

QUALITY COUNCIL MEETING AGENDA

Aloft Tallahassee Downtown
200 North Monroe Street

September 21, 2010

- 1. Welcome & Introductions** **9:00 - 9:10**
Beth Kidder, *Bureau Chief for Medicaid Services – AHCA*
Walt Wooten, *Area 1 Administrator – APD*
- 2. Review and Approval of minutes** **9:10 - 9:15**
Melanie Johnson, *Delmarva Contract Manager – AHCA*
- 3. Quality Assurance and The Person Centered Review Process:
What does it look like? What does it sound like?** **9:15 - 9:25**
Charmaine Pillay, *Director of Florida Programs, Delmarva*
- 4. National Core Indicators (NCI) Interview** **9:25 – 9:45**
Theresa Skidmore, *Regional Manager- Delmarva*
- 5. Individual Interview Instrument (III)** **9:45 -10:30**
Theresa Skidmore, *Regional Manager- Delmarva*
- 6. Break** **10:30- 10:45**
- 7. Health and Behavioral Assessment (HBA)** **10:45 - 11:15**
Theresa Skidmore, *Regional Manager- Delmarva*
- 8. CDC+ Representative tool** **11:15 - 11:45**
Theresa Skidmore, *Regional Manager- Delmarva*
- 9. Lunch – On your Own** **11:45 – 1:00**
- 10. Service Specific Record Review (SSRR)** **1:00- 2:00**
 - a) Supported Living Coaching (SLC)**
 - b) In- Home Support (IHS)**
 - c) Support Coordination – (SC)**Kristen Allen, *Regional Manager- Delmarva*
- 11. Involving Individuals, Families & Stakeholders in Quality
Improvements; A Framework for Understanding Quality** **2:00 - 2:30**
Val Bradley, *President- Human Services Research Institute (HSRI)*
- 12. Break** **2:30 - 2:40**
- 13. Delmarva dashboards/ Quarterly Reporting** **2:40 - 3:30**
Sue Kelly, *Senior Scientist– Delmarva*

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| 14. | Open Discussion with Council Members
Denise Arnold, <i>Chief of Community Services-APD</i> | 3:30 - 3:45 |
| 15. | Next Steps
Melanie Johnson, <i>Delmarva Contract Manager – AHCA</i>
Walt Wooten, <i>Area 1 Administrator – APD</i> | 3:45 - 4:00 |
| 16. | Adjourn | 4:00 |