable, the
Service Plan	additional	 Understanding/accessing 	o Family Member	following will load as a
	assistance in	transportation	o Friend	Discovery on the report:
	any of the	 Understanding/accessing 	o Staff	 Individual feels a need
	following areas	benefits (SSA/SSI)	o WSC	for assistance to obtain
	to meet your	 Obtaining Medical or 	o Record Review	transportation.
	health care	Specialist appointments		o Individual feels a need
	needs? (Select	o Understanding/accessing		for assistance to
	all applicable)	preventive health needs		understand benefits
		o Understanding/accessing		(SSA/SSI).
		health insurance		o Individual feels a need
		 Understanding/accessing 		for assistance to obtain
		medications		Medical or Specialist
		o Understanding diagnosis		appointments.
		 Understanding/modifying 		o Individual feels a need
		plans of care		for assistance to
		 Understanding/accessing 		understand preventive
		therapies		health needs.
		o Other?		o Individual feels a need
				for assistance to
				understand health
				insurance. o Individual feels a need
				for assistance with
				medications.
				medications.

		T		·
				 Individual feels a need for assistance to
				understand diagnosis.
				o Individual feels a need
				for assistance to
				understand plan of
				care.
				 Individual feels a need for assistance to
				access therapies.
				Individual feels a need
				for assistance to
				access other
				information.
CMS Assurance	4. Please select	o Number of reportable critical	o Record Review	Any item not marked, the
Service Plan	the following	incidents, if applicable		following will load as a
	health and	Type of reportable critical		Discovery on the report:
	safety risk	incidents	J *	Support Plan does not
	factors addressed in	Person has completed an		address number of
	the annual	annual physicalPerson reports freedom from		reportable critical incidents and there were applicable
	Support Plan.	abuse, neglect, and/or		incidents indicated.
	(Select all not	exploitation		Support Plan does not
	addressed in	 Person reports feeling safe 		address type of reportable
	the document)	at home		critical incidents and there
		o Person reports feeling		were applicable incidents
		treated with dignity and		indicated.
		respect		Support Plan does not
)		address the annual
				physical requirements.

		olth and Walfara Doutisin anta'l had		 Support Plan does not address the person reporting freedom from abuse, neglect, and/or exploitation. Support Plan does not address the person reporting feeling safe at home. Support Plan does not address the person reporting feeling treated with dignity and respect.
Oi		· · · · · · · · · · · · · · · · · · ·	alth and welfare are safeguarded and monitored. seeks to prevent the occurrence of abuse, neglect	and exploitation.
Sub-Focus Area	Questions	Responses	Mark all Respondents	Discoveries
CMS Assurance Health and Welfare	5. Which physicians and specialists have you had appointments with in the past twelve (12) months? (Select all applicable)	 Dentist: Last Visit- (mm) Dermatologist: Last Visit- (mm) Dietician: Last Visit- (mm) 	 Individual Family Member Friend Staff WSC Record Review Claims Data 	o If no boxes are checked, the following will load as a Discovery on the report: Individual has not seen a physician or specialist in the past twelve (12) months.

0	Gynecologist: Last Visit-	h .	
	(mm)	X	
0	Hematologist: Last Visit-		
	(mm)		
0	Homeopathic Physician-		
	(mm)		
0	Licensed Clinical Social		
	Worker: Last Visit- (mm)		
0	Nephrologist: Last Visit-		
	(mm)		
	Neurologist: Last Visit- (mm)		
0	Neurosurgeon: Last Visit-		
	(mm)		
0	Obstetrician: Last Visit-		
	(mm)		
0	Oncologist: Last Visit- (mm)		
0	Ophthalmologist: Last Visit-		
	(mm)		
0	Orthopedist: Last Visit- (mm)		
	Physiatrist: Last Visit- (mm)		
	Podiatrist: Last Visit- (mm)		
	Psychiatrist: Last Visit- (mm)		
0	Psychologist: Last Visit-		
	(mm)		
0	Primary Care Physician		
	Pediatrician: Last		
	Visit- (mm)		
	 Family Practice: Last 		
	Visit- (mm)		
	 Internal Medicine: 		
	Last Visit- (mm)		

		 Pulmonologist: Last Visit- (mm) Rheumatologist: Last Visit- (mm) Surgeon: Last Visit- (mm) Urologist: Last Visit- (mm) Others? Please describe:: Last Visit- (mm) 		
Use of Reactive Strategies CMS Assurance Health and Welfare	6. Have Reactive Strategies under 65G-8 been used due to behavioral concerns in the past twelve (12) months? (Select one)	 Yes When (List all)?: (mm) Why? Reactive Strategies Report completed: Y/N No 	 Individual Family Member Friend Staff WSC Record Review Claims Data 	o If marked yes the following will load as a Discovery on the report: Individual has had reactive strategies used due to behavioral concerns in the past twelve (12) months.
Free from Abuse, Neglect, and Exploitation CMS Assurance Health and Welfare	7. Has the Abuse Hotline been contacted by you or others to report abuse, neglect, or exploitation in the past twelve (12) months?	o Yes o When (List all)?: (mm) o Why? o UIR completed: Y/N o No	 Individual Family Member Friend Staff WSC Record Review Claims Data 	o If marked yes the following will load as a Discovery on the report: Individual has contacted the Abuse Registry in the past twelve (12) months.

	(Select one)					
Critical Incident Reports: Baker Act CMS Assurance Health and Welfare	8. Have you been Baker Acted in the past twelve (12) months? (Select one)	(n o W	Vhen (List all)?: mm) Vhy? IIR completed: Y/N	 Individual Family Member Friend Staff WSC Record Review Claims Data 	0	If marked yes the following will load as a Discovery on the report: Individual has been Baker Acted in the past twelve (12) months.
Critical Incident Reports: Urgent Care Center CMS Assurance Health and Welfare	9. Have you been to an Urgent Care Center in the past twelve (12) months? (Select one)	(n o W	Vhen (List all)?: mm) Vhy? IIR completed: Y/N	 Individual Family Member Friend Staff WSC Record Review Claims Data 	0	If marked yes the following will load as a Discovery on the report: Individual has been to an Urgent Care Center in the past twelve (12) months.
Critical Incident Reports: ER CMS Assurance Health and Welfare	10. Have you been to an Emergency Room in the past twelve (12) months? (Select one)	(n o W	Vhen (List all)?: mm) Vhy? IIR completed: Y/N	o Individual o Family Member o Friend o Staff o WSC o Record Review o Claims Data	0	If marked yes, the following will load as a Discovery on the report: Individual has been to an Emergency Room in the past twelve (12) months.
Critical Incident Reports: Hospitalizations CMS Assurance Health and Welfare	11. Have you been admitted to the hospital in the past twelve (12) months? (Select one)	o W	Vhen (List all)?: mm) Vhy? IIR completed: Y/N	 Individual Family Member Friend Staff WSC Record Review Claims Data 	0	If marked yes, the following will load as a Discovery on the report: Individual has been admitted to the hospital in the past twelve (12) months.

Critical Incident Reports: Medication Errors CMS Assurance Health and Welfare	12. Have you had any instances of medication errors in the past twelve (12) months? (Select one)	 Yes When (List all)?: (mm) Why? UIR Medication Error Report completed: Y/N No 	 Individual Family Member Friend Staff WSC Record Review Claims Data 	o If marked yes, the following will load as a Discovery on the report: Individual has had instances of medication errors in the past twelve (12) months.
Use of Same Day Surgery Center CMS Assurance Health and Welfare	13. Have you been a patient in a same day surgery center in the past twelve (12) months? (Select one)	o Yes o When?: (mm) o Why? o No	 Individual Family Member Friend Staff WSC Record Review Claims Data 	o If marked yes, the following will load as a Discovery on the report: Individual has been in a same day surgery center in the past twelve (12) months.
Preventive Care Family History CMS Assurance Health and Welfare	14. Are you and your supports aware of your family medical history as it relates to ensuring preventive care for yourself? (Select one)	 Yes, a full or partial family history is present and there are no reported concerns requiring follow up for the person receiving services Yes, a full or partial family history is present and there are concerns requiring follow up for the person receiving services A family history is not available due to adoption No family history is available 	 Individual Family Member Friend Staff WSC Record Review Claims Data 	 If yes responses are marked, the following will load as a Discovery on the report: A full or partial with concerns requiring follow up: Individual has concerns in family medical history requiring follow up. If no, the following will load as a Discovery on the report: Individual does not have a family medical history available.

Preventive Care	15. Have you	0	Annual Physical Exam	0	Individual	For su	b elements not marked
Exams	received any of	0	Annual Physical Exam	0	Family Member	as cor	npleted, the following
	the following		including gait assessment	0	Friend	would	load:
CMS Assurance	preventive		and fall risk assessment	0	Staff		
Health and	health in the	0	Flu Vaccine	0	WSC	0	Annual Physical Exam
Welfare	past twelve (12)	0	Pneumonia Vaccine	0	Record Review		was not conducted.
	months? (Select	0	Zoster (Shingles) Vaccine	0	Claims Data	0	Annual Physical Exam
	all applicable)	0	Tetanus-Diphtheria Booster				was conducted, but did
		0	Colorecteral Cancer				not include gait and fall
			Screening				risk assessments.
		0	Male PSA			0	Annual Flu Vaccine
		0	Female Pre-Natal Care if				was not administered.
			applicable			0	Pneumonia Vaccine
		0	Female preventive health				was not administered
			care: mammogram				as recommended.
		0	Female preventive health			0	Zoster (Shingles)
			care: pap smear or other				Vaccine was not
			exams such as ultrasound	Ì			administered as
		0	Bone Density Scan				recommended.
		0	Education on self breast			0	Tetanus-Diphtheria
			exams				booster was not
		0	Vision Exam				administered as
			o Glaucoma				recommended.
			 Cataracts 			0	Colorectal cancer
		0	Hearing Exam (ear wax and				screening has not
			hearing screening)				been completed as
		0	Dental Exam				recommended.
		0	Dermatology Exam including			0	Male preventive health
			skin cancer check				care has not been
		0	Areas specific to pertinent				addressed.
			family history			0	Female Pre-Natal Care
	i			1		1	

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				individual has not had recommended exams. Unable to determine based on documentation and interview. Note: RN Nurse reviewer will remove discoveries if not pertinent based on timeframes, age or gender.
Preventive Care CMS Assurance Health and Welfare	16. Have you had any of the following over the last twelve (12) months? (Select all applicable)	 N/A Unplanned weight gain of 10 or more lbs. Unplanned weight loss of 10 or more lbs. Two (2) or more falls Problems with skin breakdown 	 Individual Family Member Friend Staff WSC Record Review Claims Data 	 For a yes gained, the following will load as a Discovery on the report: Individual has gained more than 10 lbs in the past twelve months. For a yes lost response, Individual has lost more than 10 lbs in the past twelve months. For a yes response, Individual has had two (2) or more falls in the past twelve months. For a yes response, Individual has had skin twelve months. For a yes response, Individual has had skin breakdown in the past twelve months.
Medication (s)	17. What	o N/A	o Lopid (Gemfibrozil) o Individual	If a starred (*) medication

RX	Prescription	0	Abilify (Aripiprazole)	0	Lopressor (Metoprolol)	0	Family	appears the following will load
	medications do	0	Acarbose (Precose)	0	Maxcide (Triamterene)		Member	as a Discovery on the report:
CMS Assurance	you currently	0	Adderall	0	Mavik (Trandopril)	0	Friend	Individual takes medication
Health and	take? (Select all	0	Anafranil (Clomipramine)	0	*Mellaril (Thioridazine)	0	Staff	associated with Tardive
Welfare	currently	0	Antara (Fenofibrate)	0	Metformin (Glucophage)	0	WSC	Dyskinesia (TD).
	applicable)	0	Aricept (Donepagel)	0	Mysoline (Primidone)	0	Record	
		0	Artane (Trihexyphenidyl)	0	Namenda (Memantine		Review	If a ^ medication appears, the
		0	Atarax (Hydroxyzine)		HCL)	0	Claims Data	following will load as a
	Name Brand	0	Atenolol (Tenorman)	0	Neurontin (Gabapentin)			Discovery on the report:
	(Generic Name)	0	^Ativan (Lorazepam)	0	Nexium (Esomeprazole)			Individual takes controlled
		0	Avapro (Irbesartan)	0	Norvasc (Amlodipine)	^=	Controlled	medication(s).
		0	Baclofen (Liorasal)	0	Paxil (Paroxetine)	Me	edication	
		0	Benadryl (Diphenhydramine)	0	Phenobarbital	* =	Medication is	If more than 4 medications are
		0	Buspar (Buspirone)	0	Pravachol (Pravastatin)	as	sociated with	selected, the following will
		0	Cabergoline (Cabasev)	0	Prevacid (Lansoprazole)	Та	ardive	load as a Discovery on the
		0	Catapres (Clonidine)	0	Prinivil (Lisinopril)	Dy	/skinesia	report: Individual takes 4 or
		0	Celexa (Citalopram)	0	Prozac (Fluoxetine)			more prescription medications.
		0	Cogentin (Benztropine)	0	Pulmocort (Budesonide)			
		0	^Concerta (Methylphenidate)	0	Omeprazole (Prilosec)			
		0	Crestor (Resuvastatin	0	Onfi (Clobazam)			RN reviewer will refer to
			Calcium)	0	*Risperdal (Risperidone)			Medical Case Management
		0	Cymbalta (Duloxetine HCL)	0	^Ritalin (Methylphenidate)			and Medical Peer Review
		0	Depakote (Divalproex)	0	Sanctura (Trospium)			process as applicable.
		0	Desyrel (Trazadone)	0	*Seroquel (Quetiapine)			
		0	Detrol (Tolterodine)	0	Singulair (Montelukast)			
		0	Dilantin (Phenytoin)	0	Strattera (Atomoxetine			
		0	Ditropan (Oxybutynin)		HCL)			
		0	Effexor (Venlafaxine)	0	Symmetrel (Amantadine)			
		0	Flonase (Fluticasone)	0	Synthroid (Levothyroxin)			
		0	Gabapentin	0	Tegretol (Carbamezapine)			
		0	Geodon (Ziprasidone)	0	*Thorazine			

Medication (s) PRN CMS Assurance Health and Welfare	18. Do you currently take any PRN (pro re nata/ as needed) medications (e.g. pain relievers)? (Select all that apply if yes selected)	 Glipizide (Glucatrol) *Haldol (Haloperidol) Inderal (Propanolol) Januvia (Sitagliptin) Keppra (Levetiracetam) ^Klonopin (Clonazepam) Lamictal (Lamotragine) Lasix (Furosemide) Lexapro (Escitalopram) Lipitor (Atorvastin) Lithium (Eskalith) Yes Acetylsalicylic Acid Tylenol Advil Nuprin Diastat Metamucil Docusate Other: No No	(Chlorpromazine) Topamax (Topiramate) Trileptal (Oxcarbazepine) Valium (Diazepam) Vasotec (Enalapril) Vimpat (Lacosamide) Vistaril (Hydroxyzine) Wellbutrin (Bupropion) Xanax (Alprazolam) Zetia (Ezetimibe) Zocor (Simvastatin) Zoloft (Sertraline) Zonisamide (Zonegran) *Zyprexa (Olanzapine) Individual Family Member Friend Staff WSC Record Review Claims Data	o None
Medication (s) OTC CMS Assurance Health and	19. Do you currently take any other medications (e.g. Over the	YesMelatoninZincVitamin DVitamin B	IndividualFamily MemberFriendStaffWSC	o None

Welfare	Counter, Herbal Supplements, Vitamins, Dietary Supplements)? (Select all that apply if yes selected)	o Folic Acid o Potassium o Iron o Calcium o One A Day o Other:	o Record Review o Claims Data	
Safe Habit Practices CMS Assurance Health and Welfare	20. Are you aware of the risks of any of the following habits? (Select all applicable)	 Sexual Activity Smoke Tobacco or tobacco products Alcohol Beverages including wine, liquor, or beer 	 Individual Family Member Friend Staff WSC Record Review 	 If marked, the following will load as a Discovery on the report: Individual is not aware of risks of sexual activity. Individual is not aware of risks of tobacco products. Individual is not aware of risks of alcoholic beverages.
Safe Habit Education CMS Assurance Health and Welfare	21. Do you want more education about any of the following? (Select all applicable)	 N/A Medications and Side Effects Safe Sex Alcohol Programs if you feel you have a problem Smoking Cessation Programs Preventive Health 	o Individual	If marked as applicable, the following would load: Individual would like education about medication and side effects. Individual would like education about safe sex practices. Individual would like education about alcohol abuse programs.

				 Individual would like education about smoking cessation programs. Individual would like additional education about preventive health areas.
Therapies	22. Does the	o N/A	o Individual	If marked as applicable, the
	individual	Occupational Therapy	o Family Member	following Discovery would
CMS Assurance	appear or report		o Friend	load:
Health and	a need for any	o Physical Therapy	o Staff	o Individual may need
Welfare	of the following	Massage Therapy	o WSC	Occupation Therapy.
	therapies that	Nutritional Support	Record Review	o Individual may need
	are not currently	, , , , , ,	o Observation	Speech Therapy.
	being	Adaptive Equipment	o Claims Data	o Individual may need
	rendered?	Evaluation		Physical Therapy.
	(Select all	Oral Motor Evaluation Overland Street		o Individual may need
	applicable)	Swallow Study Nursing Evaluation		Massage Therapy.
		Nursing EvaluationEnvironmental Accessibility		Individual may need Nutritional Supports
		Environmental Accessibility Assessment		Nutritional Supports. o Individual may need
				 Individual may need Respiratory Therapy.
		Specialized Mental Health Assessment		Respiratory Therapy.Individual may need
		Behavior Assessment		Adaptive Equipment
		Denavior Assessment		Evaluation.
				 Individual may need Oral-
				motor Evaluation.
				Individual may need a
				Swallow Study.
				Individual may need a
				Nursing Evaluation.

						0 0	Individual may need Environmental Accessibility Assessment. Individual may need Specialized Mental Health Assessment. Individual may need Behavior Assessment.
Equipment	23. Is adaptive	0	N/A	0	Individual	0	If no, the following
0140 4	equipment in	0	Yes	0	Family Member		Discovery would load,
CMS Assurance	good working	0	No	0	Friend		Adaptive equipment is not
Health and	condition?			0	Staff		in good working condition.
Welfare	(Select one)			0	WSC		
				0	Record Review		
				0	Observation		
				0	Claims Data		

As information is gathered, the Quality Assurance Reviewer (QAR) will indicate the source of the information and adapt questions to the interviewee's understanding. Responses may result in RN review and/or medical record request.

Equipment CMS Assurance Health and Welfare	24. Do you need any additional special supports or equipment to assist in mobility, drinking liquids or eating food? (Select all that apply)		 Individual Family Member Friend Staff WSC Record Review Observation Claims Data 	 If mobility marked, the following will load as a Discovery on the report, Individual may need additional supports for mobility. If drinking marked, the following will load as a Discovery on the report, Individual may need additional supports for drinking. If eating marked, the following will load as a Discovery on the report, Individual may need additional supports for eating.
Emergencies CMS Assurance Health and Welfare	25. Have you registered with a special need shelter or have an emergency evacuation plan in place? (Select one)	o Yes o No	 Individual Family Member Friend Staff WSC Record Review Claims Data 	o If no, the following will loa as a Discovery on the report, Individual has not registered with a special need shelter and/or the individual does not have an evacuation plan in place.

Financial Accountability - Claims for waiver services are paid according to state payment methodologies –
State financial oversight exists to assure that claims are coded and paid for in accordance with the reimbursement methodology specified in the approved waiver

Sub-Focus Area	Questions	Responses	Mark all Respondents	Discoveries	
CMS Assurance Financial Accountability	26. Do you currently have Medicare (in addition to Medicaid)? (Select one)	o Yes Medicare#:o No Probe to QAR: The age of individual receiving services and/or status of the parents determine Medicare eligibility.	 Individual Family Member Friend Staff WSC Record Review Claims Review 	If yes, Individual has Medicare coverage.	
CMS Assurance Financial Accountability	27. Do you currently have Private Insurance? (Select one)	o Yes Carrier:	 Individual Family Member Friend Staff WSC Record Review Claims Review 	If yes, Individual has Private Insurance coverage.	
CMS Assurance Financial Accountability	28. Did you Private Pay for any of your health care services in the past twelve (12) months? (Select one)	o Yes o No	 Individual Family Member Friend Staff WSC Record Review Claims Review 	 If yes, Individual privately paid for services. 	
N/A	29. Did the reviewer contact:	 Delmarva RN reviewer? Region/Area Medical Case Manager? Region/Area APD Staff? (Select all that apply) 	o QAR	If marked the following discoveries would load: o The Delmarva RN reviewer was contacted. o The Region/Area Medical Case Manager was contacted.	

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		o The Region/Area APD
	X	staff was contacted.