

QUALITY COUNCIL MEETING AGENDA

Holiday Inn 2725 Graves Rd. Tallahassee, Florida

9:00 a.m. – 4:00 p.m.

Thursday September 26th, 2013

- 1. Welcome & Introductions** **9:00-9:10**
Pamela Kyllonen, Program Administrator – AHCA
- 2. Refresher from June 2013 Meeting** **9:10-9:20**
Charmaine Pillay, Florida Director- Delmarva
- 3. Review and Approval of June 2013 Minutes** **9:20-9:25**
Charmaine Pillay, Florida Director- Delmarva
- 4. AHCA Update** **9:25-9:45**
Pamela Kyllonen, Program Administrator – AHCA
- 5. APD Update** **9:45-10:15**
Edwin DeBardeleben, APD – Chief of Quality Assurance and Clinical Supports
- 6. Break** **10:15-10:30**
- 7. HSRI -Adult Consumer Survey Florida** **10:45-11:45**
Elizabeth Pell, HSRI with QC Membership
- 8. Lunch** **11:45-12:45**
- 9. Workgroup Meetings facilitated with HSRI** **12:45-1:45**
Elizabeth Pell, HSRI with QC Membership
- 10. Break** **1:45-2:00**
- 11. Action Plan: Group 1** **2:00-2:20**
David Roosa and QC Membership
- 12. Action Plan: Group 2** **2:20-2:40**
Veronica Gomez and QC Membership
- 13. Presentation: 2013 Quarterly Report Data** **2:40-3:40**
Charmaine Pillay, Florida Director- Delmarva
Robyn Moorman, Regional Manager-Delmarva
- 14. Action Items/Next Meeting Agenda/Adjourn** **3:40-4:00**
Pamela Kyllonen, Program Administrator – AHCA