



# Florida Statewide Quality Assurance Program

**Quality Council  
June 2015**

**Review of New Data**





## Overview

**Volume of Activity**

**New processes and data**

**PCR Results**

**PDR Results**

**Recommendations**



## Volume of Activity January – March 2015

### PCR

- PCR II = 402
- WSC I = 294
- WSC RR = 294
- CDC+ C = 108
- CDC+R = 112

### PDR

- PDR II = 206
- SPI = 227
- OBS = 108
- Admin = 363



## PCR Individual Interview (II) Standards (Number of Indicators Scored)

**Person Centered Supports (25):** Individual's needs are identified and met through person centered practices.

**Community (22):** Individuals have opportunities for integration in all aspects of their lives.

**Safety (12):** Individuals are safe.

**Health (7) :** Individuals are in the best possible health.



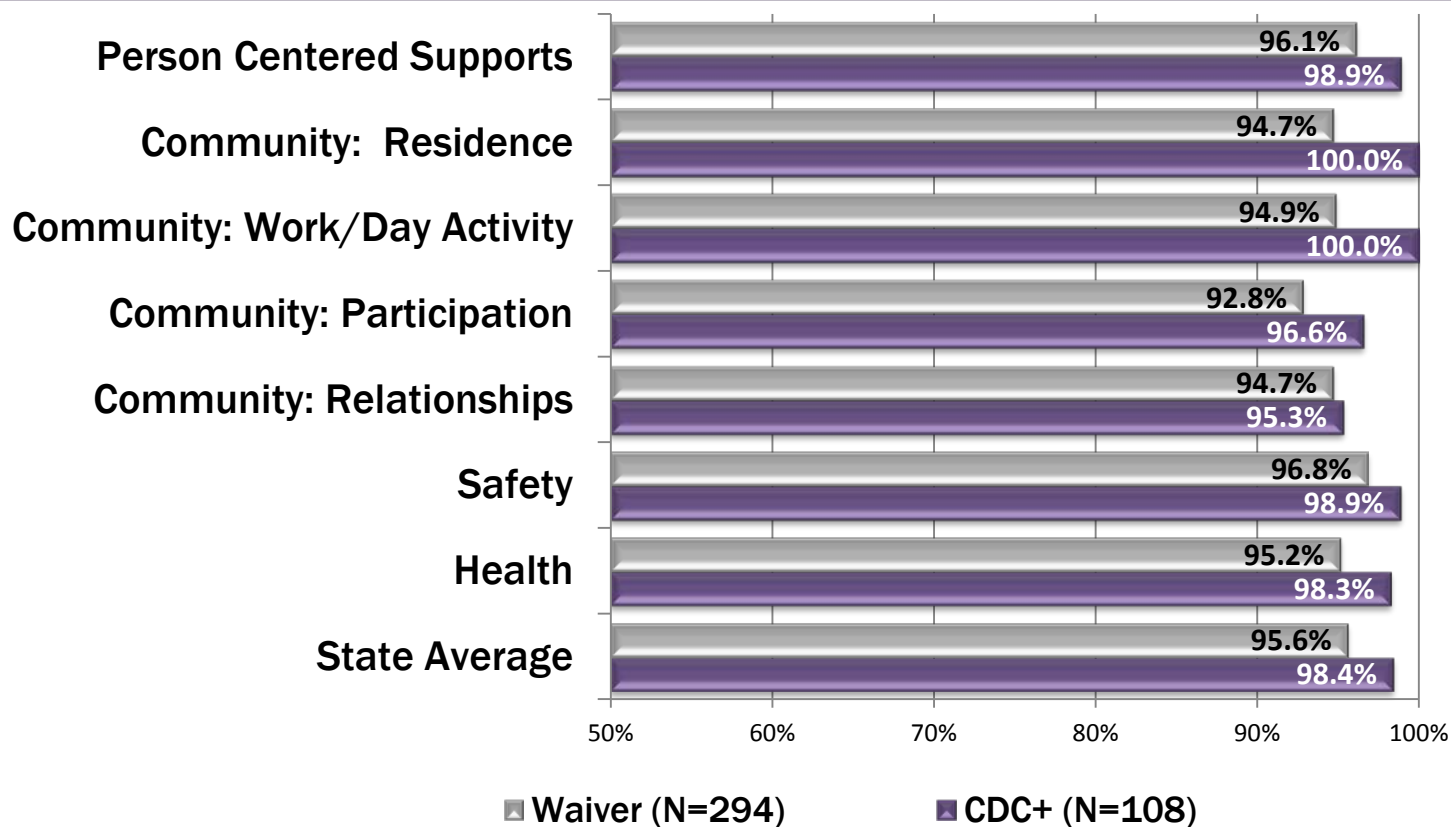
## PCR Individual Interview (II) Standards

Community is defined with four major areas: “Tell me about”:

- Where you live (9) (**Residence**)
- Where you work; what you do during the day (4) (**Day Activity**)
- Your community and what you like to do for fun (5) (**Participation**)
- Who you like to spend time with (4) (**Relationships**)



## PCR II Results by Standard and Participant Type January – March 2015





## PCR Individual Interview Results by Region January – March 2015

Region	Waiver		CDC+	
	#	% Met	#	% Met
Northwest	32	92.3%	11	99.4%
Northeast	58	97.7%	15	98.6%
Central	60	93.1%	35	97.8%
Suncoast	61	98.4%	15	97.9%
Southeast	50	97.1%	16	99.8%
Southern	33	91.8%	16	98.0%
State	294	95.6%	108	98.4%

## PCR WSC Interview

### How well does the SC support the person?

**Person Centered Supports (22):** Individual's needs are identified and met through person centered practices.

**Community (21):** Individuals have opportunities for integration in all aspects of their lives.

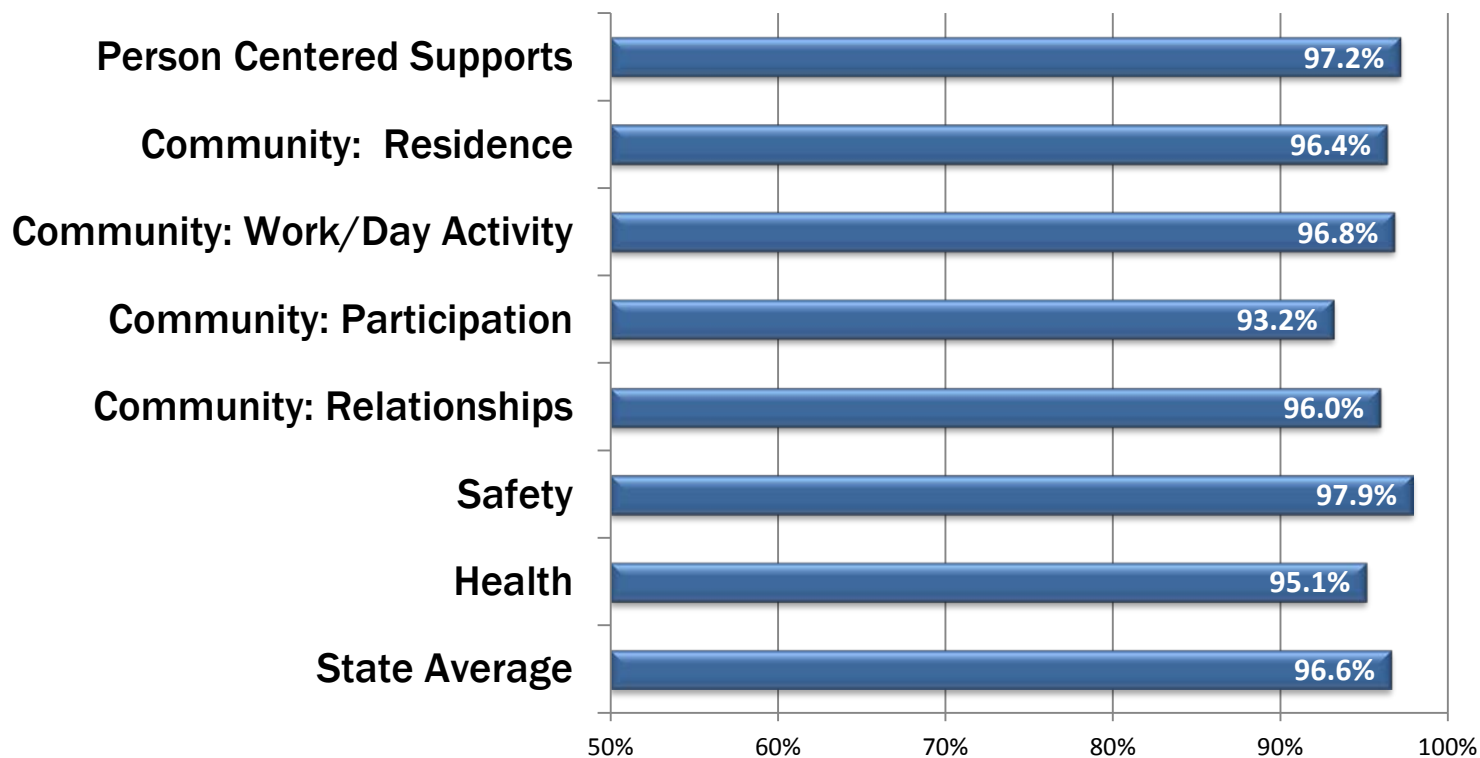
**Safety (6):** Individuals are safe.

**Health (13):** Individuals are in the best possible health.





## WSC Interview Results by Standard January - March 2015





## WSC Interview Results by Region January – March 2015

Region	#	% Met
Northwest	32	92.6%
Northeast	58	98.7%
Central	60	95.3%
Suncoast	61	98.9%
Southeast	50	97.5%
Southern	33	93.2%
State	294	96.6%



## PCR WSC/Consultant Record Review Results by Region January – March 2015

Region	WSC		Consultant	
	#	% Met	#	% Met
Northwest	32	95.0%	11	98.1%
Northeast	58	94.7%	15	95.5%
Central	60	92.7%	35	98.2%
Suncoast	61	97.4%	15	96.5%
Southeast	50	95.0%	16	97.5%
Southern	33	92.0%	16	99.0%
State	294	94.7%	108	97.6%

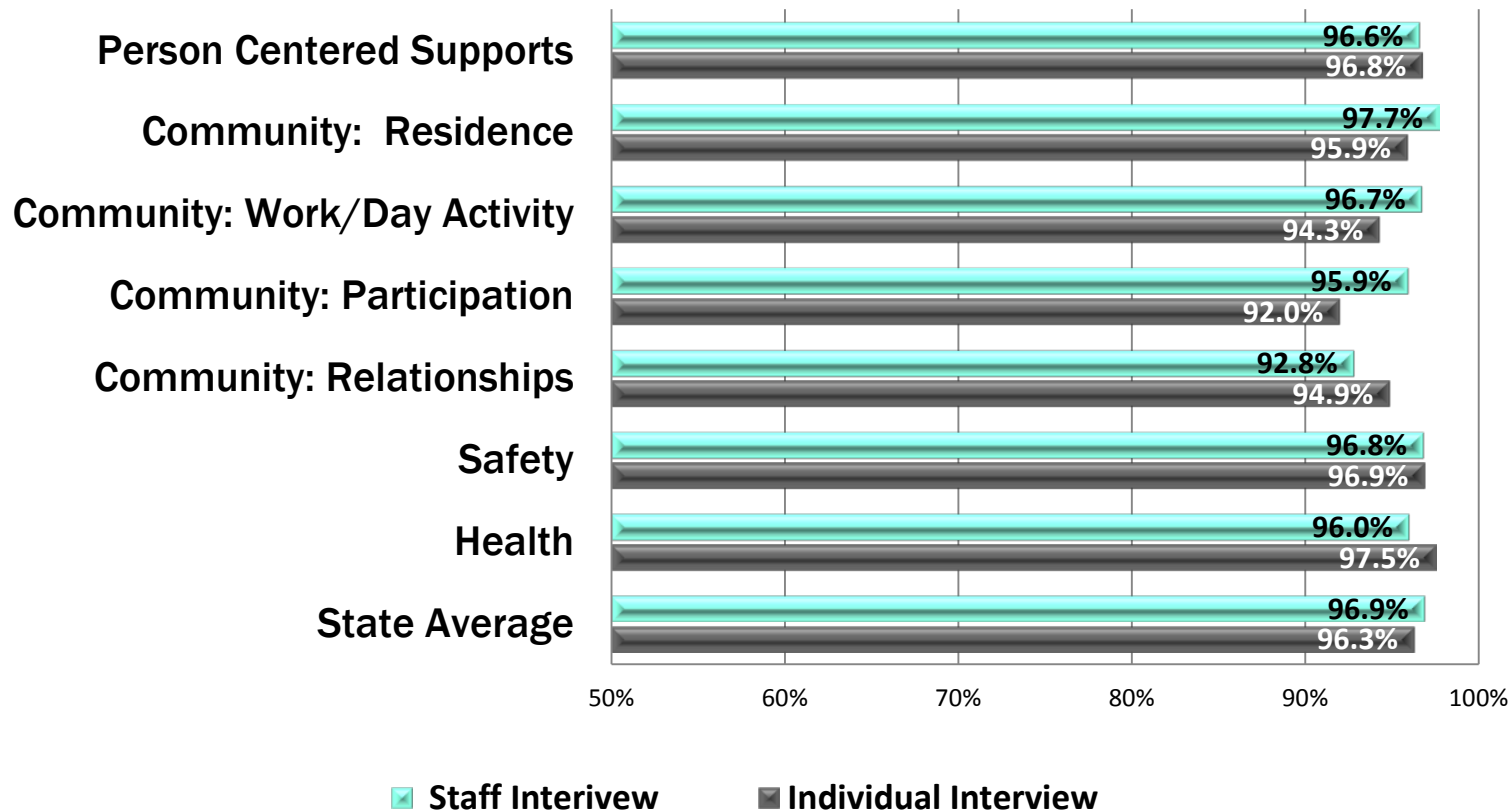


## PDR Results by Region

	Policy & Procedure (N=249)	Qualifications & Training (N=249)	Service Record Reviews (N=572)	Staff Interview (N=227)	Individual Interview (N=206)	Observations (N=108)
<b>Northwest</b>	<b>98.6%</b>	<b>92.1%</b>	<b>89.7%</b>	<b>96.8%</b>	<b>98.2%</b>	<b>100.0%</b>
<b>Northeast</b>	<b>93.1%</b>	<b>95.3%</b>	<b>92.2%</b>	<b>96.9%</b>	<b>96.6%</b>	<b>95.6%</b>
<b>Central</b>	<b>98.7%</b>	<b>94.3%</b>	<b>89.8%</b>	<b>96.5%</b>	<b>97.1%</b>	<b>97.2%</b>
<b>Suncoast</b>	<b>98.7%</b>	<b>96.7%</b>	<b>93.3%</b>	<b>97.9%</b>	<b>97.3%</b>	<b>95.6%</b>
<b>Southeast</b>	<b>97.4%</b>	<b>94.1%</b>	<b>90.2%</b>	<b>96.1%</b>	<b>95.0%</b>	<b>97.0%</b>
<b>Southern</b>	<b>89.4%</b>	<b>92.2%</b>	<b>86.7%</b>	<b>95.3%</b>	<b>95.0%</b>	<b>97.7%</b>
<b>State</b>	<b>95.8%</b>	<b>94.4%</b>	<b>90.6%</b>	<b>96.6%</b>	<b>96.3%</b>	<b>96.9%</b>



# PDR Individual and Staff Interview Results by Standard





Questions?

Feedback?