

Quality Council Meeting Qlarant Data Presentation

March 17, 2022

Qlarant 

Florida Statewide Quality Assurance Program

Best People. Best Solutions. Best Results.™

Outline

- **Person Centered Review (PCR):**

October – December 2021

- Individual Demographics
- My Life Interview
- Health Summary

- **Provider Discovery Review (PDR):**

July – December 2021

- Service Provider Results by Region
- General Administrative Review (GAR)
- Qualifications & Training (Q&T)
- Service Specific Record Review (SSRR)
- Alerts

Person Centered Review (PCR)

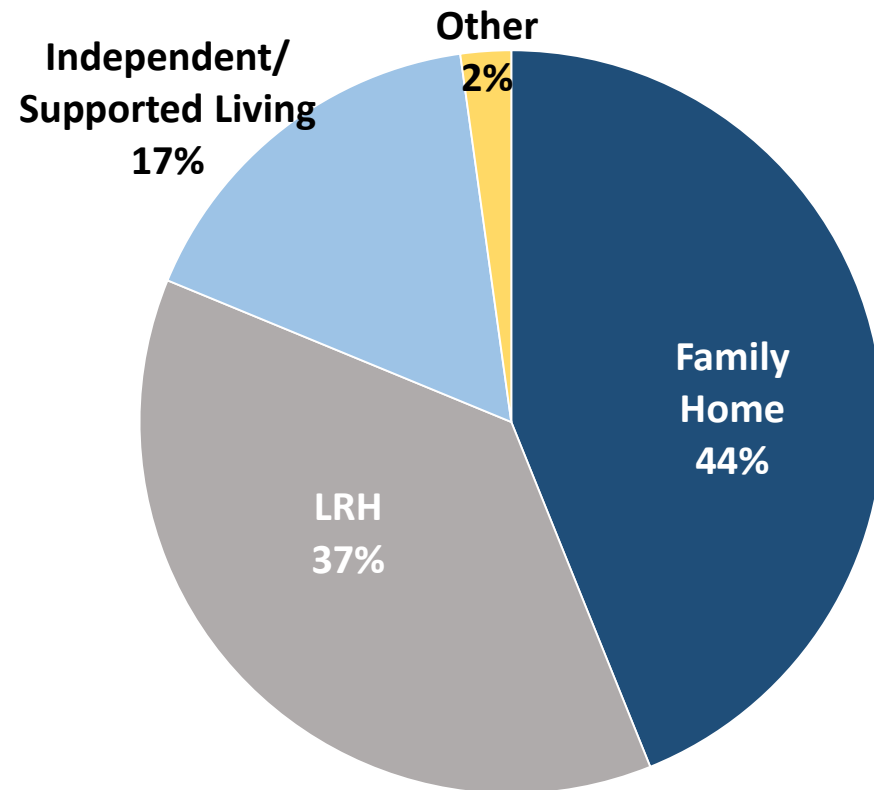
October 2021 – December 2021

Person Centered Review Activity October 2021 - December 2021

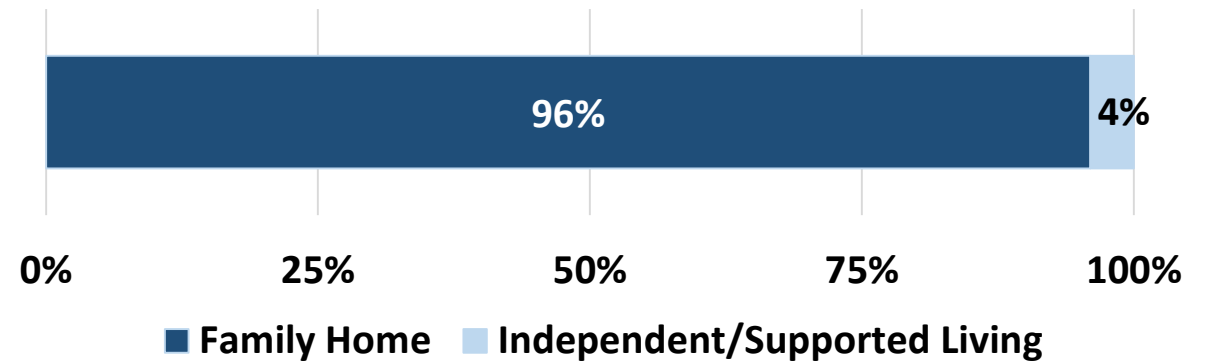
Region	Waiver		CDC+	
	n	%	n	%
Northwest	29	7%	1	2%
Northeast	84	20%	10	22%
Central	84	20%	16	36%
Suncoast	102	25%	9	20%
Southeast	65	16%	4	9%
Southern	46	11%	5	11%
Total	410	100%	45	100%

Individual Demographics: Residential Setting

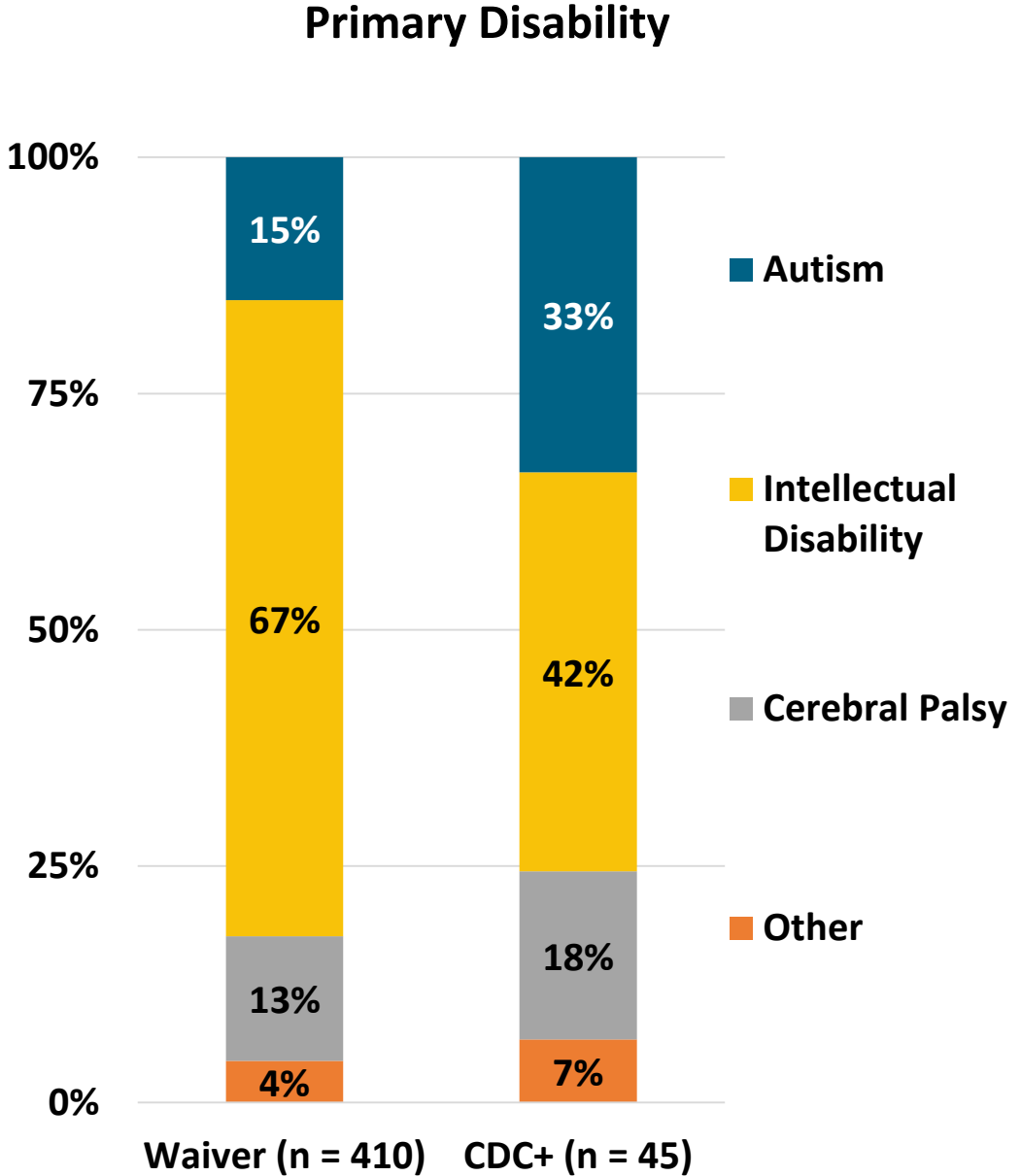
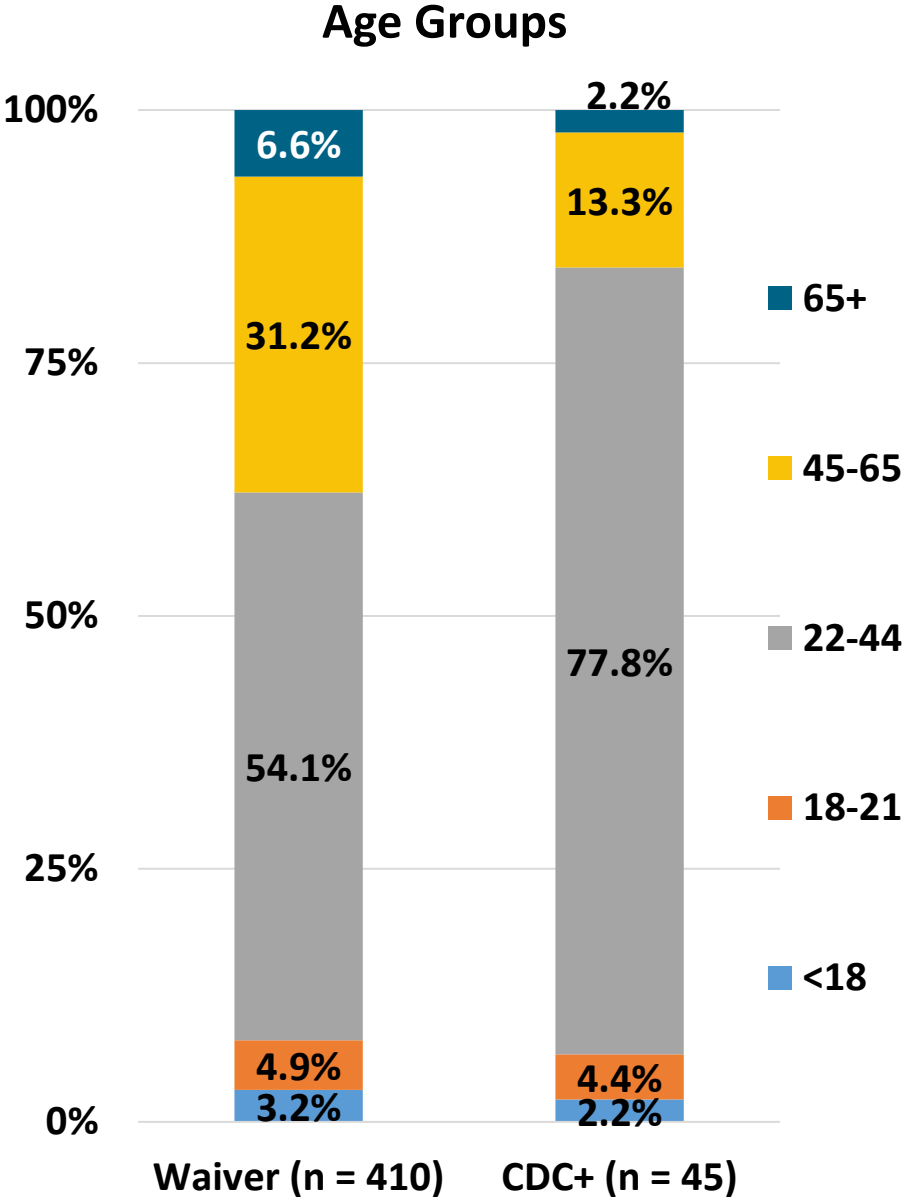
Waiver (n = 410)



CDC+ (n = 45)

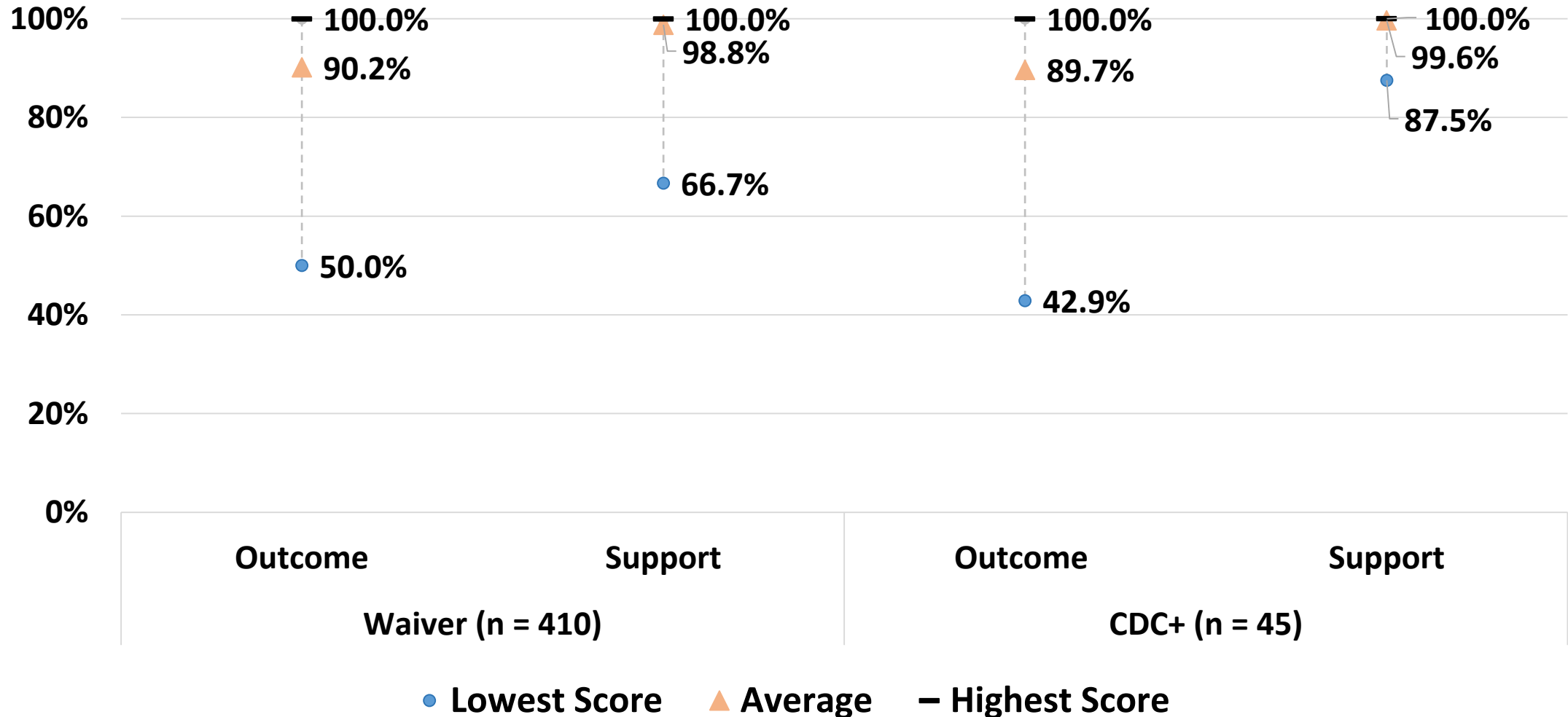


Individual Demographics: Age and Disability



My Life Interview (MLI)

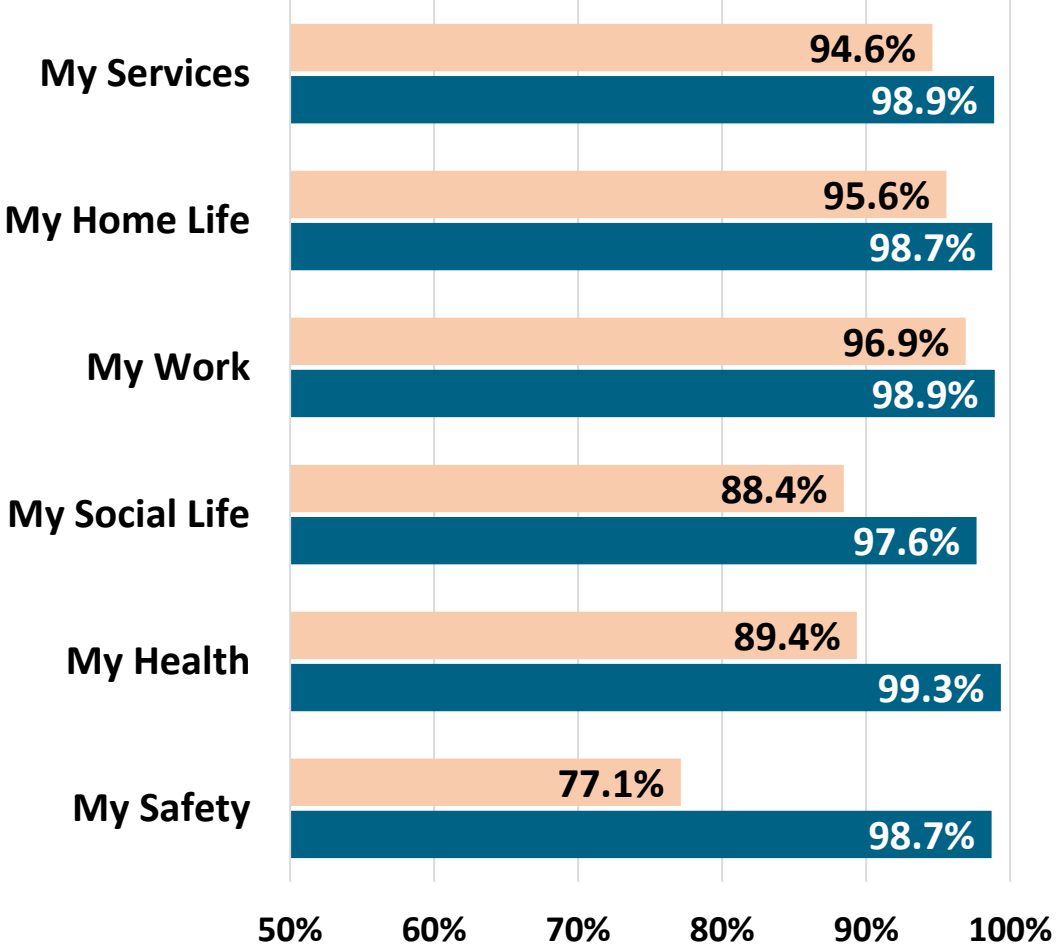
MLI Score Ranges: Outcomes vs Supports



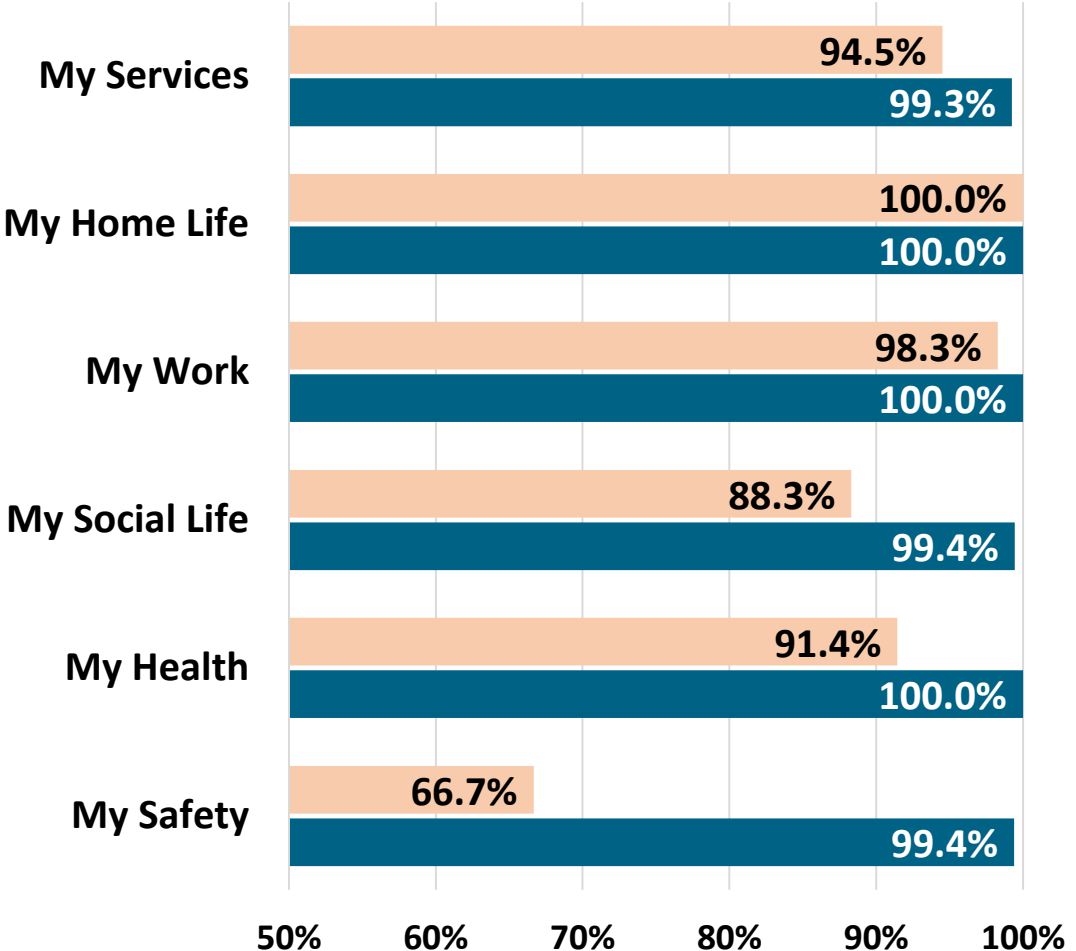
MLI: Scores by Life Area



Waiver (n = 410)



CDC+ (n = 45)



Outcomes Supports

Outcomes Supports

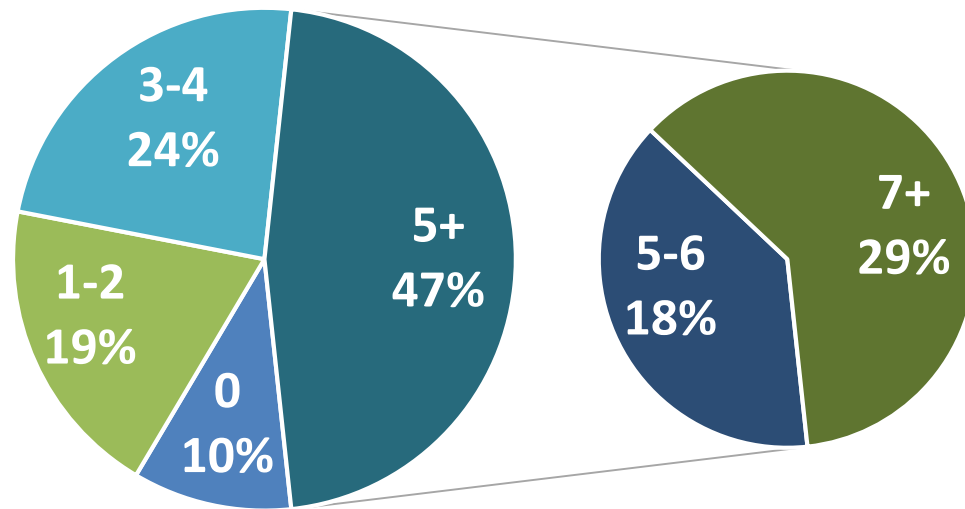
Lowest Scoring Outcomes for Waiver and CDC+

Outcomes	Waiver (n = 410)		CDC+ (n = 45)	
	# Reviewed	% Met	# Reviewed	% Met
My Health and Safety				
I understand my medications.	333	58.0%	34	58.8%
I understand what abuse, neglect, and exploitation (ANE) means.	367	61.0%	40	57.5%
I know what to do if abuse, neglect, or exploitation (ANE) occurs.	372	75.3%	41	63.4%
My safety needs are addressed.	396	82.3%	45	64.4%
My Social Life				
I am part of and participate in my community.	380	81.8%	44	84.1%
I am an active and contributing member of my community.	339	75.6%	41	75.6%

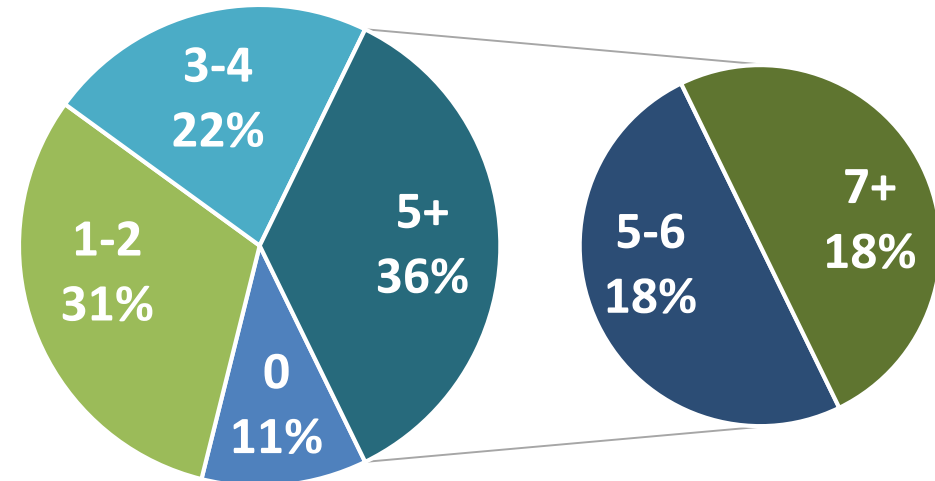
Health Summary

Health Summary: Number of Medications

Waiver (n = 410)

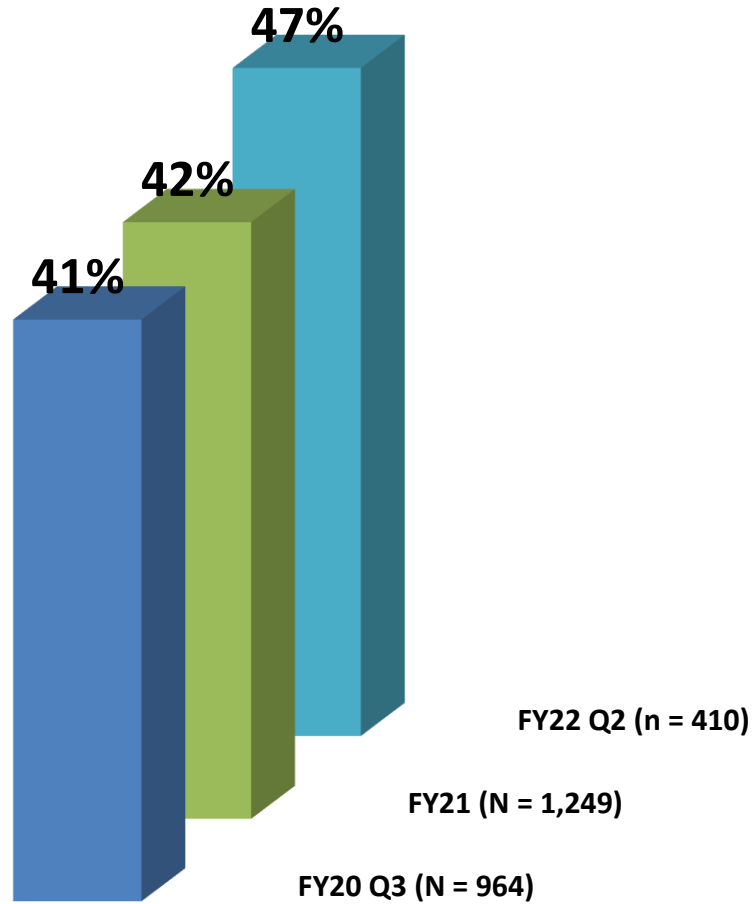


CDC+ (n = 45)

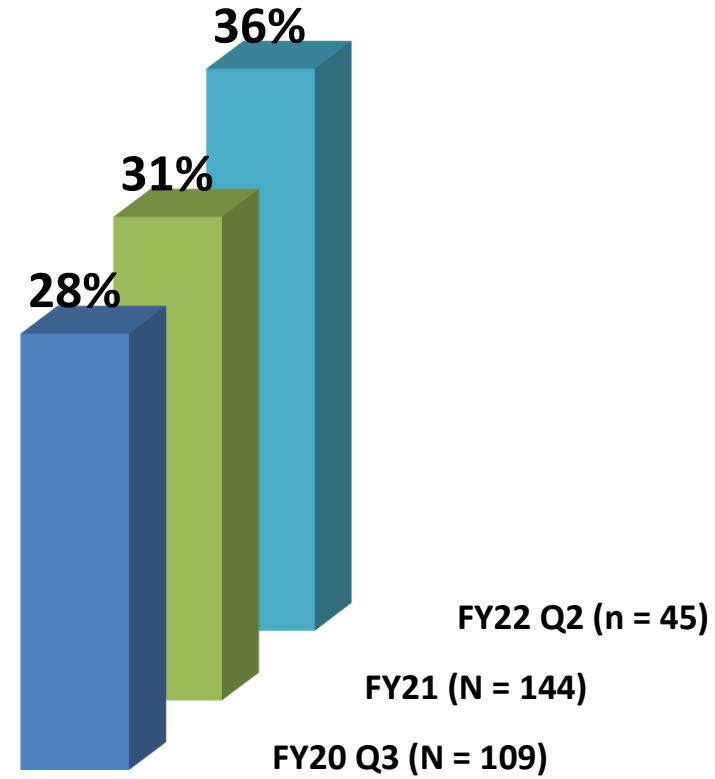


5+ Medications by Year

Waiver



CDC+



Percent of Individuals with a Significant Health Event by Waiver Type (% Yes)

In the previous 12 months:	Waiver		CDC+	
	FY21 (N = 1,294)	FY22 Q2 (n = 410)	FY21 (N = 144)	FY22 Q2 (n = 45)
Has the Abuse Hotline been contacted by you or others to report abuse, neglect, or exploitation?	1.6%	1.5%	0.0%	0.0%
Have Reactive Strategies under 65G-8 been used due to behavioral concerns?	3.3%	2.7%	0.7%	0.0%
Have you been Baker Acted?	2.6%	2.4%	0.0%	0.0%
Have you been admitted to the hospital?	11.0%	12.2%	9.7%	6.7%
Have you been to an Emergency Room?	14.5%	18.1%	9.0%	13.3%
Have you been to an Urgent Care Center?	4.5%	3.9%	1.4%	4.4%

Provider Discovery Reviews: July 2021 – December 2021



Service Provider PDRs by Region

July – December 2021

Region	# of PDRs	GAR (1,023)	Q&T (2,655)	SSRR (3,449)	MLI (1,285)		OBS*
					Outcomes	Supports	
Northwest	80	97.3%	91.5%	92.7%	93.9%	96.7%	NA
Northeast	168	94.2%	93.0%	92.3%	97.4%	99.3%	NA
Central	179	96.3%	91.8%	92.8%	89.1%	98.4%	NA
Suncoast	234	95.0%	90.2%	90.9%	91.1%	98.9%	NA
Southeast	212	98.3%	91.0%	92.9%	89.9%	99.6%	NA
Southern	159	94.0%	92.3%	94.1%	89.6%	99.5%	NA
State	1,032	95.8%	91.5%	92.4%	91.2%	98.9%	NA

*Resumed in January 2022

General Administrative Review (GAR): Effective July 1, 2021

Standard

If provider operates Intensive Behavior group homes the Program or Clinical Services Director meets the qualifications of a Level 1 Behavior Analyst.

If provider operates Enhanced Intensive Behavior group homes the Program or Clinical Services Director meets the qualifications of a Level 1 Behavior Analyst.

Agency vehicles used for transportation are properly insured.

Agency vehicles used for transportation are properly registered.

The provider identifies addresses and reports all medication errors.

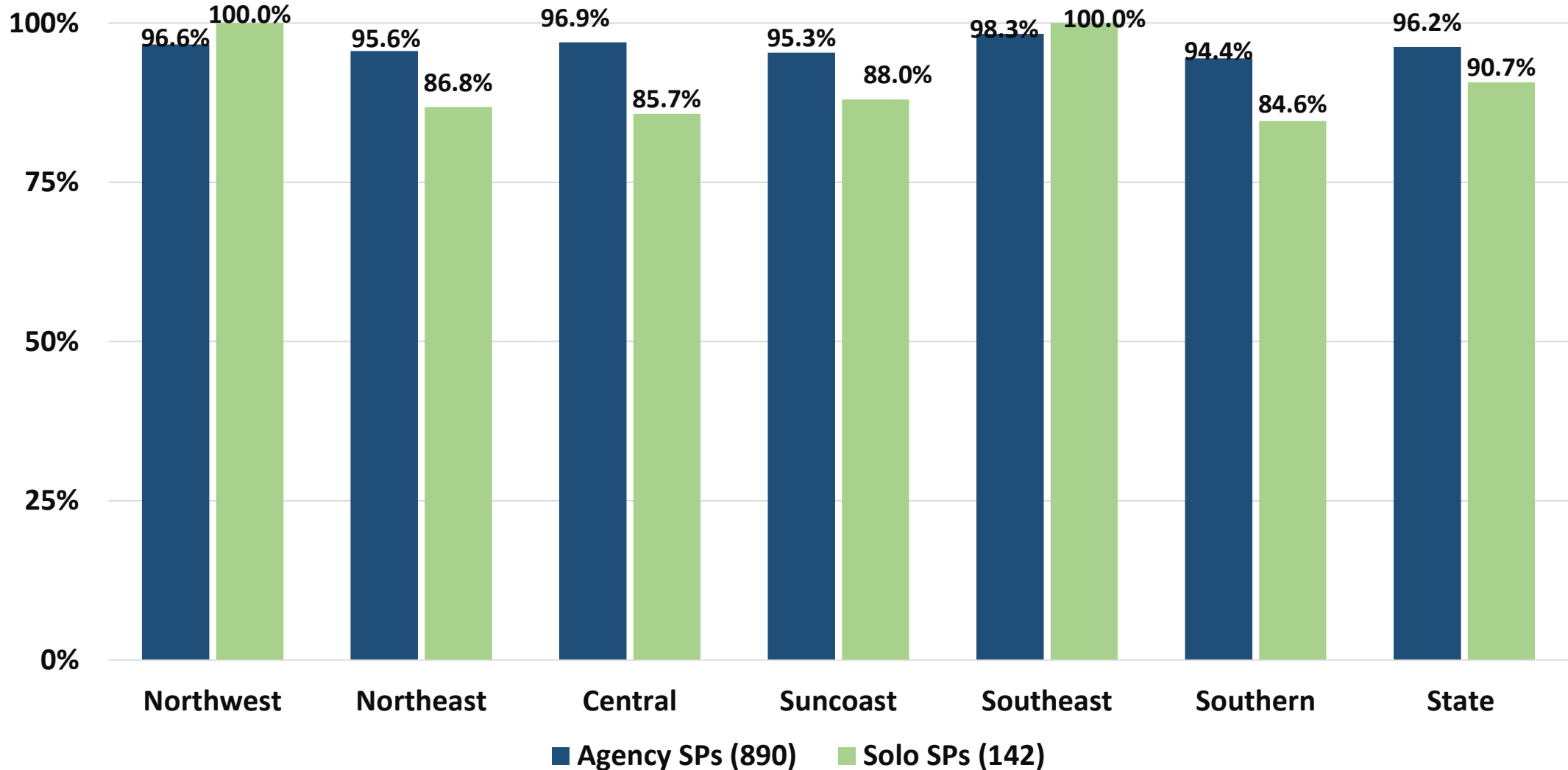
The provider addresses all incident reports.

The provider identifies and addresses concerns related to abuse, neglect, and exploitation.

All instances of abuse, neglect, and exploitation are reported.

The provider maintains an Employee/Contractor Roster within the Department of Children and Families/Agency for Persons with Disabilities Background Screening Clearinghouse.

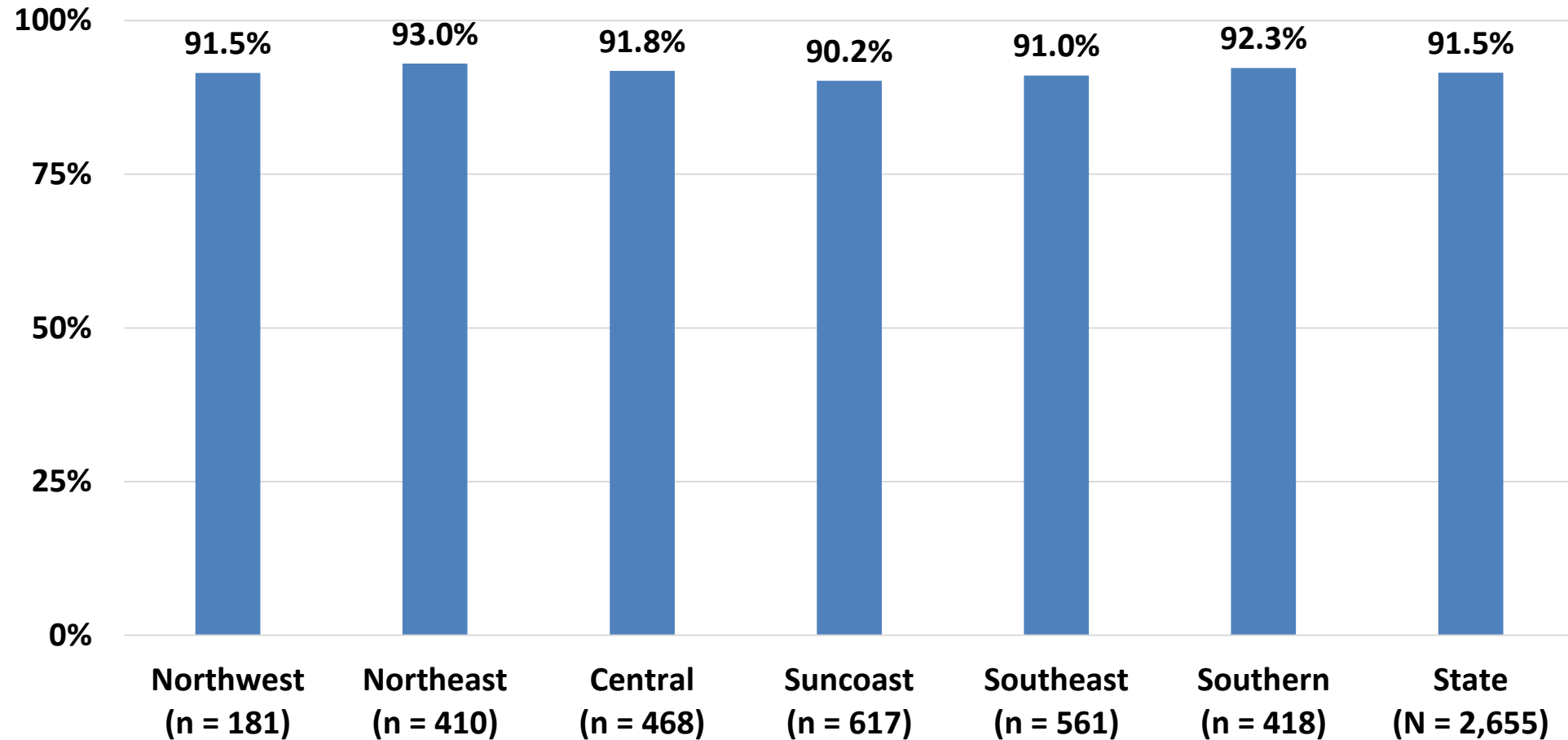
General Administrative Review by Provider Type and Region



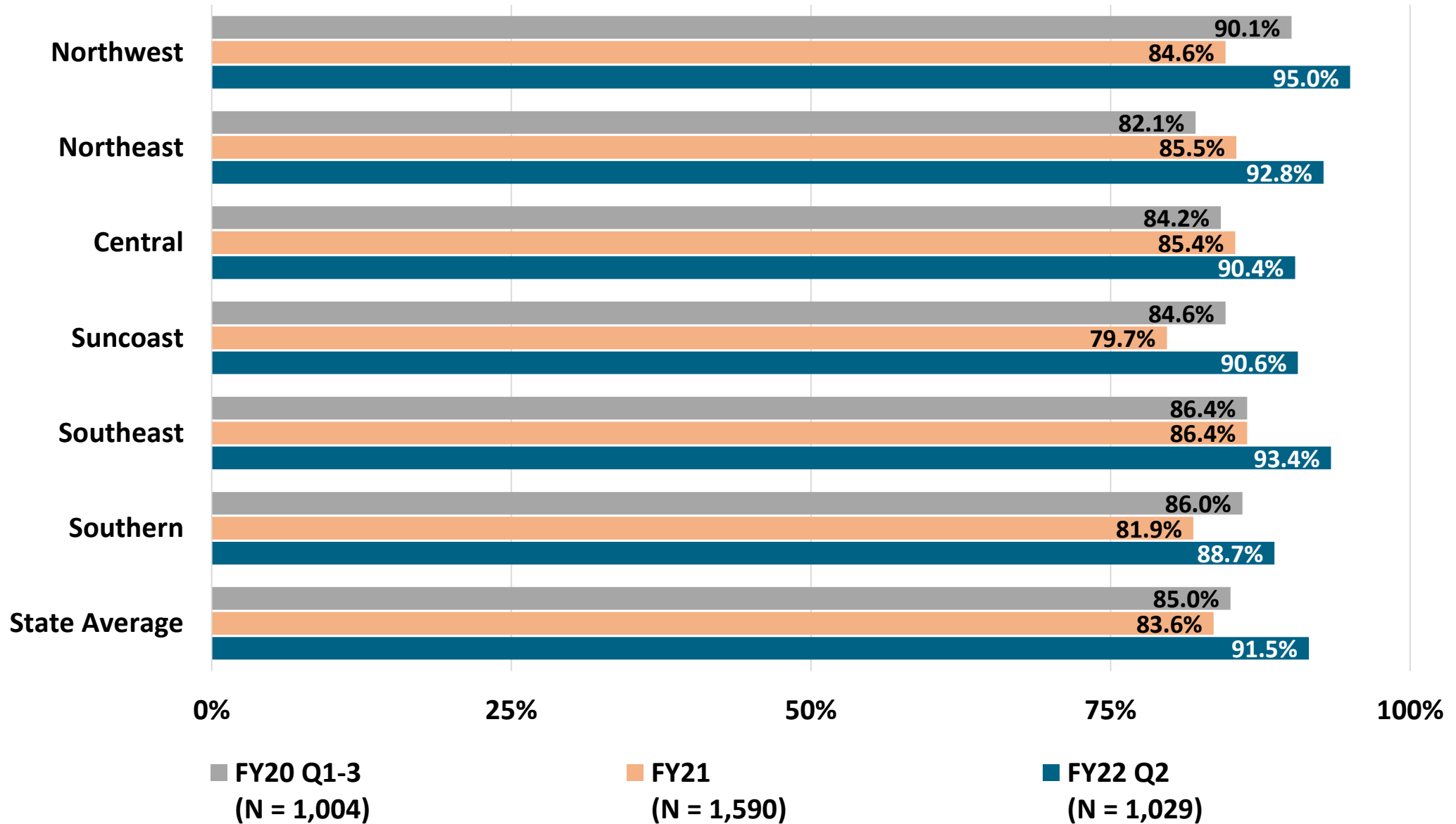
General Administrative Review: Solo Providers

Standard	# Met	Total Scored	% Met
The provider identifies addresses and reports all medication errors.	1	1	100%
The provider addresses all incident reports.	16	16	100%
The provider identifies and addresses concerns related to abuse, neglect, and exploitation.	2	2	100%
All instances of abuse, neglect, and exploitation are reported.	1	1	100%
The provider maintains an Employee/Contractor Roster within the Department of Children and Families/Agency for Persons with Disabilities Background Screening Clearinghouse.	126	141	89.4%
State Average	146	161	90.7%

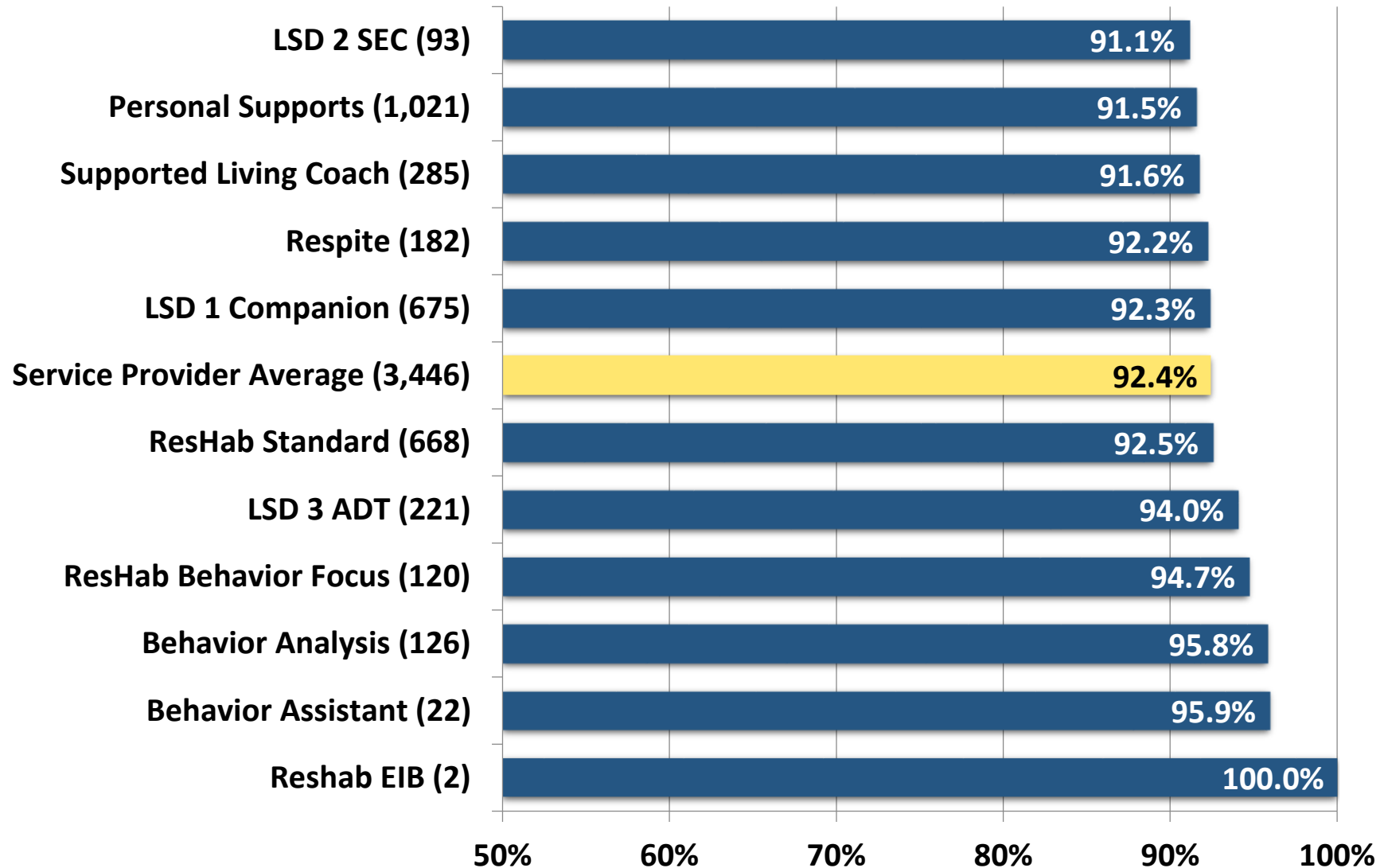
Qualifications and Training Scores by Region



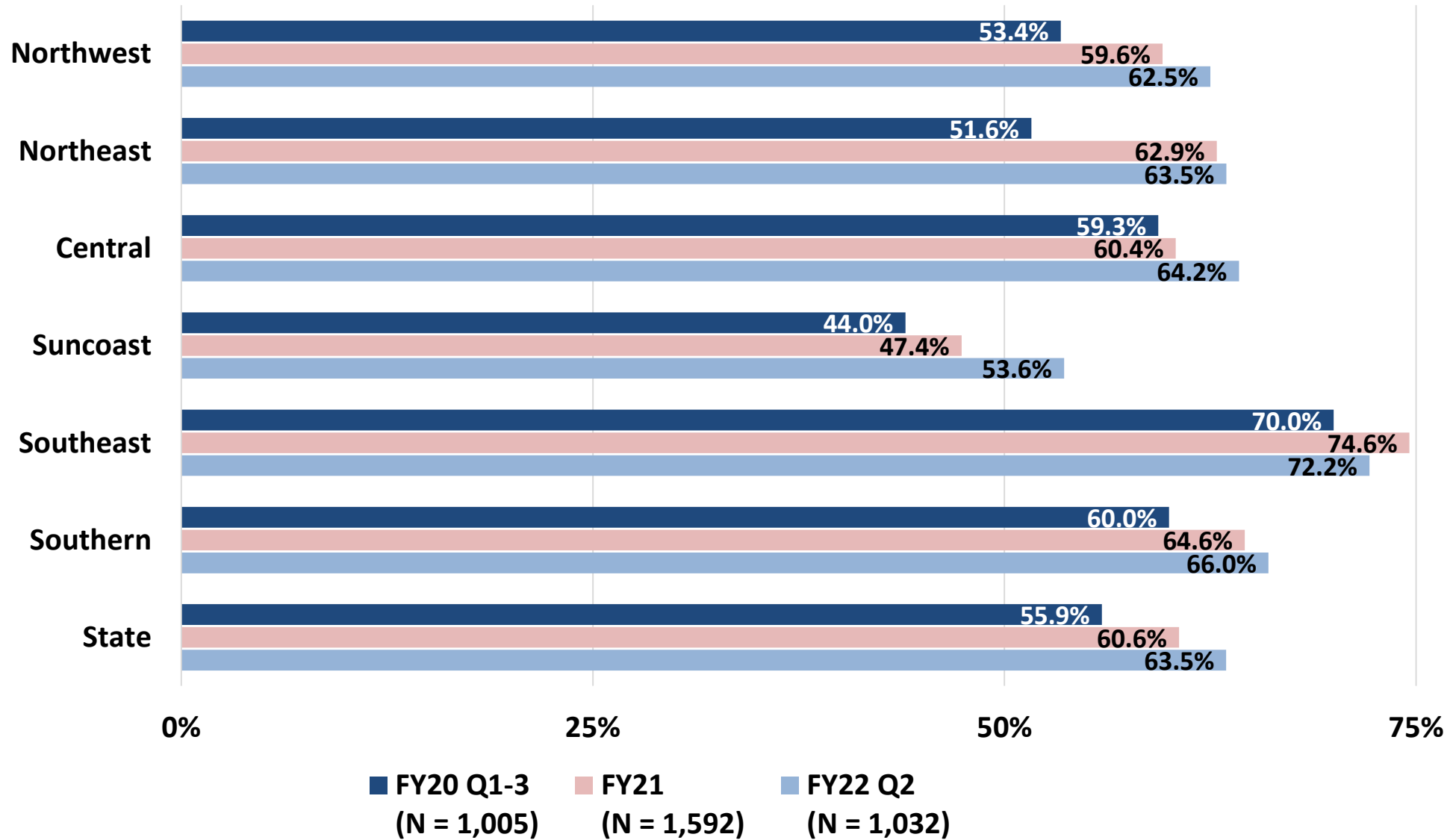
Percent of Service Providers with all Background Screenings Met by FY



SSRR Scores by Service



Percent of Service Providers with all Billing Discrepancy Standards Met by FY



332 Alerts: July – December 2021



★ KNOW ★
— YOUR —
RIGHTS

Rights

- 0



HEALTH
& SAFETY

Health and Safety

- 1

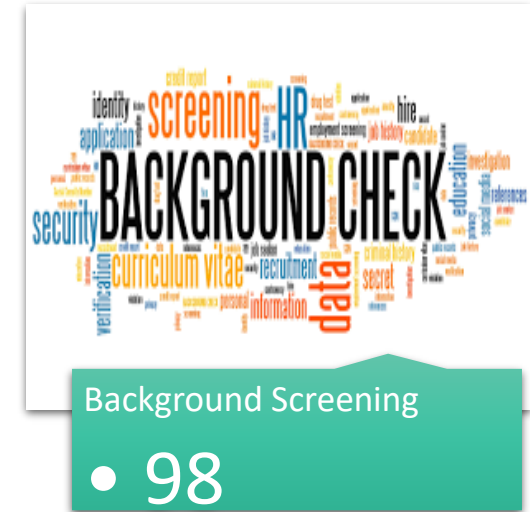


abuse
neglect
exploitation

STOP

ANE

- 0



BACKGROUND CHECK

Background Screening

- 98



CLEARING HOUSE

Clearing House Roster

- 41



MEDICATION
Administration

Med.
Administration/Training

- 177



Medication Storage

- 0*



SPRINGFIELD
DRIVER LICENSE

B47U89RE243

BART SIMPSON
742 EVERGREEN TERR,
SPRINGFIELD, USA

BIRTHDATE 02-11-70
SEX HT EYES WT
M 4'0 BL 85

Drivers License/Insurance

- 15

*No observations were completed during this time period

Thank you!

Questions? Comments?

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