

## NCI Consumer Survey - Results by Focused Outcome Area and Indicator<sup>1</sup>

January – December 2013 update

Question Description	Applicable Responses	% No	% In-Between	% Yes
<b>1. Achieving Results/Person Centered Approach</b>				
Q3. Do you like working there (job)?	160	4.4%	4.4%	91.3%
Q4. Would you like to work somewhere else?	167	64.1%	13.2%	22.8%
Q6. Do you like going there/doing this activity (day program)?	543	3.5%	5.9%	90.6%
Q7. Would you like to go somewhere else or do something else during the day (day program)?	521	60.3%	12.7%	27.1%
Q9. Do you like your home or where you live?	937	3.1%	6.9%	90.0%
Q10. Would you like to live somewhere else?	899	64.0%	10.3%	25.7%
Q31. If you ask for something, does your case manager/service coordinator help you get what you need?	815	0.7%	7.5%	91.8%
Q68. Do you get the services you need?	1,226	23.1%	13.5%	63.4%
Total Achieving Results	5,268			
<b>2. Choice</b>				
Q55. Who chose the place where you live?	961	40.8%	26.2%	33.0%
Q56. Did you choose the people you live with?	698	43.1%	19.9%	37.0%
Q57. Who decides your daily schedule?	1,247	9.8%	34.3%	55.9%
Q58. Who decides how you spend your free time?	1,244	4.8%	25.7%	69.5%
Q59. Who chose the place where you work?	272	11.8%	24.3%	64.0%
Q60. Who chose where you go during the day?	870	20.2%	33.6%	46.2%
Q61. Do you choose what you buy with your spending money?	1,232	10.3%	44.5%	45.2%
Q62. Did you choose your case manager/service coordinator?	1,141	20.4%	35.0%	44.6%
Q63. Do you choose your staff?	1,121	16.8%	47.7%	35.5%
Total Choice	8,786			
<b>3. Health</b>				
BI14. Overall, how would you describe this person's health? (scale)	1,261	Poor 4.6%	Fairly Good 40.5%	Excellent 54.9%

<sup>1</sup> Shaded questions are reverse coded for analysis.

Question Description	Applicable Responses	% No	% In-Between	% Yes
<b>4. Safety</b>				
Q15. Are you ever afraid or scared when you are at home?	889	87.5%	9.4%	3.0%
Q16. Are you ever afraid or scared when you are out in your neighborhood?	869	86.1%	9.9%	4.0%
Q17. Are you ever afraid or scared at work or at your day program?	638	92.3%	5.0%	2.7%
Q18. If you feel afraid, if there someone you can go to for help?	752	2.9%	3.1%	94.0%
Total Safety	3,148			
<b>5. Rights</b>				
Q12. Do people let you know before they come into your home?	866	3.5%	6.6%	90.0%
Q13. Do people let you know before coming into your bedroom?	858	6.1%	8.9%	85.1%
Q14. Do you have enough privacy at home?	825	6.3%	0.0%	93.7%
Q22. Can you go on a date if you want to?	681	10.7%	9.3%	80.0%
Q64. Do people read your mail or email without asking you first?	1,026	92.5%	0.0%	7.5%
Q65. Can you be alone with friends or visitors at your home?	1,060	16.7%	0.0%	83.3%
Q66. Are you allowed to use the phone and internet when you want to?	968	5.5%	0.0%	94.5%
Total Rights	6,284			
<b>6. Community Inclusion / Social Role</b>				
Q1. Do you have a job in the community?	926	82.5%	0.0%	17.5%
Q8. Do you have any volunteer work?	899	72.6%	0.0%	27.4%
Q21. Can you see your friends when you want to see them?	788	4.9%	20.3%	74.7%
Q24. Do you have family that you see?	873	11.5%	0.0%	88.5%
Q25. Can you see your family when you want to?	806	7.7%	21.3%	71.0%
Q38. When you want to go somewhere, do you always have a way to get there?	861	1.3%	20.0%	78.7%
Q48. In the past month, did you go shopping?	1,255	9.8%	0.0%	90.2%
Q49. In the past month, did you go out on errands or appointments?	1,250	14.9%	0.0%	85.1%
Q50. In the past month, did you go out for entertainment?	1,250	26.7%	0.0%	73.3%

<b>Question Description</b>	<b>Applicable Responses</b>	<b>% No</b>	<b>% In-Between</b>	<b>% Yes</b>
Q51. In the past month did you go out to a restaurant or coffee shop?	1,249	15.5%	0.0%	84.5%
Q52. In the past month, did you go out to a religious service?	1,241	55.2%	0.0%	44.8%
Q53. In the past month, did you go out for exercise?	1,256	46.4%	0.0%	53.6%
Q54. In the past year, did you go away on a vacation?	1,249	55.1%	0.0%	44.9%
<b>Total Community Inclusion</b>	<b>13,903</b>			