



# **Delmarva Foundation iBudget Service Tools Development & Implementation**

**FARF Conference  
February 5<sup>th</sup> 2013**



# Welcome and Ground Rules

- ✓ Sign-In Sheet
- ✓ Questions
- ✓ Surveys
- ✓ Parking Lot



# Introductions

- Charmaine Pillay - Program Director
- Kristin Allen - Regional Manager
- Theresa Skidmore - Regional Manager



# Purpose of Training

- Provide overview of the development and implementation of the new iBudget service tools.
- Address questions concerning new review tools & implementation phase.
- Get your feedback moving forward.



# Development

- Every effort was made to include feedback from a wide range of stakeholders: Providers, individuals, family representatives, APD, AHCA, Quality Council, Florida DD, FL ARF, WSCs, FL ARC, Family Care Council, Reviewers.

# Development

- Tools were posted on the Delmarva website ([www.dfmc-florida.org](http://www.dfmc-florida.org)) and feedback was solicited from all stakeholders.
- Additionally, a workgroup composed of APD, AHCA, Delmarva, invited a variety of providers and FARF to offer face-to-face recommendations.



# Outcome

- The revised tools reflect responsiveness to feedback provided.
- Shortened tools for most services.
- Removal of 'perfect compliance' with an opportunity for demonstrating partial compliance.
- Opportunities for technical assistance.



# Outcome

- Removal of potential recoupment for non-critical components.
- Simplified layout easier to follow.
- Protocols and potential not met reasons clarify requirements.
- Clearer linkage to source documents.
- Alignment with CMS Assurances in order to keep the waiver in Florida.





# Implementation

- The new tools will be implemented on a statewide basis.
- This will allow APD and AHCA to continue to collect critical data needed for federal and state reporting.
- It will also provide those APD Regions which have not yet implemented iBudget a full year to transition using the new tools.



# Implementation

- All service standards will be reviewed; however there will **NOT** be any numeric scoring of **new or iBudget specific** standards.
- Reviewers will note ‘Met’ or ‘TA Provided’ but the Provider’s score will not be impacted.
- Delmarva reviewers will provide informal technical assistance as needed on iBudget requirements.



# Implementation

- Any new training requirements will stay **inactive** and not be reviewed until the iBudget handbook has been promulgated & an effective date for new training is determined.
- Provider scores will only be based on standards applicable under the DD Waiver Services and Limitations handbook dated November 2010 and other requirements such as Florida statutes.



# Implementation

- Implementation phase will last for one year (February 1<sup>st</sup> 2013 thru January 31<sup>st</sup> 2014), giving providers ample opportunity to adjust to new iBudget requirements.
- Feedback will be ongoing during this time.



# Implementation

- For those Area's of the State not yet on iBudget, DD Waiver Services will be cross walked to iBudget Services.
  - ADT = Life Skills 3
  - Supported Employment = Life Skills 2
  - Companion = Life Skills 1
  - PCA/IHSS/Respite Adults = Personal Supports



# Questions?

Customer Service Representative

Beth Stratigeas

813-972-8100

[townsee@dfmc.org](mailto:townsee@dfmc.org)



# Please Complete the Training Evaluation

All Review Tools & Procedures are posted  
to Delmarva's Florida website

[www.dfmc-florida.org](http://www.dfmc-florida.org)

Thank You!!!