



**NATIONAL CORE  
INDICATORS**  
NASDDDS & HSRI

# Florida Outcomes

2016-17 selected findings

National Core Indicators™



[nationalcoreindicators.org](http://nationalcoreindicators.org)



# UPDATES!

- NCI-AD
- In-person survey (formerly Adult Consumer Survey)
- New questions focusing on person-centeredness



# Adult Consumer Survey

Individual Outcomes

Health, Welfare and Rights

System Performance

# Response Rates

- 61.4% valid Section I
- 99.9% valid Section II
- 781 total survey complete



# Demographics

## Personal Characteristics FL v NCI

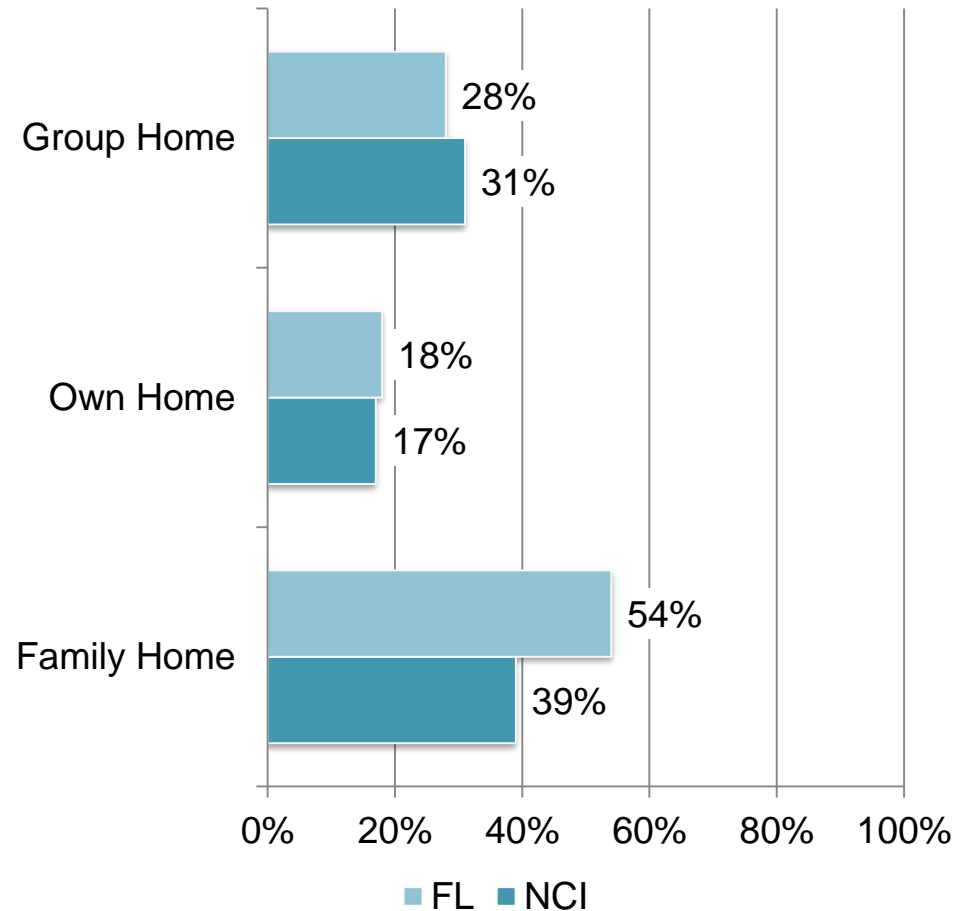
### Age

- 38 v 42

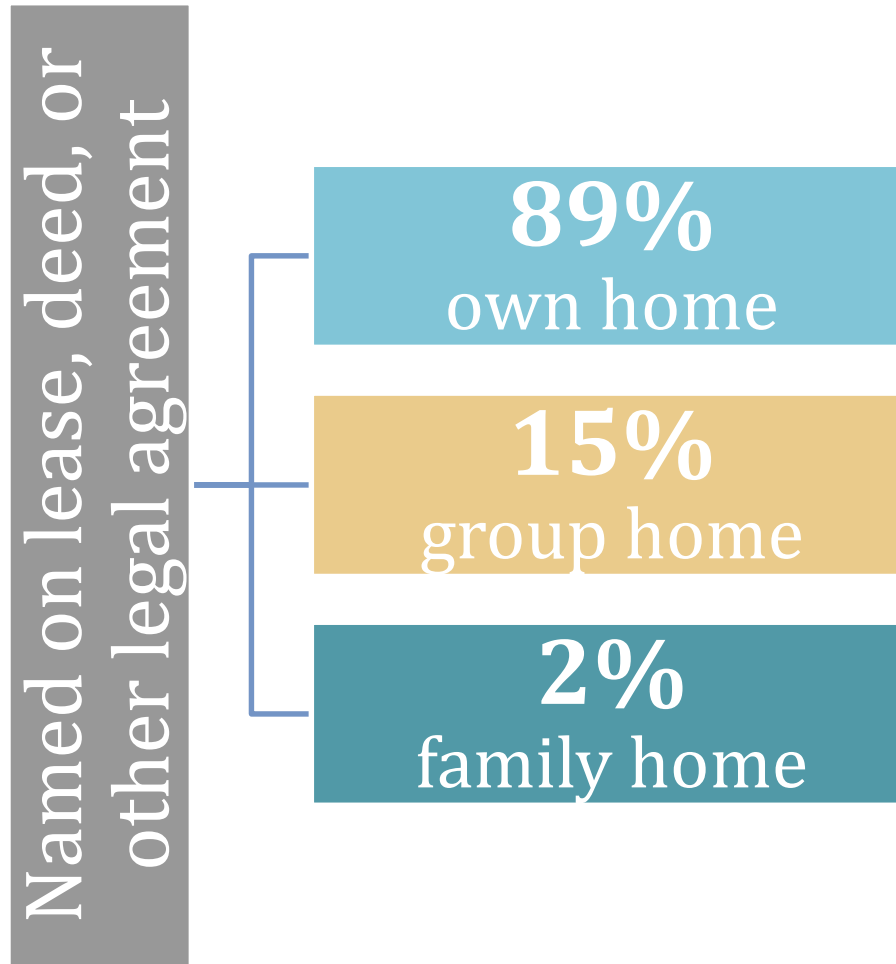
### Race/Ethnicity

- 54% v 72%  
White
- 26% v 16%  
Black or African American
- 16% v 6%  
Hispanic/Latino

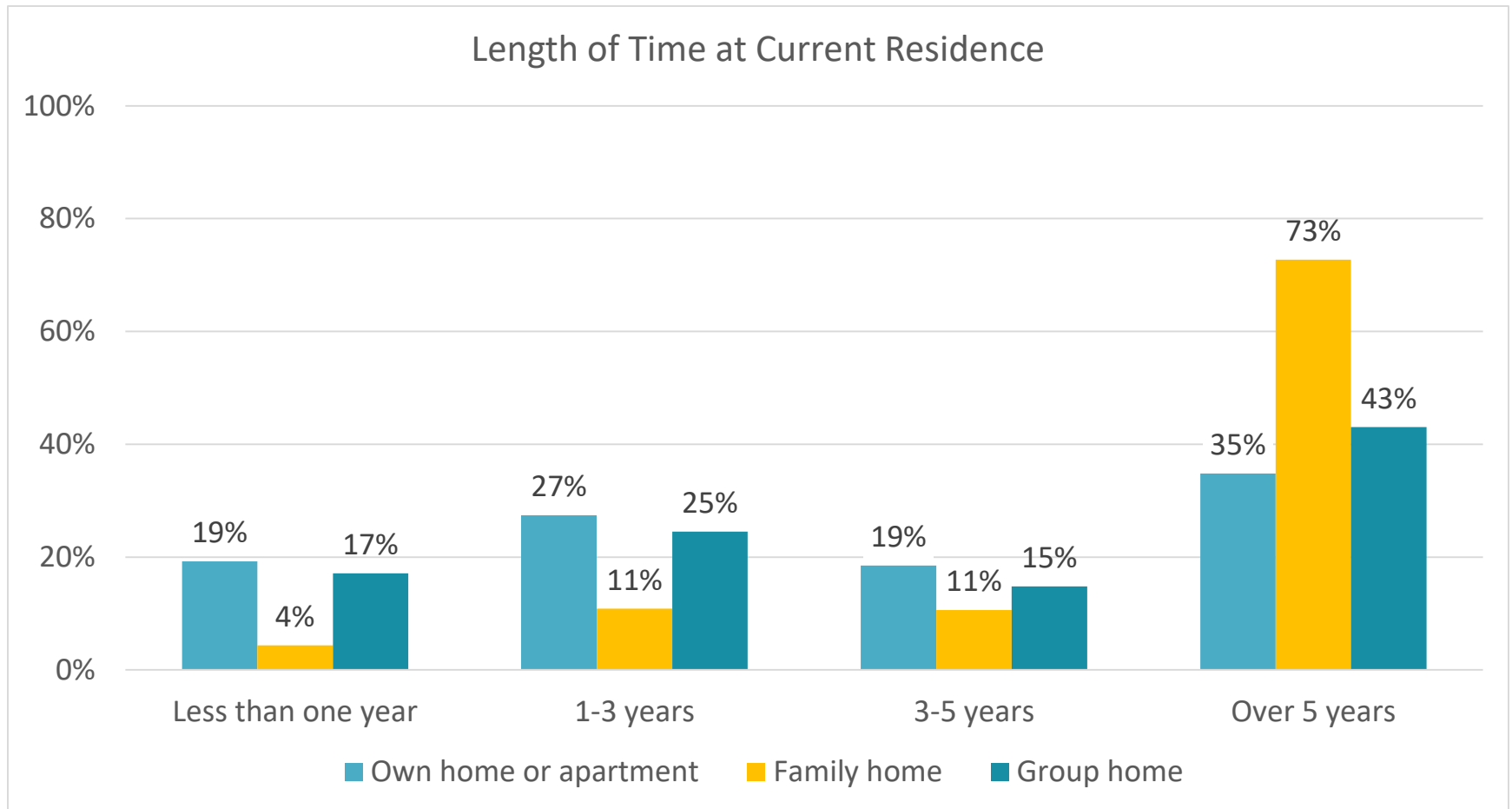
## Type of Residence



# Named on Lease



# Length of Time at Current Residence





## Satisfaction with Home

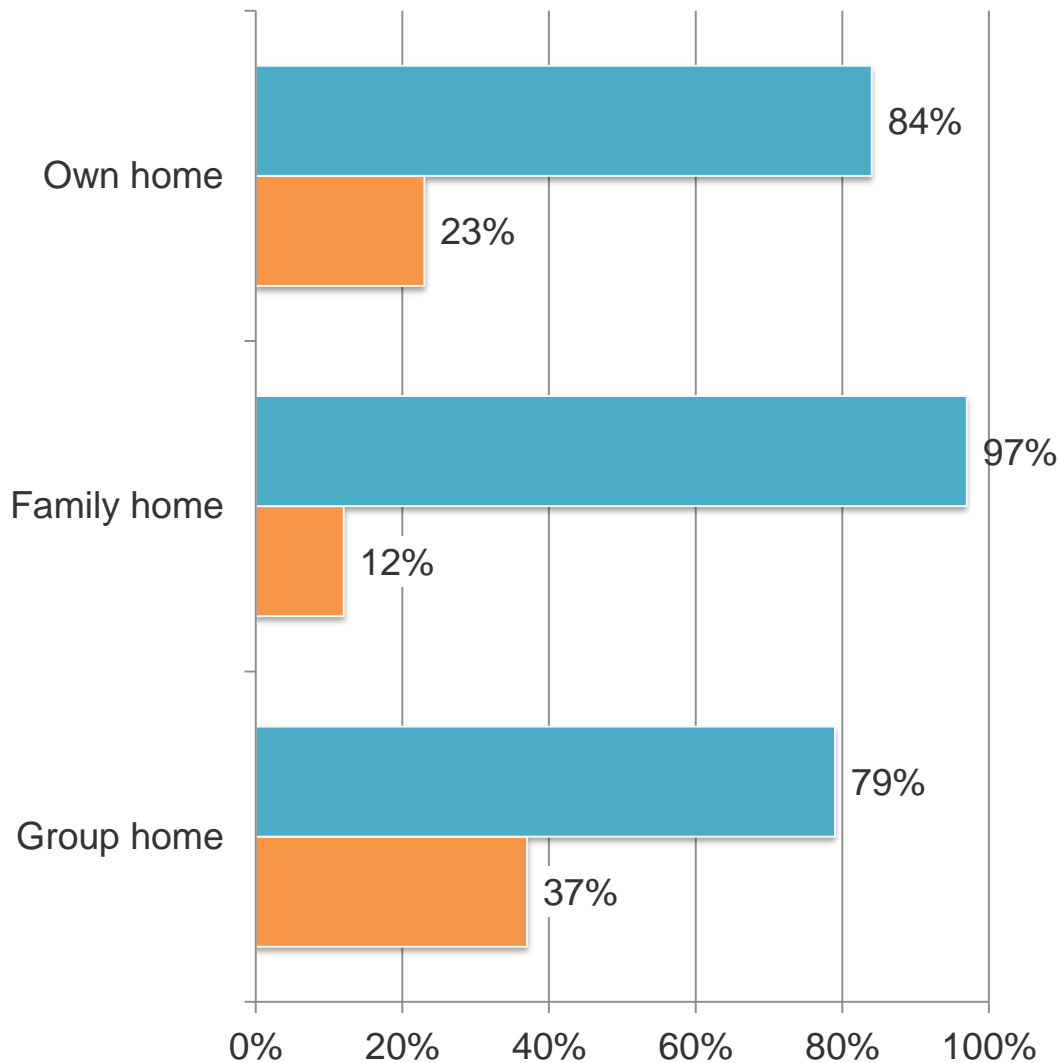
89%

Like where they live

22%

Want to live elsewhere

### Satisfaction with Home by Residence



# Has Some or Extensive Behavioral Support Need

## Self-injurious

- **17%** FL
- **25%** NCI

## Disruptive

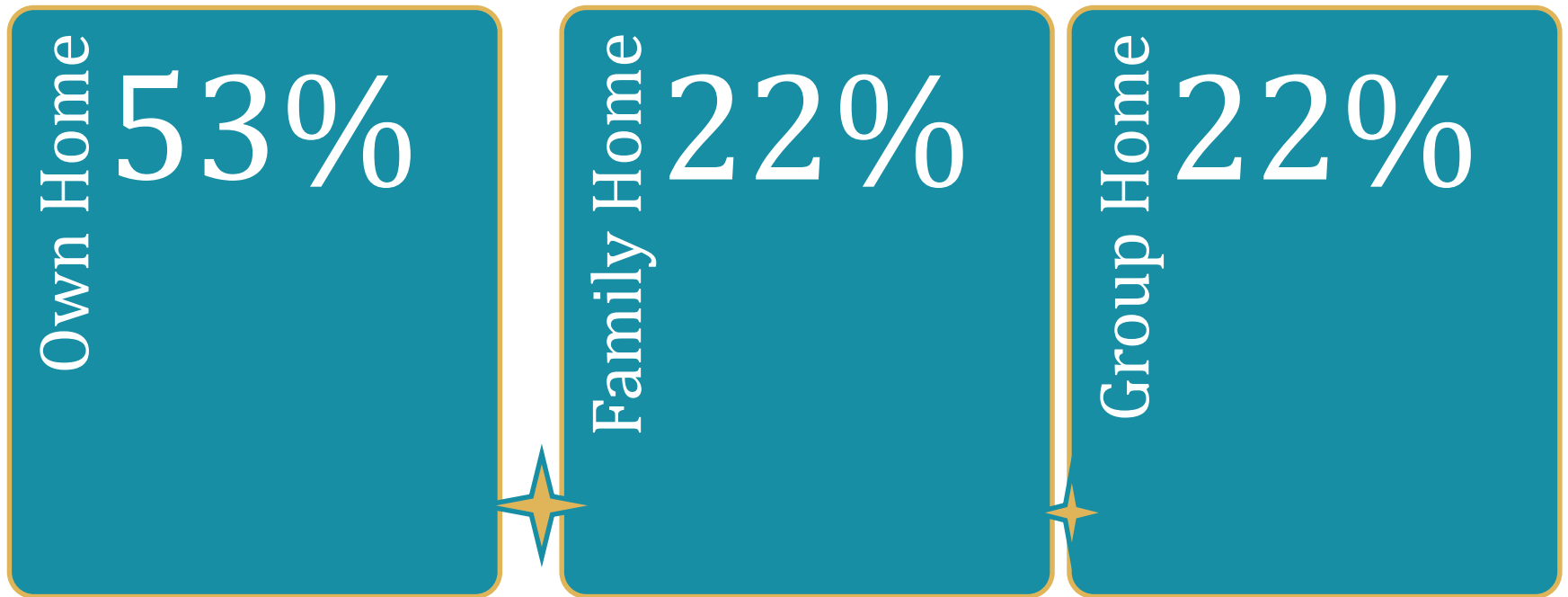
- **27%** FL
- **38%** NCI

## Destructive

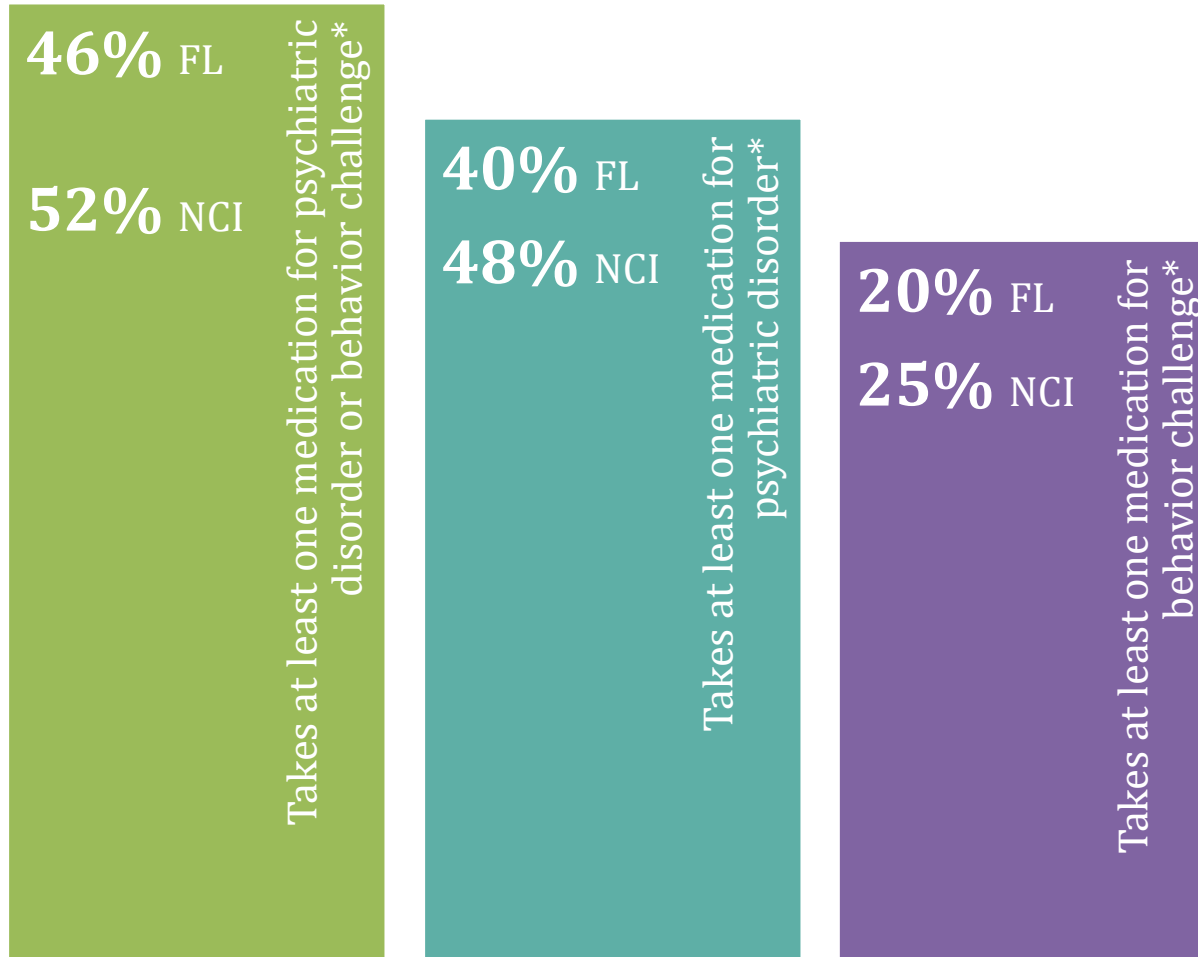
- **18%** FL
- **28%** NCI



# Needs Behavior Support by Residence



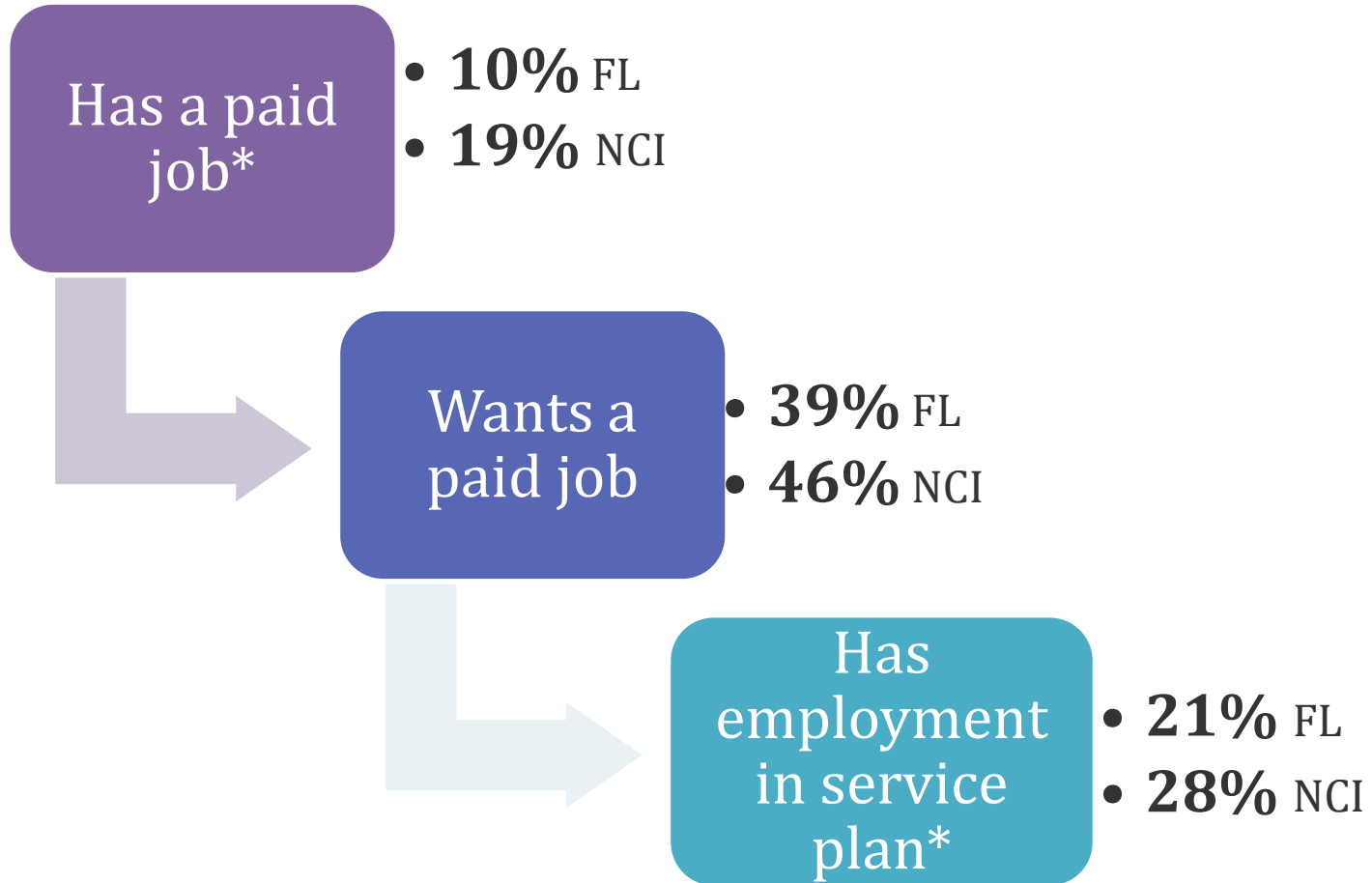
# Medication



\*FL is significantly lower than the NCI Average



# Employment



\*FL is significantly lower than the NCI Average



# Uses Self-directed Supports Option\*\*



20% FL

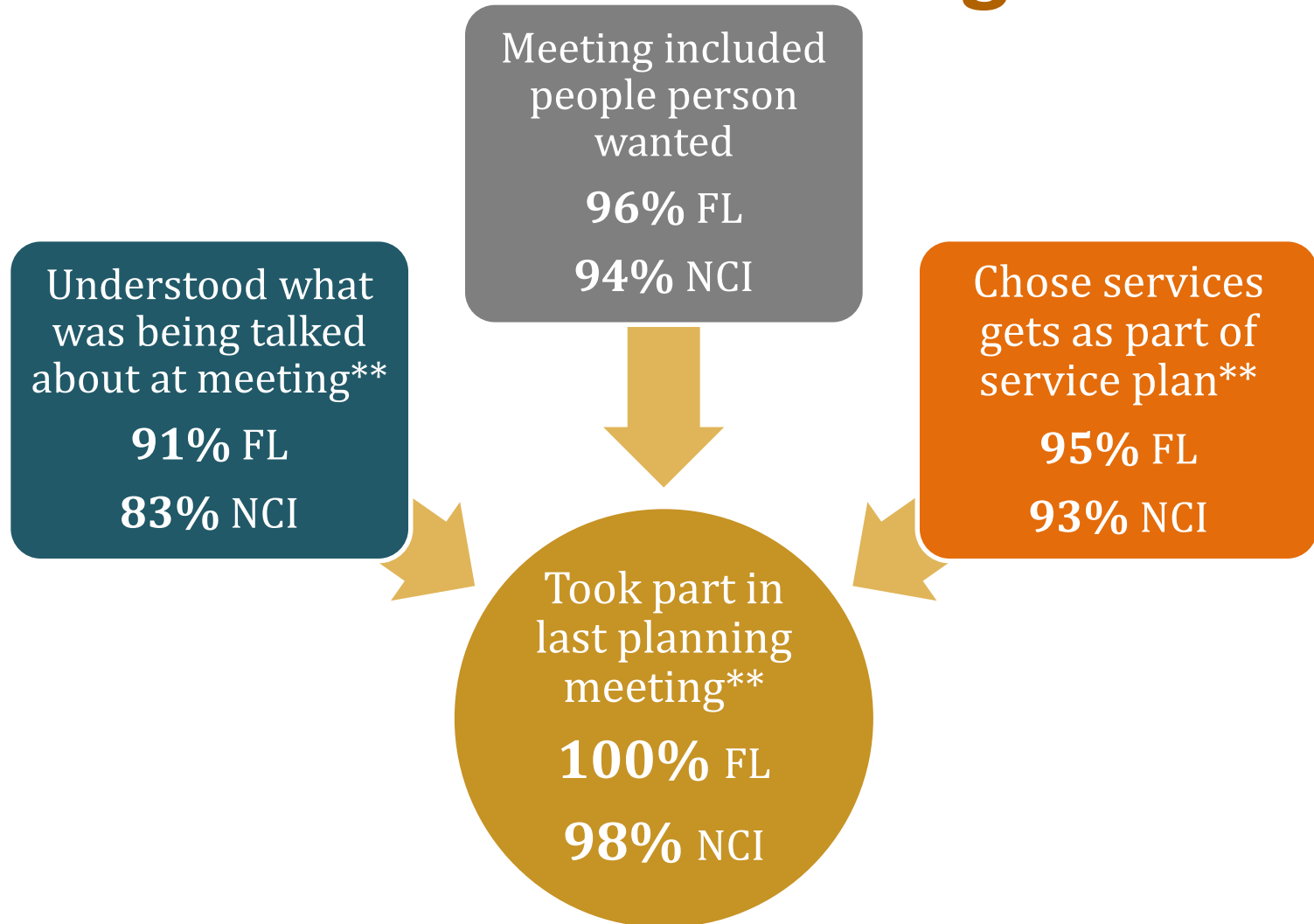


11% NCI

\*\*FL is significantly higher than the NCI Average



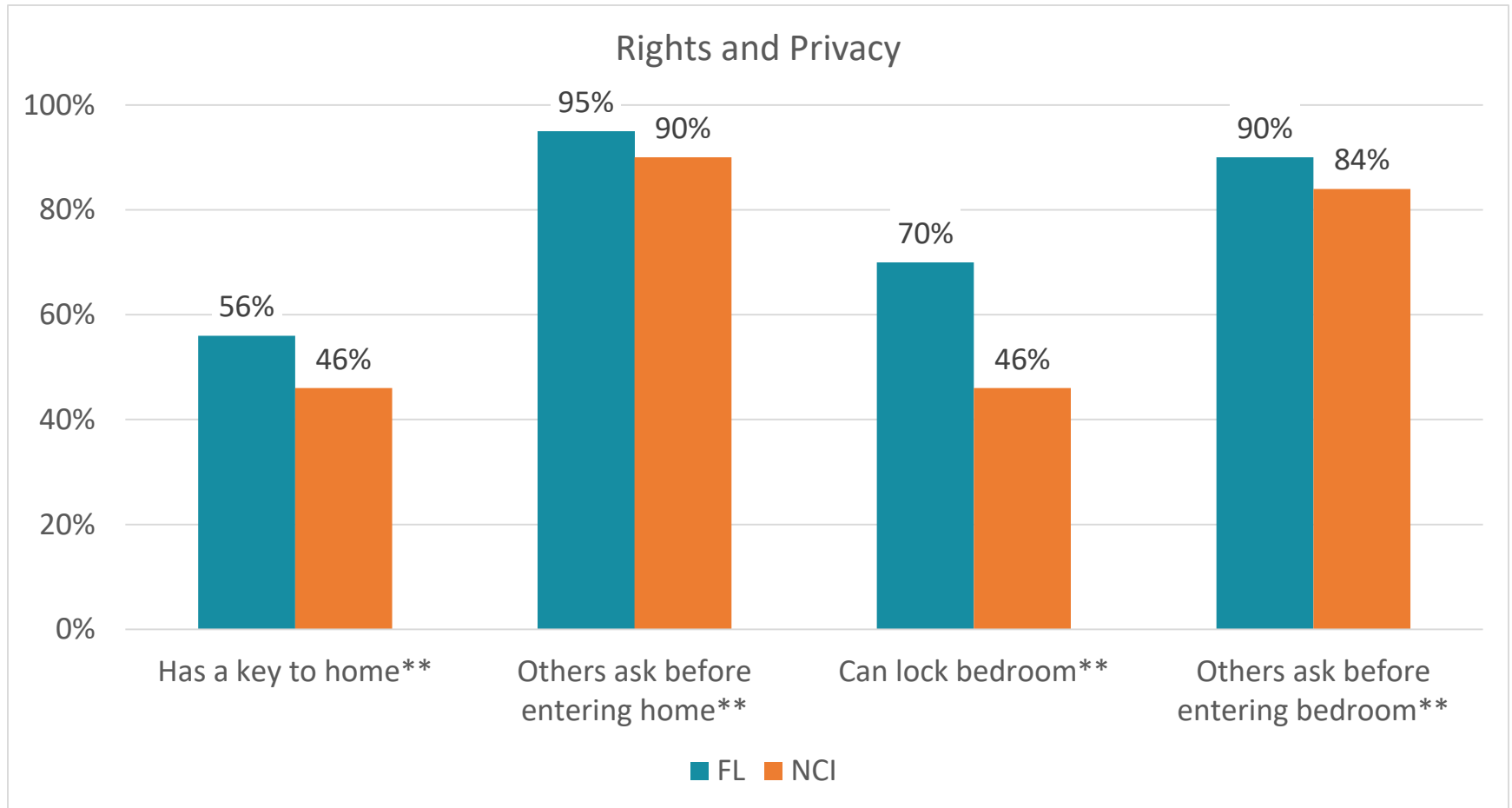
# Service Planning



\*\*FL is significantly higher than the NCI Average



# Rights and Respect



\*\*FL is significantly higher than the NCI Average





# Rights and Respect by Residence



# Rights and Respect by Behavior Support Need

Others ask before  
entering home

- **96%**  
needs support
- **94%**  
no support needed

Others ask before  
entering bedroom

- **96%**  
needs support
- **94%**  
no support needed

Can go on a date

- **96%**  
needs support
- **94%**  
no support needed



# Family Surveys

Information and Planning

Access to Services and Supports

Choice and Decision-making

Involvement in the Community

Satisfaction

# Family Surveys

- Adult Family Survey
  - Mailed to families with an adult living in the family home
- Family/Guardian Survey
  - Mailed to families with an adult living somewhere other than the family home
- Person receiving services **does not** complete the survey



# Response Rates

**AFS**



**16,652**  
eligible families



**1,200-1,500**  
surveys mailed



**193**  
usable surveys returned



**7.01%**  
margin of error

**FGS**



**11,105**  
eligible families



**1,200-1,500**  
surveys mailed



**238**  
usable surveys returned



**6.28%**  
margin of error



# Family Survey Results

- Overall results for the AFS and FGS were very similar
- Most items with significant differences between FL and the NCI average were the same across surveys
- Most items with significant differences showed FL significantly higher than the NCI average\*

\*FL was significantly above NCI Average in both surveys for all items presented



# Case Management

Case manager always respects family's choices and opinions

- 81% AFS
- 72% FGS

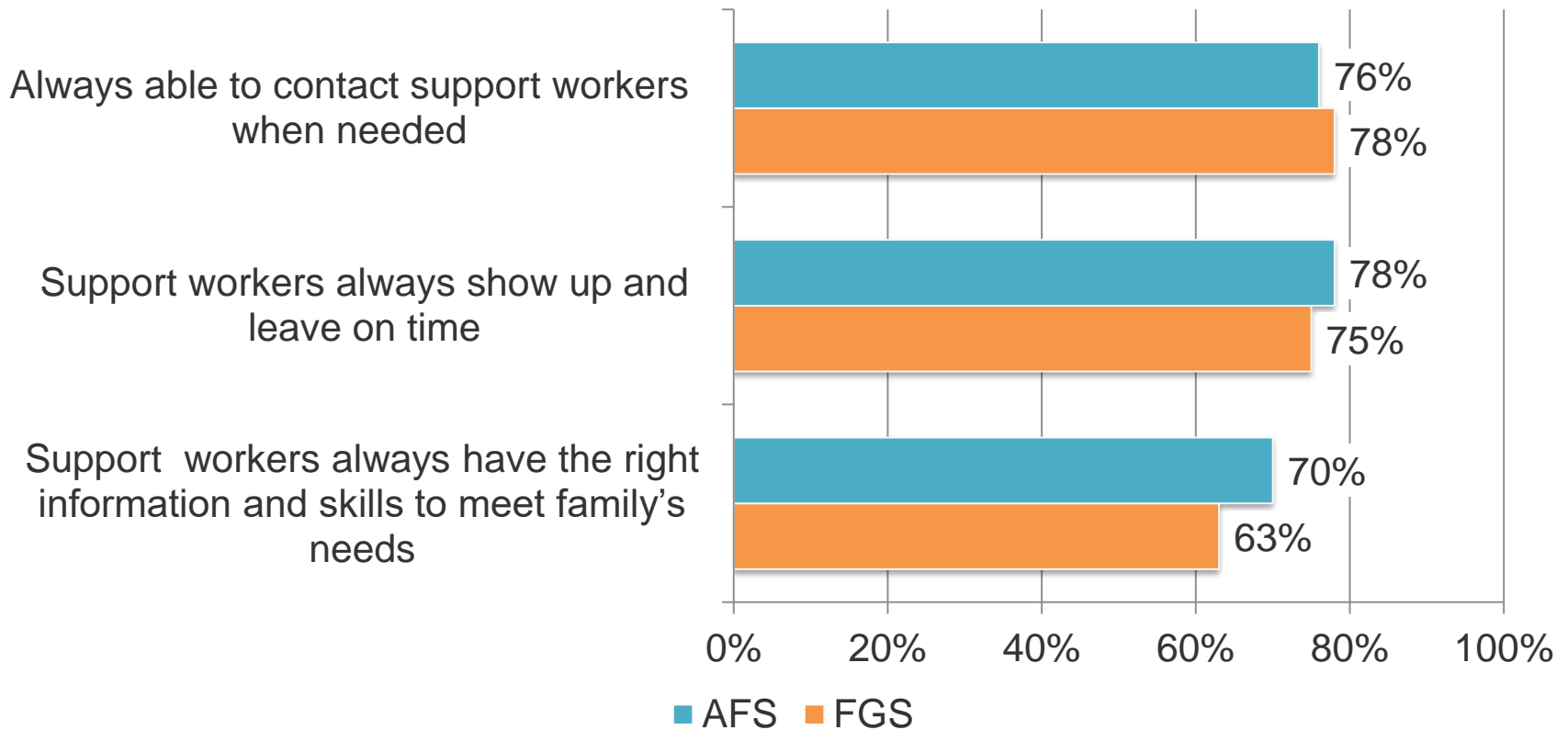
Always able to contact case manager when needed

- 78% AFS
- 77% FGS



# Support Workers

## Support Workers





# Choice and Control

Family can always choose or can change provider agencies

- **79%** AFS
- **77%** FGS

Family can always choose or can change support workers

- **77%** AFS
- **58%** FGS

Family chose or can change case manager

- **97%** AFS
- **93%** FGS



# Satisfaction

Services have made a positive difference in family's life

- **98%** AFS
- **99%** FGS

Services and supports help family member live a good life

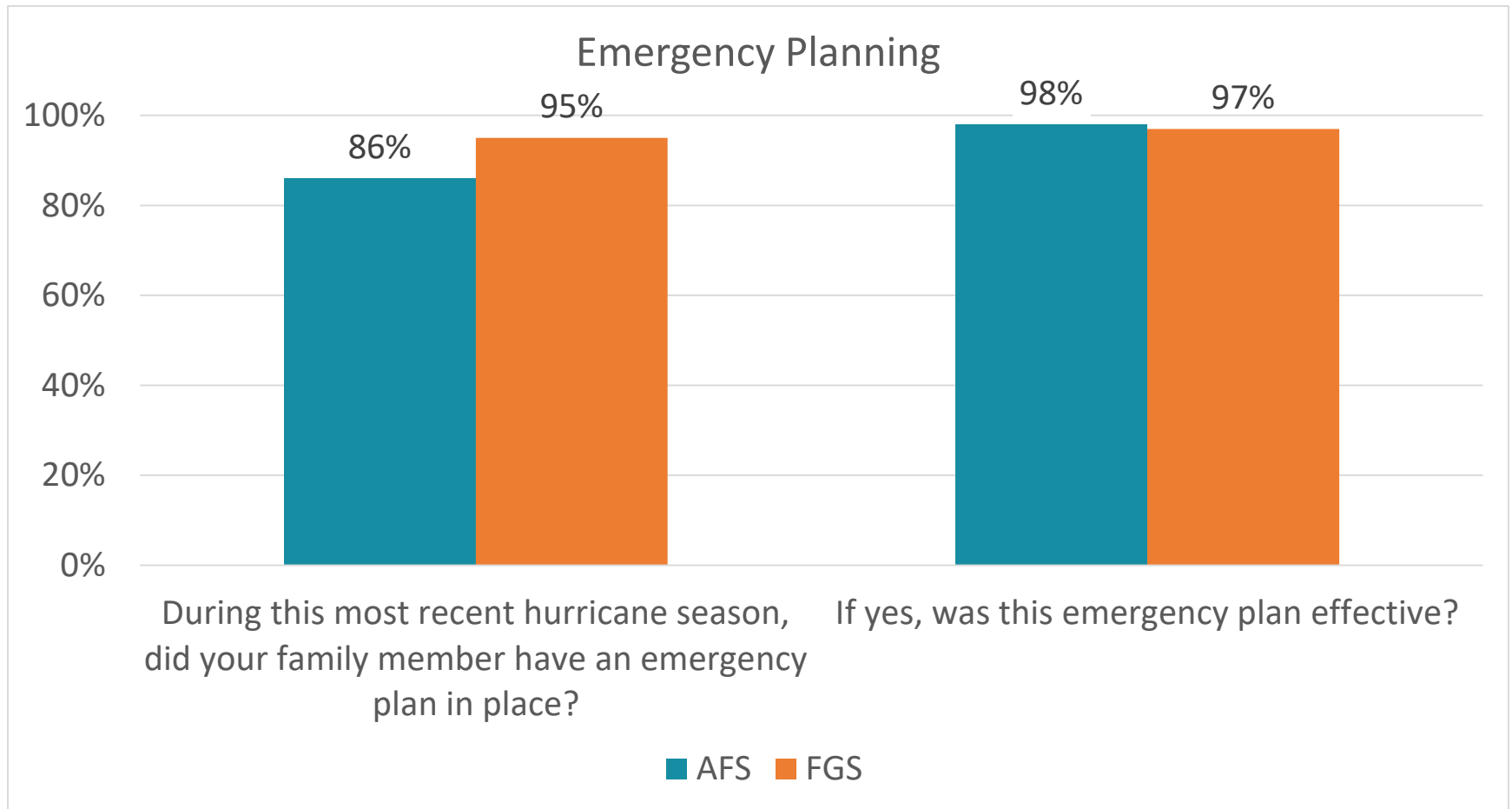
- **97%** AFS
- **98%** FGS



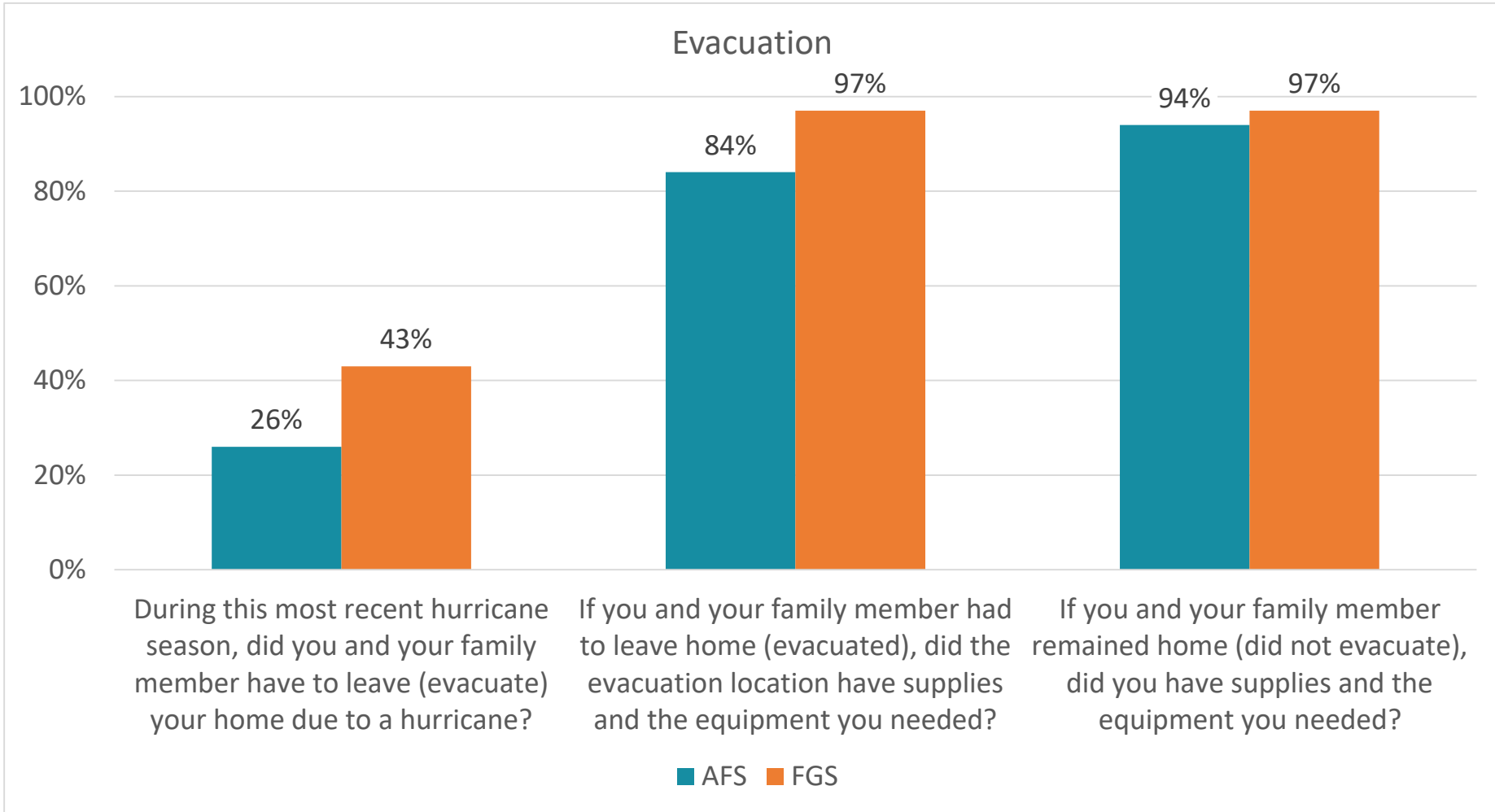
2017-18 Preliminary Data – FL specific questions

# Emergency Preparedness

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# Emergency Preparedness



# Questions

