My Service Life	My Home Life
✓ I chose my goals/outcomes.	✓ I am happy in my home.
<ul> <li>I define how my goals/outcomes will be accomplished.</li> </ul>	<ul> <li>I am happy with the people who live with me.</li> </ul>
<ul> <li>My service providers talk to me about my hopes and dreams.</li> </ul>	✓ People are checking in with me and I can make changes if things are
<ul> <li>My service providers talk to me about my progress towards my</li> </ul>	not what I want.
goals.	<ul> <li>I am satisfied with the services and supports I am receiving in my</li> </ul>
<ul> <li>I understand my service options.</li> </ul>	home.
✓ I choose my services.	✓ I chose where I live.
<ul> <li>I understand my options and I choose my service providers.</li> </ul>	<ul> <li>I chose who lives in my home.</li> </ul>
<ul> <li>I have the services I need to achieve my goals/outcomes.</li> </ul>	<ul> <li>I chose the staff assisting me in my home.</li> </ul>
<ul> <li>I am receiving the services and supports I desire and need.</li> </ul>	<ul> <li>I can make changes to my home life.</li> </ul>
✓ I select the time of my services.	<ul> <li>I have access to all areas of my home.</li> </ul>
✓ I select the location of my services.	<ul> <li>I have keys to my home and/or bedroom door.</li> </ul>
<ul> <li>I receive on-going education from my service providers to help me</li> </ul>	✓ I can come and go from my home when I want.
perform better.	<ul> <li>My friends and family are able to visit when I want.</li> </ul>
<ul> <li>I receive periodic evaluations/ progress reports as a measurement</li> </ul>	My privacy is respected.
of my skills and abilities.	✓ People respect me.
<ul> <li>I am happy with my service providers.</li> </ul>	✓ I am involved in the decisions about what goes on in my home.
<ul> <li>I can change my service providers if I am not happy.</li> </ul>	✓ I feel secure and safe where I live.
<ul> <li>I am in control of my services and I make changes as I want.</li> </ul>	✓ I feel in control of decisions about where I live.
✓ I feel respected.	
<ul> <li>My service providers listen to me.</li> </ul>	
<ul> <li>My service providers respect my privacy.</li> </ul>	
✓ My service providers show up as expected.	
<ul> <li>My service provider does the job for which they are hired.</li> </ul>	
<ul> <li>✓ I experienced little to no changes with my approved services.</li> <li>✓ I feel in control of the services Treceive.</li> </ul>	
<ul> <li>Treef in control of the services treceive.</li> <li>I experienced little to no changes with service providers/direct care</li> </ul>	
staff.	
<ul> <li>I feel in control of service provider changes.</li> </ul>	
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**My Life FSQAP** Olarant **My Health My Safety**  $\checkmark$  I am provided the support and information I need to protect myself. ✓ I feel my health is good. My life is not limited by my health. I understand abuse, neglect and exploitation.  $\checkmark$ I know how to report abuse, neglect and exploitation. I get routine health checkups if I want.  $\checkmark$ ✓ I understand why I take my medications. I feel safe while out with my friends and in the neighborhood where ✓ I understand concerns about my health. I live. I have the supports I need to be and feel safe while in the ✓ I understand the importance of preventive care. ✓ I feel my health strategies are working and I can make changes to community. these as desired. ✓ I feel safe in my home. I know how to keep myself safe.  $\checkmark$  I am in control of my healthcare. I have supports to ensure my safety. ✓ If I feel sad or lonely, I know who can help me. My home is a safe place. ✓ I know how to keep myself healthy. I have access to information and organizations to ensure my safety. ✓ I have supports to ensure my health. I have an emergency plan in place for all potential disasters. ✓ I have access to information and organizations to ensure my health.\_ I have the equipment and supplies I need to keep me safe.

My Service Life This Domain applies to everyone		
Focused Outcome Area/ Expectations         Not Present Reasons for Outcomes         Not Present Reasons for Support		
1. Choice and Self Direction - I am an active participant in development of service documentation.	<ol> <li>I do not know what service documentation is completed for my service with this service provider.</li> <li>I did not participate in the development of my Implementation Plan, if applicable.</li> <li>I did not participate in the development of my Employment Stability Plan, if applicable.</li> <li>I did not participate in the development of my Employment Stability Plan, if applicable.</li> <li>I did not participate in the development of my Behavior Analysis Services Plan, if applicable.</li> </ol>	<ol> <li>I requested changes to service documentation and changes have not been made.</li> <li>I am not supported to drive the development and planning process of my Implementation Plan, if applicable.</li> <li>I am not supported to drive the development and planning process of my Employment Stability Plan, if applicable.</li> <li>I am not supported to drive the development and planning process of my Behavior Analysis Service Plan, if applicable.</li> <li>Copies of service documentation is not provided to me.</li> </ol>

# My Life

My Service Life This Domain applies to everyone		
Focused Outcome Area/ Expectations	Not Present Reasons for Outcomes	Not Present Reasons for Support
2. Choice and Self Direction - I am working toward goals/outcomes important me.	<ol> <li>I did not choose my goals/outcomes.</li> <li>I am not working on goals/outcomes important to me.</li> <li>I did not decide how my goals/outcomes will be accomplished.</li> <li>I am not able to identify accomplishments I have made in past 6-12 months.</li> </ol>	<ol> <li>All my desired goals/outcomes are not included on my Implementation Plan, if applicable.</li> <li>All my desired goals/outcomes are not included on my Employment Stability Plan, if applicable.</li> <li>My goals/outcomes are determined only by supports.</li> <li>I am not involved in routine review of progress on my goals/outcomes.</li> <li>I do not receive periodic support to work toward my goals/outcomes.</li> <li>I do not have the support and services I need to achieve my goals/outcomes.</li> </ol>
3. Choice and Self Direction- I choose and manage my services.	<ol> <li>I did not choose where my services are rendered.</li> <li>I did not choose when my services are rendered.</li> <li>My service provider does not call me if they will be late.</li> <li>I requested a change to services and the change has not been addressed.</li> </ol>	<ol> <li>I am not included in decisions about where services are rendered prior to service delivery.</li> <li>I am not included in decisions about when services are rendered prior to service delivery.</li> <li>My service provider does not always show up on time.</li> <li>I have not been provided information about processes used to make changes/updates to service delivery.</li> <li>My service provider is not rendering service as desired.</li> </ol>
<ol> <li>Choice and Self Direction- I choose and manage my service provider.</li> </ol>	<ol> <li>I did not choose my service provider.</li> <li>I do not have a choice of direct care staff who assist me.</li> <li>I do not know how to change my service provider.</li> <li>I do not know how to change my direct care staff.</li> <li>I requested changes to direct care staff and the changes have not been made.</li> </ol>	<ol> <li>I am not included in decisions about who will work with me.</li> <li>I am not offered information on how to change my service providers.</li> <li>I am not offered information on how to change my direct care staff.</li> </ol>

# My Life

My Service Life This Domain applies to everyone		
Focused Outcome Area/ Expectation	Not Present Reasons for Outcomes	Not Present Reasons for Support
<ol> <li>Rights- I know and exercise my rights.</li> </ol>	<ol> <li>I do not understand what my rights are.</li> <li>I am aware of, but I am not able to exercise my rights.</li> <li>My preferences concerning the handling of my private information are not respected.</li> <li>My preferences for privacy are not respected.</li> <li>I am not respected and treated with dignity by my service provider.</li> <li>I do not know how to report a complaint or grievance.</li> <li>My rights are being restricted by my service provider.</li> <li>I do not know about rights restoration options.</li> </ol>	<ol> <li>I am not offered training or support to understand my rights.</li> <li>Training on rights is provided but it is not tailored to my communication and learning style.</li> <li>My service provider is not advocating for my rights.</li> <li>My preferences concerning the handling of my private information are not solicited.</li> <li>My preferences for privacy are not solicited.</li> <li>I am not offered training or support to understand how to report complaints or grievances.</li> <li>My service provider has not provided me with information about options for rights restoration, if applicable.</li> </ol>
<ol> <li>Satisfaction- I am satisfied with m service provider.</li> </ol>	Select One: Strongly Disagree/Disagree/Agree/Strongly	y Agree N/A
<ol> <li>Stability- Within the past 12 months, the service provider or direct care staff has changed for this service I receive.</li> </ol>	Number of changes: Why?	

My Home Life	
This Domain applies to persons receiving services in their home	
Focused Outcome Area/ Expectations Not Present Reasons for Outcomes	Not Present Reasons for Support
<ol> <li>Satisfaction- I am satisfied with services received in my home.</li> <li>Select One: Strongly Disagree/Disagree/Agree/Strongly</li> </ol>	Agree N/A

# My Life

My Home Life This Domain applies to persons receiving services in their home		
Focused Outcome Area/ Expectations	Not Present Reasons for Outcomes	Not Present Reasons for Support
<ol><li>Satisfaction-I am happy with where I live.</li></ol>	Select One: Strongly Disagree/Disagree/Agree/Strongly	/ Agree N/A
<ol> <li>Choice and Self Determination- I chose where I live.</li> </ol>	<ol> <li>I did not decide where to live.</li> <li>I was not provided information about the variety of living options/settings available.</li> <li>I have not explored other living options/settings.</li> </ol>	<ol> <li>I have not had assistance with choosing where to live.</li> <li>I am not offered any information about living options/settings available to me.</li> <li>My service provider is not advocating for me to make choices in where I live.</li> </ol>
<ol> <li>Rights- My preferences for living arrangements are respected and valued where I live.</li> </ol>	<ol> <li>I did not choose my roommate/housemate.</li> <li>I do not have a choice of staff who assists me in my home.</li> <li>My preferences for privacy including PHI/PIN have not been respected.</li> <li>My cultural beliefs are not respected.</li> <li>I cannot secure my personal property at home.</li> <li>I have little to no input into my daily schedule.</li> <li>My daily schedule is driven by service provider needs rather than my needs.</li> <li>I am not allowed to have visitors when I want.</li> <li>I am not able to access the kitchen for food and beverage as I want.</li> <li>I am not able to decorate my space as I desire.</li> <li>I do not have a key to my bedroom.</li> <li>I do not have full access to my home.</li> </ol>	<ol> <li>My service provider does not solicit my preferences concerning roommates or housemates.</li> <li>My service provider does not solicit my preferences concerning staff who assist me.</li> <li>My preferences for privacy including PHI/PII have not been solicited.</li> <li>My cultural beliefs have not been solicited.</li> <li>My service provider does not support me with creating my own daily schedule.</li> </ol>
5. Future- I am able to explore other places to live.	<ol> <li>My desire to explore other living arrangements has not been discussed.</li> <li>I have requested changes to where I live and the requests have not been addressed.</li> </ol>	<ol> <li>My preference to live elsewhere is not solicited.</li> <li>My preference to live elsewhere is not addressed.</li> </ol>
<ol> <li>6. Stability- Within the past 12 months, I have moved.</li> </ol>	Number of changes: Why?	

# My Life

My Home Life This Domain applies to persons receiving services in their home		
Focused Outcome Area/ Expectations	Not Present Reasons for Outcomes	Not Present Reasons for Support
7. Stability- Within the past 12 months, the service provider or direct care staff has changed for this service I receive in my home.	Number of changes: Why?	
This Domain applies to	My Work/Daily Life o Persons receiving LSD 1, 2, 3 and Pe	rsonal Supports if used as a day activity.
Focused Outcome Area/ Expectations	Not Present Reasons for Outcomes	Not Present Reasons for Support
<ol> <li>Satisfaction-I am satisfied with the service provider who supports me in my desired day activity.</li> </ol>	Select One: Strongly Disagree/Disagree/ Agree/Strong	ly Agree N/A
<ol> <li>Satisfaction- My day activity is meaningful to me.</li> </ol>	Select One: Strongly Disagree/Disagree/ Agree/Strong	ly Agree N/A
<ol> <li>Choice and Self Direction- I chose where I work/day activity.</li> </ol>	<ol> <li>I did not choose my work/day activity.</li> <li>I am not provided information about various work options/day activities available to me.</li> <li>I have not explored various work options/day activity settings.</li> <li>I would like to change employment.</li> <li>I would like a different day activity.</li> <li>My preference to work in a different environment has not been addressed.</li> <li>I have limited to no options available in my geographic area.</li> </ol>	<ol> <li>I have not had assistance with choosing my work/day activity.</li> <li>I am not offered any information about work/day activity options available to me.</li> <li>I am not involved in decisions about my work/day activities.</li> <li>My preference to change work/day activities has not been supported.</li> <li>My service provider is not advocating for me to make choices in my work/day activity.</li> <li>I have not been supported to find employment in a different environment.</li> </ol>

## My Life

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		7. My service provider has not been able to assist me to navigate Vocational Rehabilitation barriers.
<ol> <li>Rights- My preferences are respected and valued at my work/day activity.</li> </ol>	<ol> <li>I do not decide who assists me in my work/day activity.</li> <li>My preferences for privacy including PHI/PII have not been addressed.</li> <li>My preferences concerning my work/day activity schedule have not been addressed.</li> </ol>	<ol> <li>My service provider does not solicit my preferences regarding staff who assist me in my work/day activity.</li> <li>My preferences for privacy including PHI/PII have not been solicited.</li> <li>My preferences for privacy including PHI/PII have not been addressed.</li> <li>My preferences concerning my work/day activity schedule have not been solicited.</li> <li>My preferences concerning my work/day activity schedule have not been addressed.</li> </ol>
<ol> <li>Future- I am able to explore other arrangements for work/day activity.</li> </ol>	<ol> <li>My desire to explore other work/day activity arrangements has not been discussed.</li> <li>I have requested changes to my work/day activity and the requests have not been resolved.</li> </ol>	<ol> <li>Fam not supported to make an informed choice about where to work/attend day activity.</li> <li>My preference to work/attend day activity elsewhere in th community is not solicited.</li> <li>My preference to work/attend day activity elsewhere in th community is not addressed.</li> </ol>
<ol> <li>Stability- Within the past 12 months, I have changed employment.</li> </ol>	Number of changes: Why?	
<ol> <li>Stability- Within the past 12 months, I have experienced changes to my work/day activity service providers (including direct care staff).</li> </ol>	Number of changes: Why?	
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# My Life

My Social Life			
This Domain applies to	This Domain applies to Persons receiving SLC, RH, LSD1, and possibly Personal Supports and Respite.		
Focused Outcome Area/ Expectations	Not Present Reasons for Outcomes	Not Present Reasons for Support	
<ol> <li>Satisfaction- I am happy with how much involvement I have in my community.</li> </ol>	Select One: Strongly Disagree/Disagree/Agree/Stron	gly Agree N/A	
<ol> <li>Choice and Self-Direction- I am part of and participate in my community.</li> </ol>	<ol> <li>I am not involved in my community.</li> <li>I am not participating in community activities that are of interest to me.</li> <li>I participate in community activities but would like to do more.</li> <li>I would like my community activities to be more individualized instead of group based.</li> <li>Most of my community activities are chosen by my family and/or service provider.</li> </ol>	<ol> <li>My preferences regarding community activities are not supported.</li> <li>I am not supported to choose my community activities.</li> <li>I am not supported to access community activities in natural settings (e.g., medical providers, religious services, shopping, banking are done in the living setting or are completed by supports).</li> <li>I do not have access to the transportation I need to access my community.</li> </ol>	
<ol> <li>Choice and Self Direction – I am an active and contributing member of my community.</li> </ol>	<ol> <li>I am not a member of any groups or organizations in my community and I want to be.</li> <li>I do not understand what social roles are.</li> <li>I do not understand how to develop and maintain social roles.</li> <li>I do not understand all the different community groups or organizations available in my community.</li> <li>I participate in community activities but I would like to develop more meaningful connections.</li> <li>I would like to volunteer, but have not had assistance to do so.</li> </ol>	<ol> <li>My preferences regarding social connections are not supported.</li> <li>I am not provided information about community groups and organizations that are of interest to me.</li> <li>I am not provided information about social roles including what they are or why they may be important to me.</li> <li>I am not supported to determine what social roles I want to develop.</li> </ol>	
<ol> <li>Choice and Self Direction-I have meaningful friendships and relationships.</li> </ol>	<ol> <li>I have little to no meaningful friendships and relationships in my life.</li> </ol>	<ol> <li>I am not supported to stay connected with my friends.</li> <li>I am not supported to stay connected with my family.</li> </ol>	

## My Life

Qlarant

### My Social Life

### This Domain applies to Persons receiving SLC, RH, LSD1, and possibly Personal Supports and Respite.

	Not Present Reasons for Outcomes	Not Present Reasons for Support
	<ol> <li>The only friends and relationships I have are with paid staff.</li> <li>I do not get to spend enough time with my friends.</li> <li>I do not get to spend enough time with my family.</li> <li>I would like more opportunities to make friends.</li> <li>I do not have people I can count on and trust in my life.</li> <li>I would like to date, but I am not able to date.</li> </ol>	<ol> <li>I am not supported to meet new people and develop friendships.</li> <li>My preferences about dating and intimacy are not supported.</li> </ol>
5. Rights- My preferred communication method/styles are known and respected.	<ol> <li>My preferred communication is not known by service provider.</li> <li>My preferred communication is known but not respected.</li> <li>I do not have access to assistive technology, or other tools such as picture boards, to help me communicate.</li> <li>I have a communication device/assistive technology but I am not given the opportunity to use it.</li> <li>I have a communication device/assistive technology but I is not working.</li> </ol>	<ol> <li>My service provider does not know my preferred method of communication.</li> <li>My preferred method of communication is not solicited.</li> <li>I am not supported to obtain assistive technology to help m communicate.</li> <li>My service provider has made little to no effort to find a functional means of communication for me.</li> <li>My service provider is not supporting me to use the communication device/assistive technology I have.</li> <li>My service provider is not supporting me to get needed repairs to my communication device/assistive technology.</li> </ol>

## My Life

Qlarant

#### My Health This Domain applies to everyone but Expectations vary by services received. Not Present Reasons for Support **Focused Outcome Area/ Expectations Not Present Reasons for Outcomes** 1. Satisfaction-I am in good Select One: Strongly Disagree/Disagree/Agree/Strongly Agree N/A health. 1. My service provider has not assisted me to choose my 2. Satisfaction-Lam satisfied with 1. I am not satisfied with my current physician. physician/dentist. 2. I am not satisfied with my current dentist. physician. 3. I do not currently have a physician. 2. My service provider has not assisted me to choose my 4. I do not currently have a dentist. dentist. 3. Satisfaction-I am satisfied with 1. I am not satisfied with my other health care 1. My service provider has not assisted me to choose new other health care providers/specialists, if applicable. health care providers/specialists, if applicable. providers/specialists. 1. I do not feel well and no one is helping me 4. Rights - My health needs are My service provider has not asked me questions and being addressed. gathered information about my health. address my health concerns. 2. My service provider is not aware of my health 2. My service provider is not helping me address concerns I needs. have with my health. 3. I have not seen a physician/other healthcare 3. My service provider is not supporting me to attend routine/annual medical appointments. specialist in over a year. 4. I have not seen a dentist in over a year. 4. My service provider is not supporting me to attend routine 5. I am not seeing the medical specialists I need. dental visits. 5. My service provider is not supporting me to see medical specialists. 1. I did not actively participate in selection of 1. I am not supported to direct my own healthcare. 5. Choice and Self Direction- I am current health care providers. an active participant in all 2. I am not supported to direct what information the service aspects of healthcare choices. I did not determine what information the service 2. providers share about my health. provider can share about my health. 3. I am not provided with opportunities to learn more about I did not actively participate in medical health. appointments. 4. I am not provided with opportunities to learn more about my I did not actively participate in routine preventive emotional health. care. My health is not being managed according to my preferences.

# My Life

My Health This Domain applies to everyone but Expectations vary by services received.	
	6. I do not know who to go to when I am lonely or sad.
6. Rights- I understand my medications.	<ol> <li>I am not aware of the medications I take.</li> <li>I am not aware of why my medications are prescribed.</li> <li>I am not aware of potential side effects of my medications.</li> <li>I am not aware of potential side effects of my medications.</li> <li>I am not supported to understand why I am taking my medications.</li> <li>I am not supported to understand the possible side effects of my medication.</li> </ol>
7. Future- I am able to make changes to my healthcare.	<ol> <li>My desire to change my health care strategies (i.e. medications, exams, providers, treatment, care plans) has not been discussed.</li> <li>I have requested changes to my health care strategies (i.e. medications, exams, providers, treatment, care plans) but changes have not been addressed.</li> <li>My service provider has not followed up on health concerns or needs I have expressed.</li> <li>My service provider is not advocating for me to make choices in my health care strategies (i.e. medications, exams, providers, treatment, care plans).</li> </ol>

My Safety			
This Domain applies to everyone but Expectations vary by services received.			
Focused Outcome Area/ Expectations Not Present Reasons for Outcomes	Not Present Reasons for Support		
<ol> <li>My safety needs are addressed.</li> <li>My service provider is not aware of my safety needs.</li> <li>I do not feel safe at home.</li> <li>I do not feel safe at my work/day activity.</li> <li>I do not feel safe in my neighborhood.</li> <li>I do not feel safe in my community.</li> </ol>	<ol> <li>My service provider has not asked me questions or gathered information about how best to keep me safe.</li> <li>My service provider is not addressing my safety concerns at home.</li> <li>My service provider is not addressing my safety concerns at work/day activity.</li> </ol>		

# My Life

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My Safety				
This Domain applies to everyone but Expectations vary by services received.				
	<ol> <li>I do not feel safe using the internet (i.e. Websites E-Mail, and Social Media).</li> <li>I do not know what to do in the event of a fire.</li> <li>I do not know what to do in the event of a weather related emergency (e.g., Hurricane, Tornado)</li> <li>I do not know how or when to call 911.</li> <li>I do not know how to keep myself safe when out in my community (e.g. incapacitated staff, pedestrian safety, strangers).</li> <li>I do not have a personal disaster plan.</li> </ol>	<ul> <li>my neighborhood.</li> <li>5. My service provider is not addressing my safety concerns in my community.</li> <li>6. My service provider is not addressing my safety concerns navigating websites and social media.</li> <li>7. Thave not been provided with information and resources to prepare for safety issues (including but not limited to fire.</li> </ul>		
<ol> <li>I have the adaptive equipment need.</li> </ol>	<ol> <li>I do not have the adaptive equipment I need.</li> <li>I have adaptive equipment, but it is not in good working condition.</li> </ol>	<ol> <li>I am not given information about available adaptive equipment, based on my needs.</li> <li>My service provider is not helping me get the adaptive equipment I need.</li> <li>My service provider is not helping me repair or replace my adaptive equipment that is not working.</li> </ol>		
3. I understand what abuse, neglect and exploitation (ANE) mean.	<ol> <li>I do not understand what abuse means.</li> <li>I do not understand all the different types of abuse (i.e. physical, emotional, verbal, sexual)</li> <li>I do not understand what neglect means.</li> <li>I do not understand what exploitation means.</li> </ol>	<ol> <li>I am not supported to understand physical abuse.</li> <li>I am not supported to understand emotional abuse.</li> <li>I am not supported to understand verbal abuse.</li> <li>I am not supported to understand sexual abuse.</li> <li>I am not supported to understand neglect.</li> <li>I am not supported to understand exploitation.</li> <li>Training on ANE is provided but it is not tailored to my</li> </ol>		

## My Life

	My Safety		
My Safety This Domain applies to everyone but Expectations vary by services received.			
<ol> <li>I know what to do if abuse,</li> <li>neglect, or exploitation (ANE)</li> <li>occurs.</li> <li>4.</li> </ol>	I do not know what the Abuse Hotline is.	<ol> <li>I am not supported to know steps to take in the event of ANE.</li> <li>I am not supported to report concerns with ANE.</li> <li>I have not been given any training on when and how to call the Abuse Hotline.</li> </ol>	