



Florida Statewide Quality Assurance Program

**Quality Council
December 2013**

Data Update





Volume of Activity
PCR Results
PDR Results
Standards Showing Increase or Decrease
Recommendations



Volume of Activity January 2010 – September 2013

Contract Year	Person Centered Reviews		Provider Discovery Reviews			PCR PDR
	DD	CDC	Total	Non-Compliant	CDC Rep	Total SSRR
2010	1,462	161	2,579	99	125	11,426
2011	1,387	281	2,668	85	316	11,820
2012	1,425	304	2,599	54	356	11,143
YTD 2013	1,048	232	1,629	22	328	7,704
Total	5,322	978	9,475	260	1,125	42,093



PCR Results

Individual Interview Instrument

Contract Year	Percent Met
2010	85.0%
2011	79.3%
2012	77.9%
YTD 2013	80.8%



III Standards

Compare 2011 to YTD 2013

- **Person participates in routine review of services, directs changes to ensure outcomes are met (↑ 5.6 pts to 85.6%)**
- **Person is educated/assisted by supports/ services on rights, dignity, respect, and privacy (↑ 8.5 pts to 92.1%)**
- **Person is developing desired community roles that are of value to the person (↑ 5.8 pts to 70.5%)**



Health Summary

Number of Prescription Medications Taken

YTD= February – September 2013

	YTD 2013		2010	
# Rx Taken	Waiver (N=1,048)	CDC+ (N=232)	Waiver (N=1425)	CDC+ (N=304)
0	17.6%	25.4%	16.1%	24.0%
1 - 3	36.8%	41.8%	36.4%	39.2%
4 - 6	25.4%	25.0%	25.6%	26.0%
7+	20.2%	7.8%	21.9%	10.8%



Selected Health Summary Questions February – September 2013

In the past 12 months:	Waiver (N=1,048)	CDC+ (N=232)
Have you been to an Emergency Room ?	24.1%	21.1%
Have you been admitted to the hospital?	13.8%	14.2%
Are you aware of the risks of any of the following habits?		
Alcohol Beverages including wine, liquor, or beer	57.7%	50.4%
Sexual Activity	57.4%	45.3%
Smoke Tobacco or use Tobacco Products	59.6%	50.9%
Is adaptive equipment in good working condition?		
Yes (% of Those with Adaptive Equipment)	83.4%	87.5%



Health Screenings/Preventive Activities February – September 2013

Screening/Activity	Waiver (N=1,048)	CDC+ (N=232)
Annual Physical Exam	90.1%	95.3%
Dental Exam	62.7%	64.2%
Flu Vaccine	45.2%	39.2%
Tetanus-Diphtheria Booster	4.2%	4.3%
Vision Exam	53.3%	37.5%
Vision Exam: Cataracts	13.4%	5.6%



Health Screenings/Preventive Activities February – September 2013

Screening/Activity	Waiver		CDC+
	Pct	Num	
Bone Density Scan	3.5%	462	1/26
Colorectal Cancer Screening	13.0%	246	5/12
Dermatology Exam including skin cancer check	9.8%	246	1/12
Hearing Exam (ear wax and hearing screening)	13.8%	246	2/12
Pneumonia Vaccine	27.7%	83	1/3
Vision Exam: Glaucoma	19.7%	462	2/28
Zoster (Shingles) Vaccine	2.0%	246	0/12



Health Screenings/Preventive Activities February – September 2013

Screening/Activity	Waiver		CDC+
	Pct	Num	
Mammogram	54.8%	219	7/11
Pap smear or other exams such as ultrasound	46.4%	416	28.0%
Education on self breast exams	18.0%	416	13.3%
Male PSA	44.4%	36	1/3



PDR Results

Policies and Procedures: 97.4%

- **16 standards**
- **11 standards scored**
- **All standards scored over 94%**



PDR Results

Qualifications and Training: 92.8%

- **Lowest scores – Completed 8 hours of annual in-service training for**
 - **Supported Living Coaching (73.2%)**
 - **LSD 2/Supported Employment (70.7%)**



PDR Results

Service Specific Record Reviews: 92.8%

- **Lowest scoring services:**
 - **LSD 2/Supported Employment (87.8%)**
 - **Behavior Assistant (88.0%)**



PDR Results

Background Screening Compliance: 87.0%

- **Employee records most often missing**
 - **Affidavit of Good Moral Conduct (33.1%)**
 - **Local Criminal Records Check (31.2%)**
 - **FDLE Screening (13.9%)**
 - **FBI Screening (12.0%)**



PDR Results

Potential Billing Discrepancies from 1,649 PDRs completed Feb – Sep 2013

- Providers with at least one – 40%
- 50% or more providers cited in 4 Areas
- Average Number per Provider – 2.3



**Recommendations are provided based on
PCR and PDR results.**