



**NATIONAL CORE
INDICATORS**
NASDDDS & HSRI

Florida Quality Council

October 17, 2019

National Overview and State Context

National Core Indicators

What is NCI

- NCI began in 1997
- Collaboration between:
 - The National Association of State Directors of Developmental Disabilities Services (NASDDDS) and
 - Human Services Research Institute (HSRI)
- Voluntary effort by public developmental disabilities agencies to measure and track their own performance
- Currently 46 states and Washington D.C. represented

Survey Tools



*Formerly the Adult Consumer Survey (ACS)

NCI Purpose



Establish a nationally recognized set of performance and outcome indicators for DD service systems

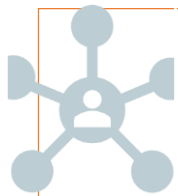


Use valid and reliable data collection methods & tools



Report state comparisons and national benchmarks of system-level performance

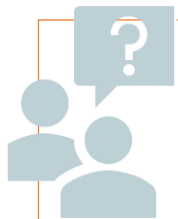
Person-Centered Approach



Keyed to important person-centered outcomes



Person's perspective is priority



Guided conversation



Person chooses when and where to meet

Person-Centered Questions

- In 2018-19, NCI added additional questions to assess person-centered practices
- Questions added to background information section to better assess person-centered planning
- New Section I and II questions include information on relationships, learning and service planning

Building and Maintaining Relationships

Relationship Goals



50%
have a goal in service plan to
create, expand, strengthen
and/or maintain friendships
and relationships

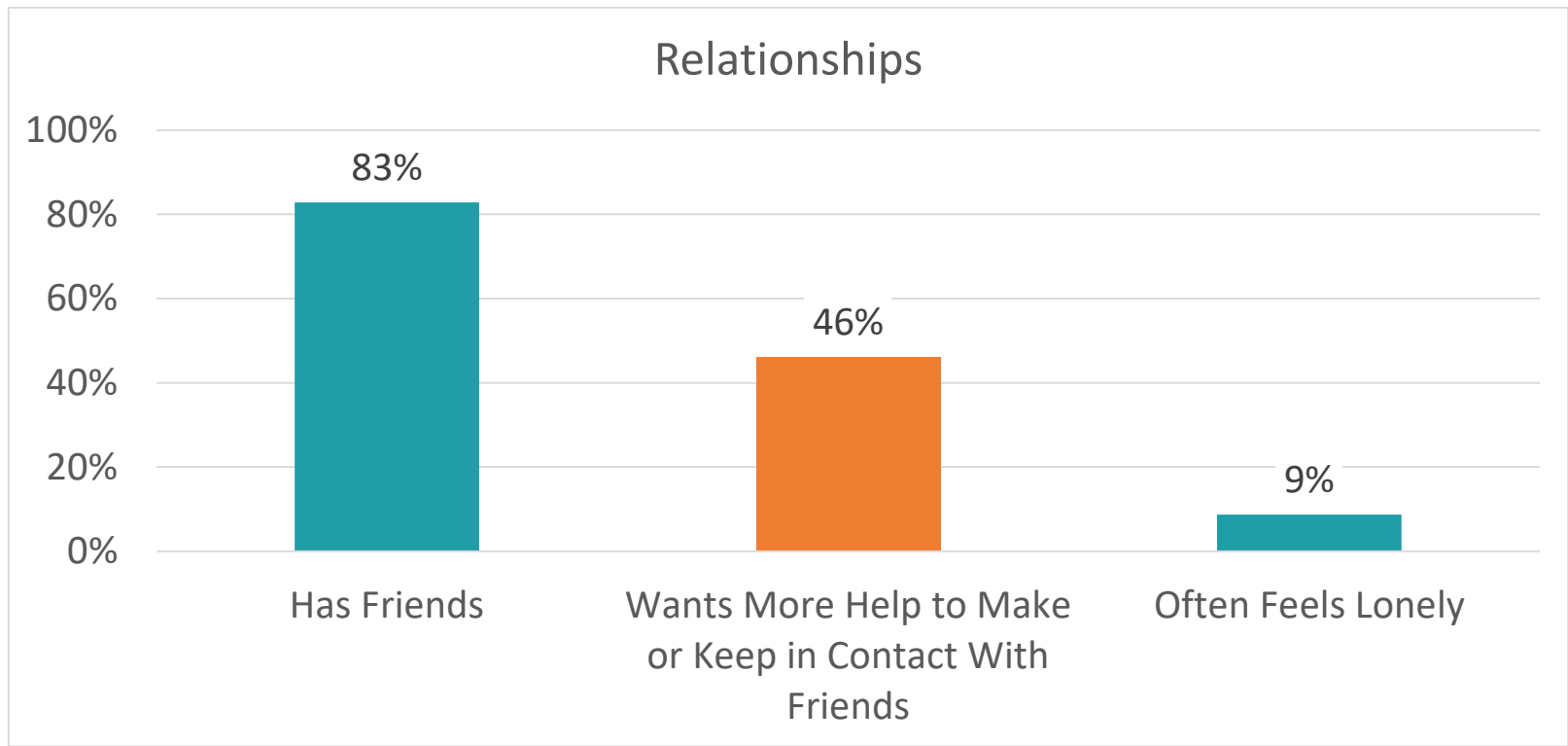


Has Goal by
Residence

1.60% own home
2.52% group home
3.46% family home

Friends and Relationships

Statewide Average



Has Relationship Goals



53%
Has friends



61%
Wants more help to
make or keep in
contact with friends



43%
Often feels lonely

....and has a goal in service plan to create, expand, strengthen and/or maintain friendships and relationships

Community Activities

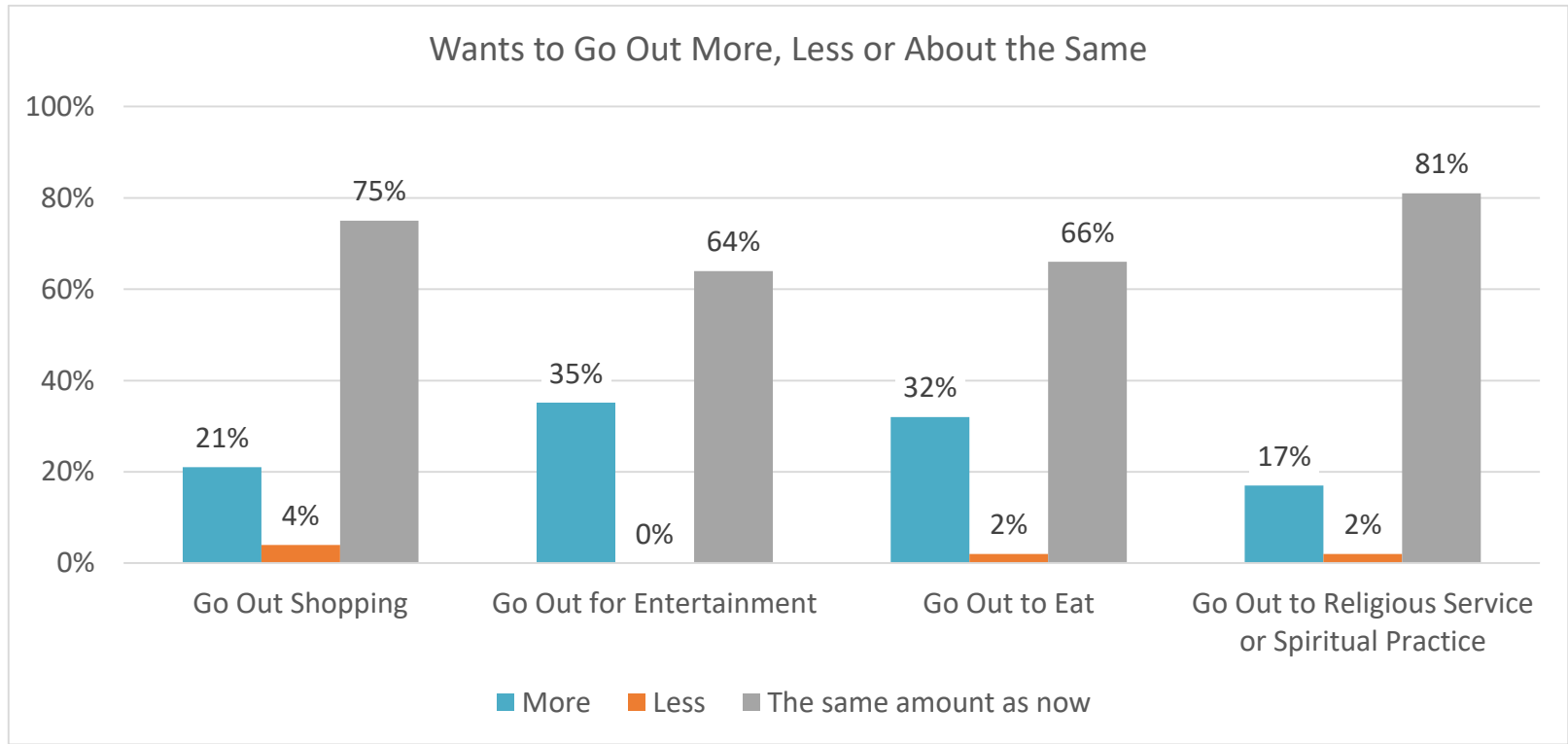
Community Participation Goals



- **71%** have a goal in service plan to increase participation in activities in the community
- Has Goal by Residence
 - **79%** group home
 - **70%** own home
 - **68%** family home

Satisfaction With Level of Community Activity

Statewide Average



Wants to Go Out More and Has Community Participation Goal

Wants to go out to do more...



79%

Shopping



74%

Entertainment



77%

Eat



75%

Religious service
or spiritual
practice

....and has a goal in service plan to increase participation in activities in the community

Activities of Daily Living

Activities of Daily Living

- **79%** have a goal in service plan to increase independence or improve functional performance in activities of daily living (ADL)
- Across State
 - **54%** need at least some help with ADL
 - **77%** of those who help with ADL, want to learn to do more activities on their own

Has Activities of Daily Living Support and Goal

83%

Need at least some help with ADL

...and has goal in service plan to increase independent performance of ADL

86%

Of those who help with ADL, want to learn to do more activities on their own

...and has goal in service plan to increase independent performance of ADL

Employment

Employment



20% have
employment as a
goal in service plan



10% are employed



37% are not
employed, but want
a community job

Employment and Service Planning

- 44% want a job and have employment as a goal in service plan
- 35% take classes or training to help get a job or get a better job

...and has employment as a goal in service plan



Service Planning

Service Planning

99%

Took Part in Last Planning Meeting

90%

Understood What Was Being Talked About at Last Planning Meeting

94%

Chose or Had Input In Choosing Services in Service Plan

96%

Service Plan Includes Things That are Important to Person

85%

Knows Who to Ask if Wants to Make Changes to Services

Discussion and Questions

