



**NATIONAL CORE
INDICATORS**
NASDDDS & HSRI

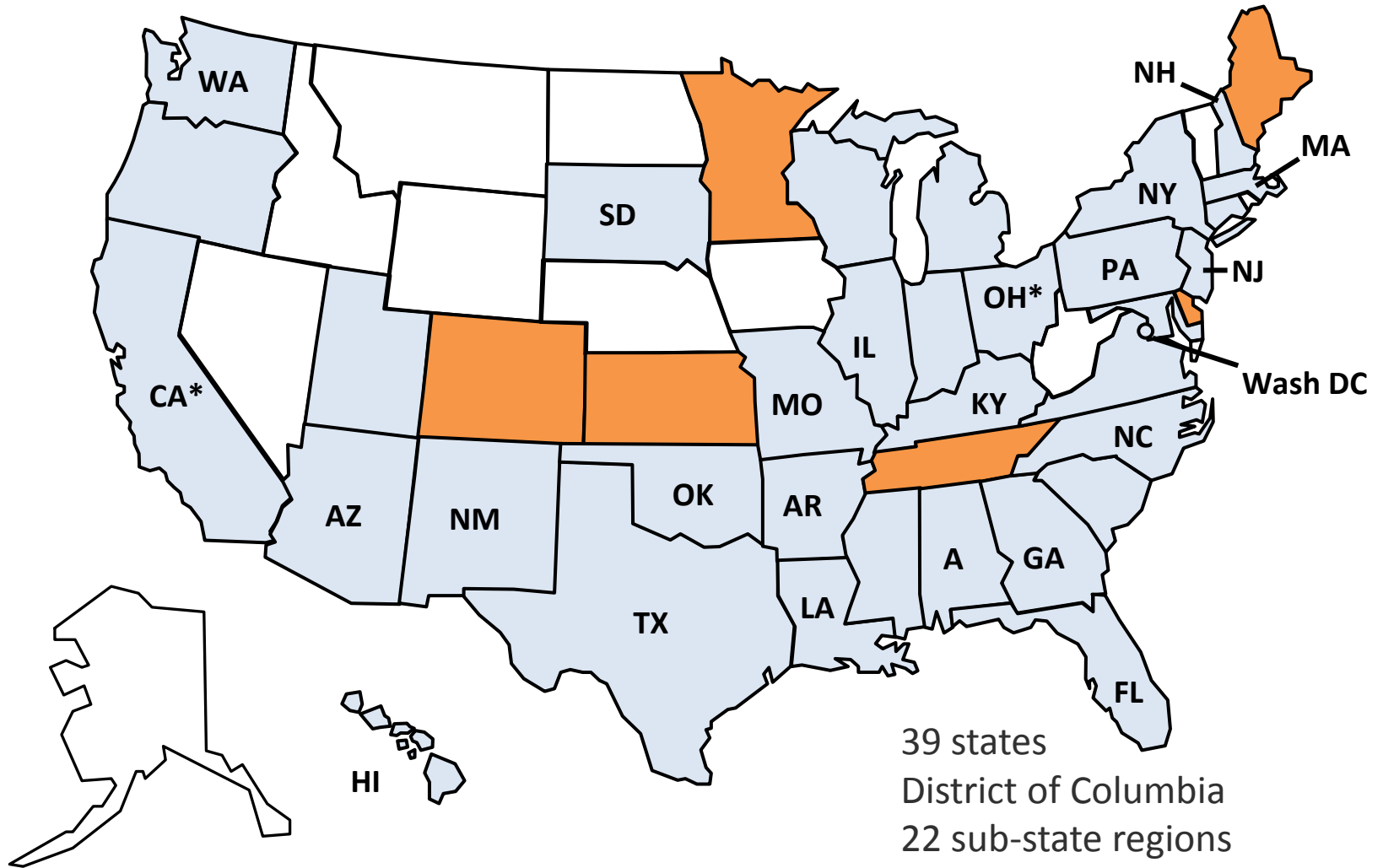
Florida NCI Consumer Survey Results –

Recent Outcomes 2012-13
Performance Measurement for All
Stakeholders

Florida Statewide Quality Council Meeting
June 5, 2014

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www.hsri.org
www.nationalcoreindicators.org

NCI States 2013-14



What are the Core Indicators?

Outcomes for Families and Guardians:

- Information and Planning
- Choice & Control
- Access & Support Delivery
- Community Connections
- Family Involvement
- Satisfaction
- Impact of Services

Outcomes for Individuals:

- Choice & Control, including Self Direction
- Community Integration
- Health & Welfare
- Work
- Rights
- Relationships
- Access & Satisfaction



Florida Selected Adult Consumer Survey Results



Demographic Information 2012-13



Intellectual Disability

No ID Diagnosis

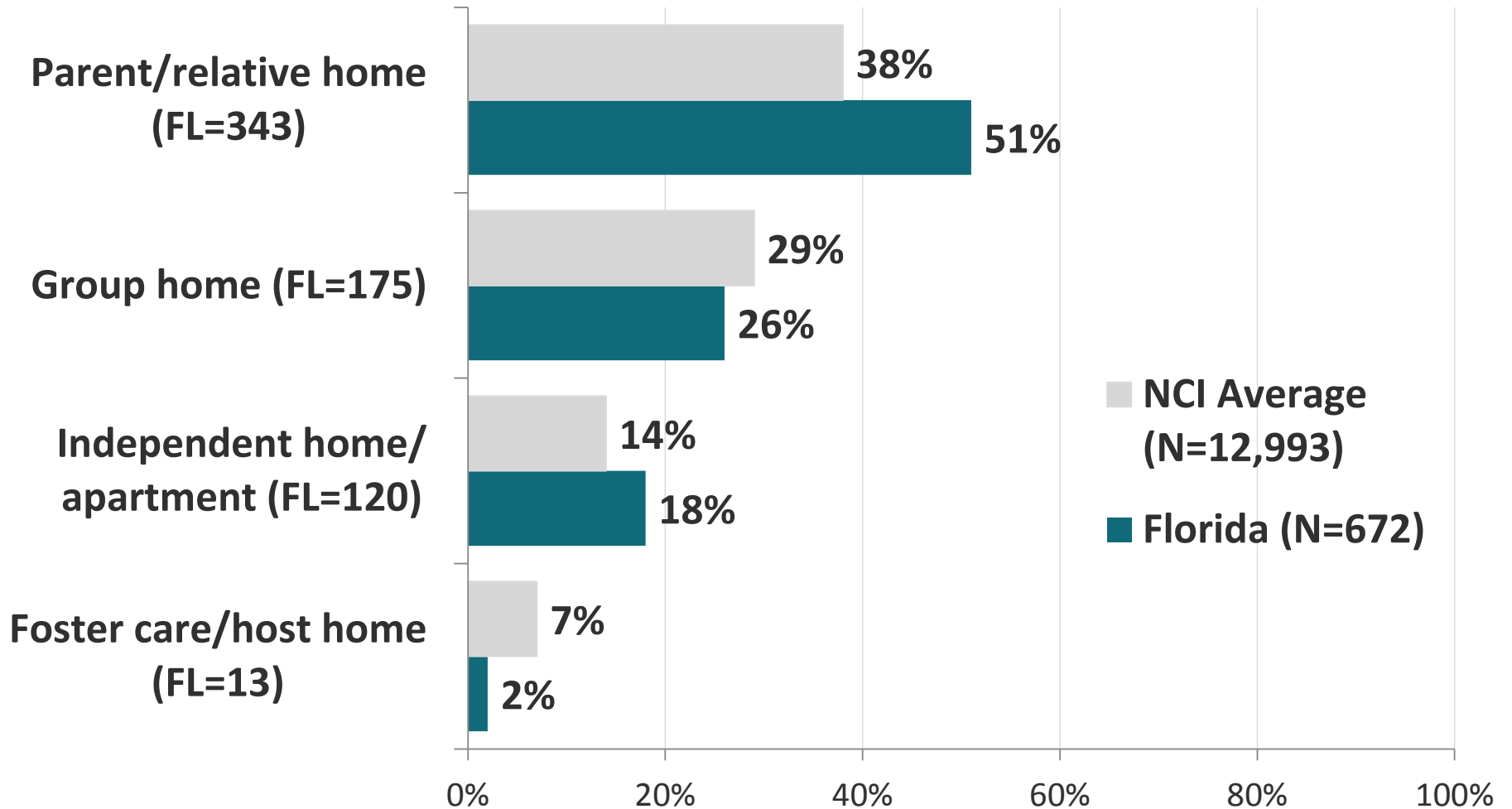
Florida 11%

NCI 6%

Level of ID	Florida	NCI
Mild	27%	33%
Moderate	38%	28%
Severe	13%	14%
Profound	7%	11%

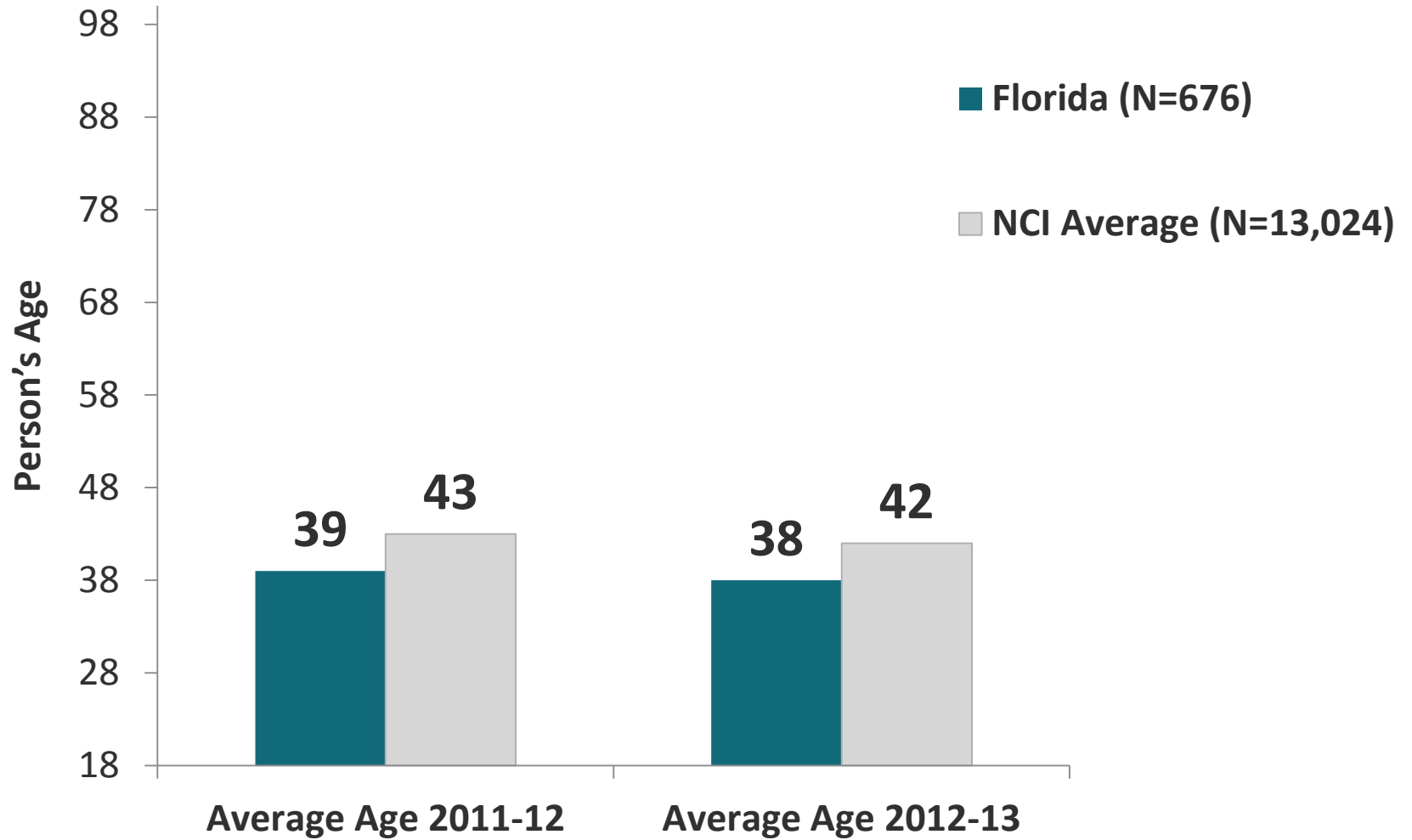


Where People Live



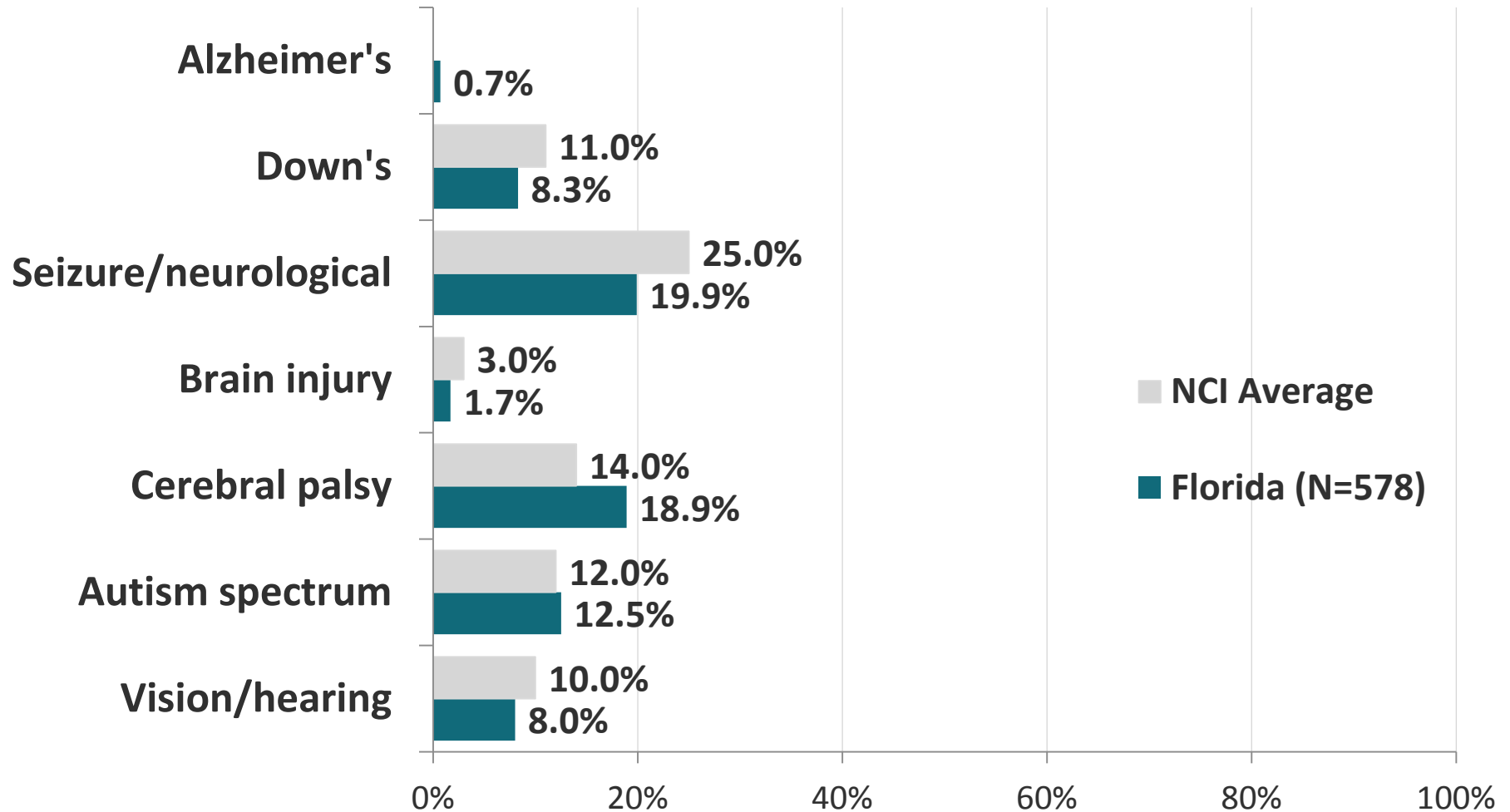


Average Age





Other Disabilities



Other Disabilities: Psychiatric

Mental health diagnosis	Florida (N=578)	NCI Average (N=11,984)
Mood disorder	16% (94)	22%
Anxiety disorder	8.5% (49)	15%
Behavior challenges	15% (85)	16%
Psychotic disorder	8% (49)	10%
Other mental health diagnosis	3% (18)	6%



Support for Behavior

Support Needed For Type of Behavior	None FL v NCI	Some FL v NCI	Extensive FL v NCI
Self Injurious (FL=667, NCI=12,900)	81% v 77%	14% v 16%	5% v 5%
Disruptive (FL=667, NCI=12,910)	71% v 62%	19% v 28%	10% v 9%
Destructive (FL=667, NCI=12,927)	78% v 75%	13% v 17%	9% v 6%

Race

Race	Florida (N=675)	NCI Average (N=12,970)	FL 2013 U.S. Census
Black/African American	24% (160 adults)	20%	16.6%
White	70% (474 adults)	72%	57%

Ethnicity

Ethnicity	Florida (N=675)	NCI Average (N=12,970)	FL 2013 U.S. Census
Hispanic/Latin/ Spanish	16% (109 adults)	4%	23%

Although Florida is serving four times the Hispanic/Latin/Spanish people as is the average across all NCI other states, the U.S. Census shows a gap between percent served and percent of population. Florida may be under-serving people with ID who are Hispanic/Latin/ Spanish.

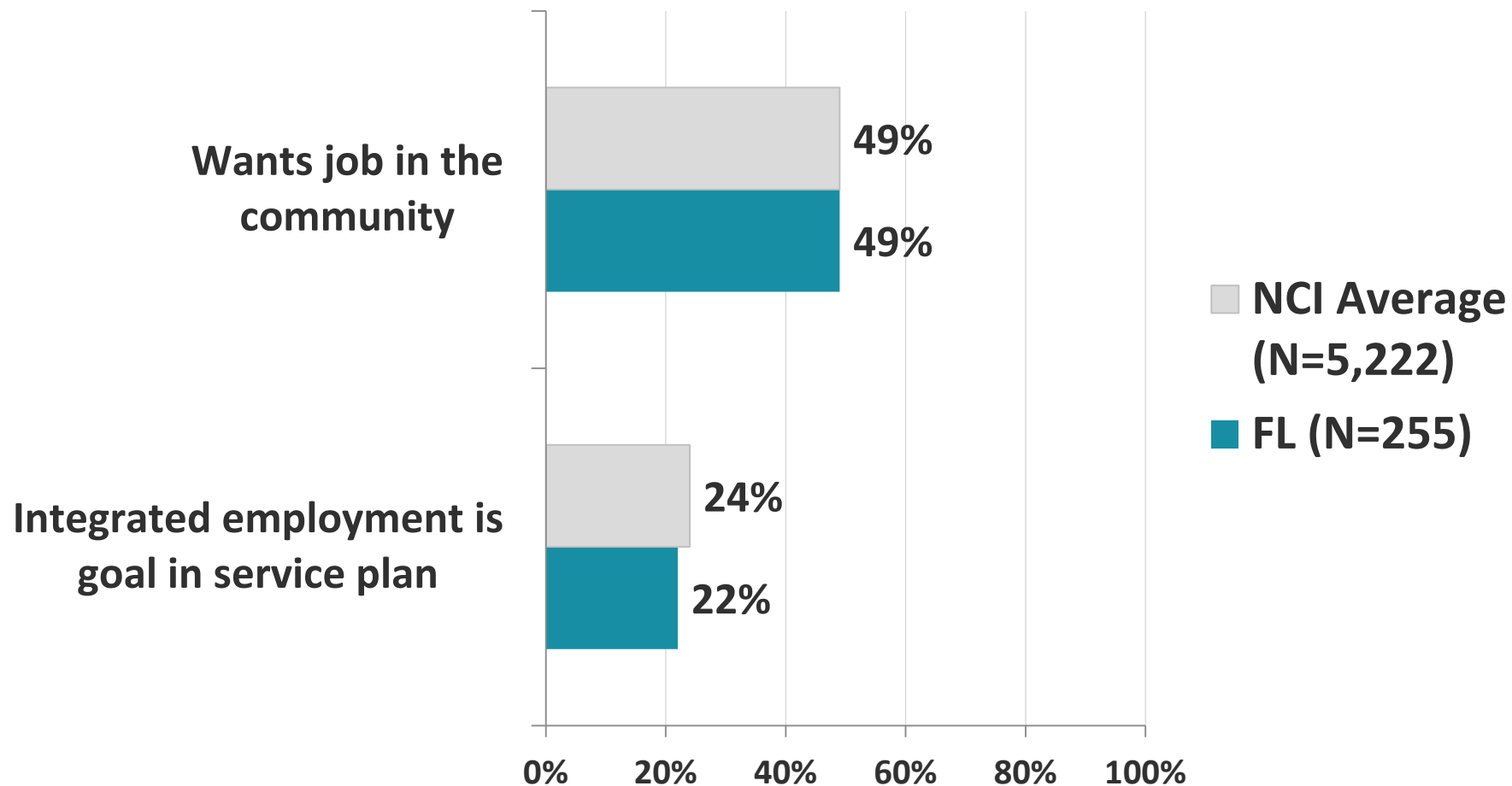


Work and Day Activity 2012-13

*People have support to find and maintain
community integrated employment*

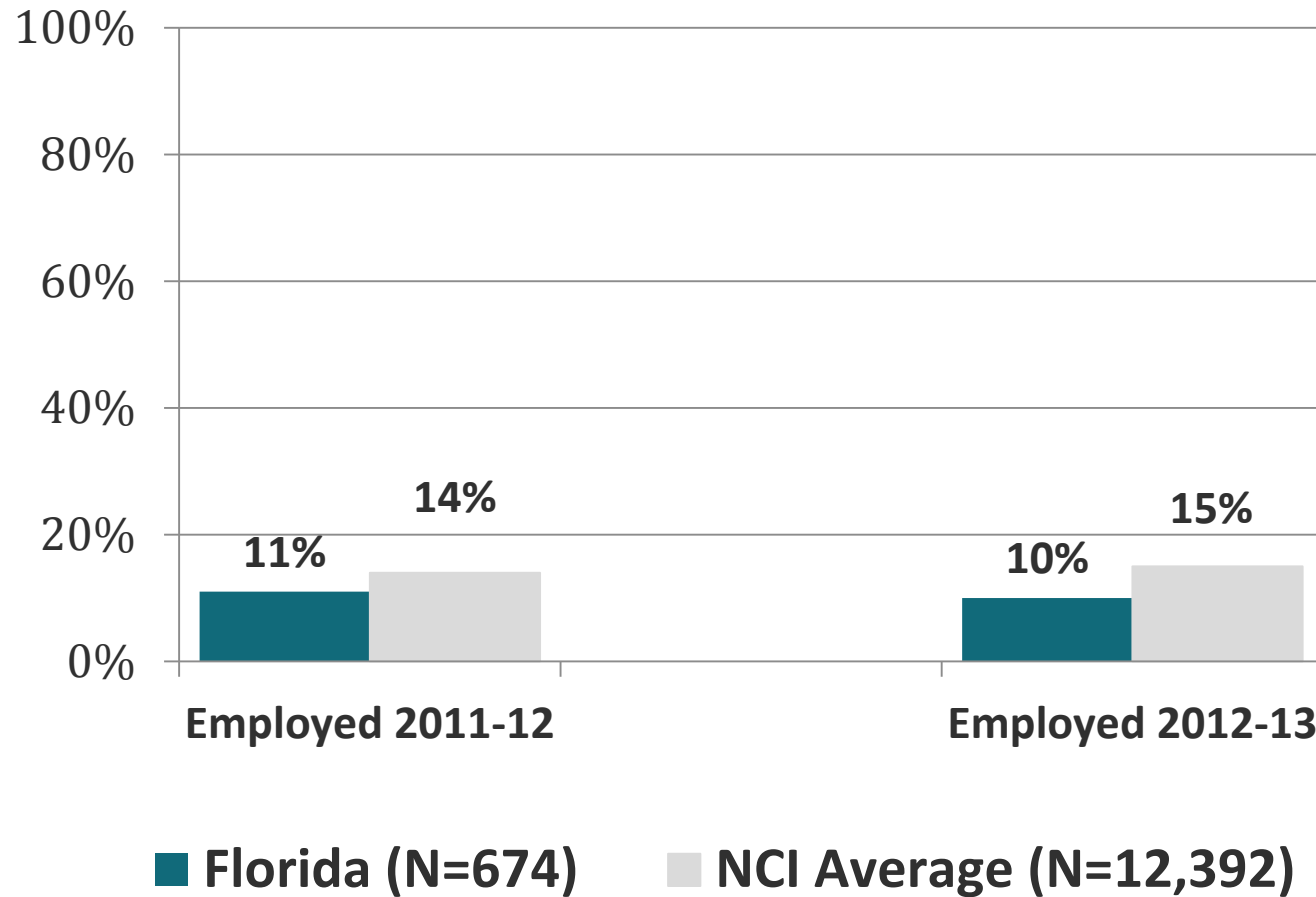


Wants Integrated Work



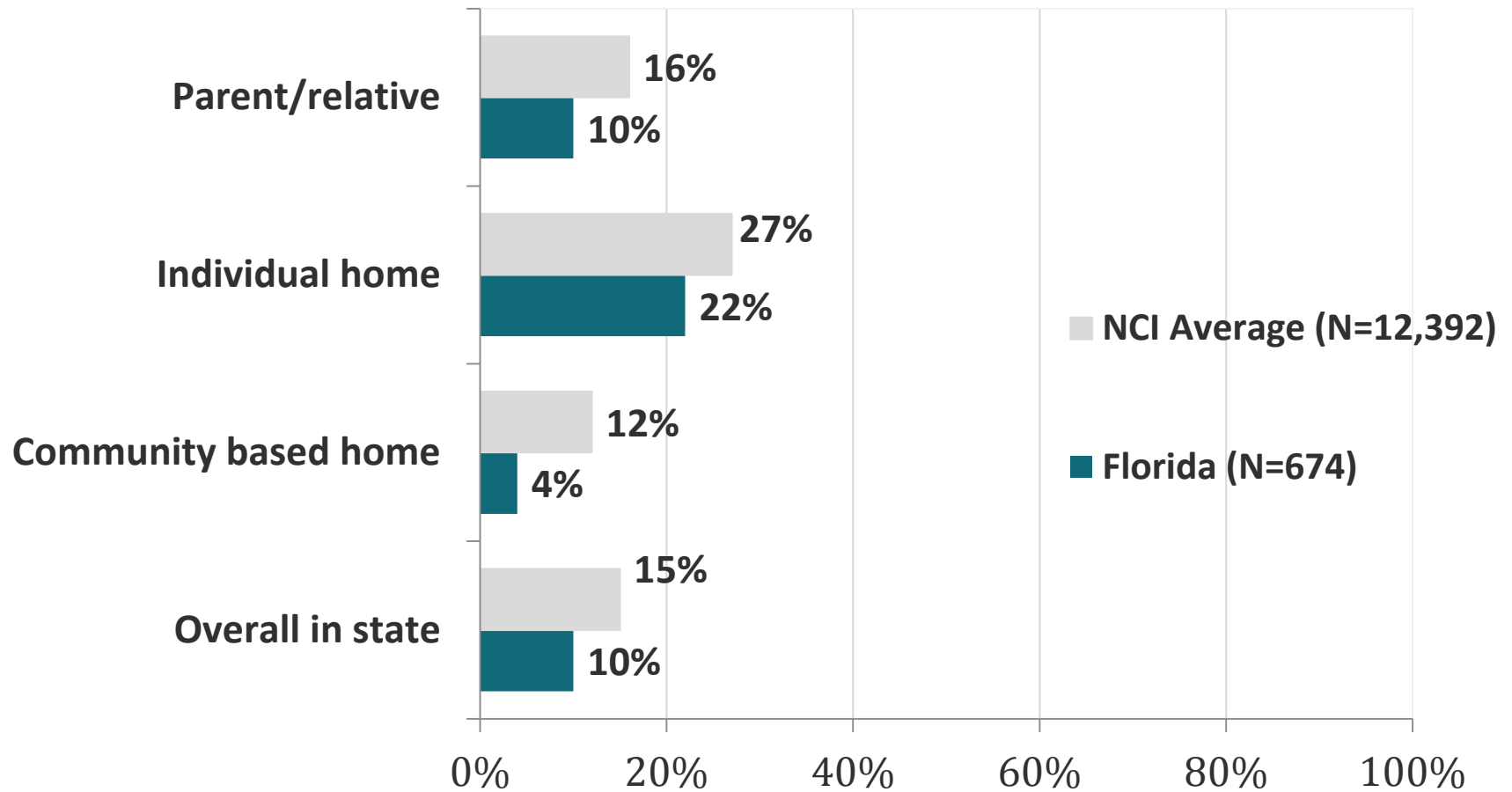


Community-based Work





Community-based Work by Residence



Choice and Decision-Making

2012-13

People make choices about their lives and are actively engaged in planning their services and supports



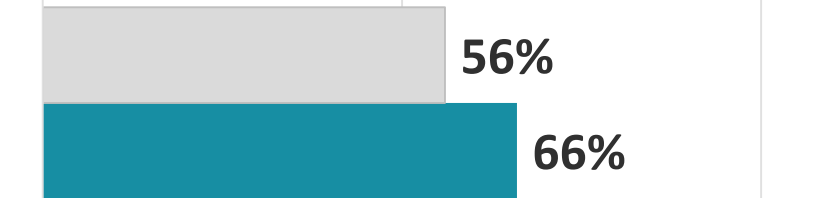


Choice

Everyday Choices Scale
(FL=672, NCI=12,365)



Life Decisions Scale
(FL=672, NCI=12,098)



■ NCI Average ■ Florida



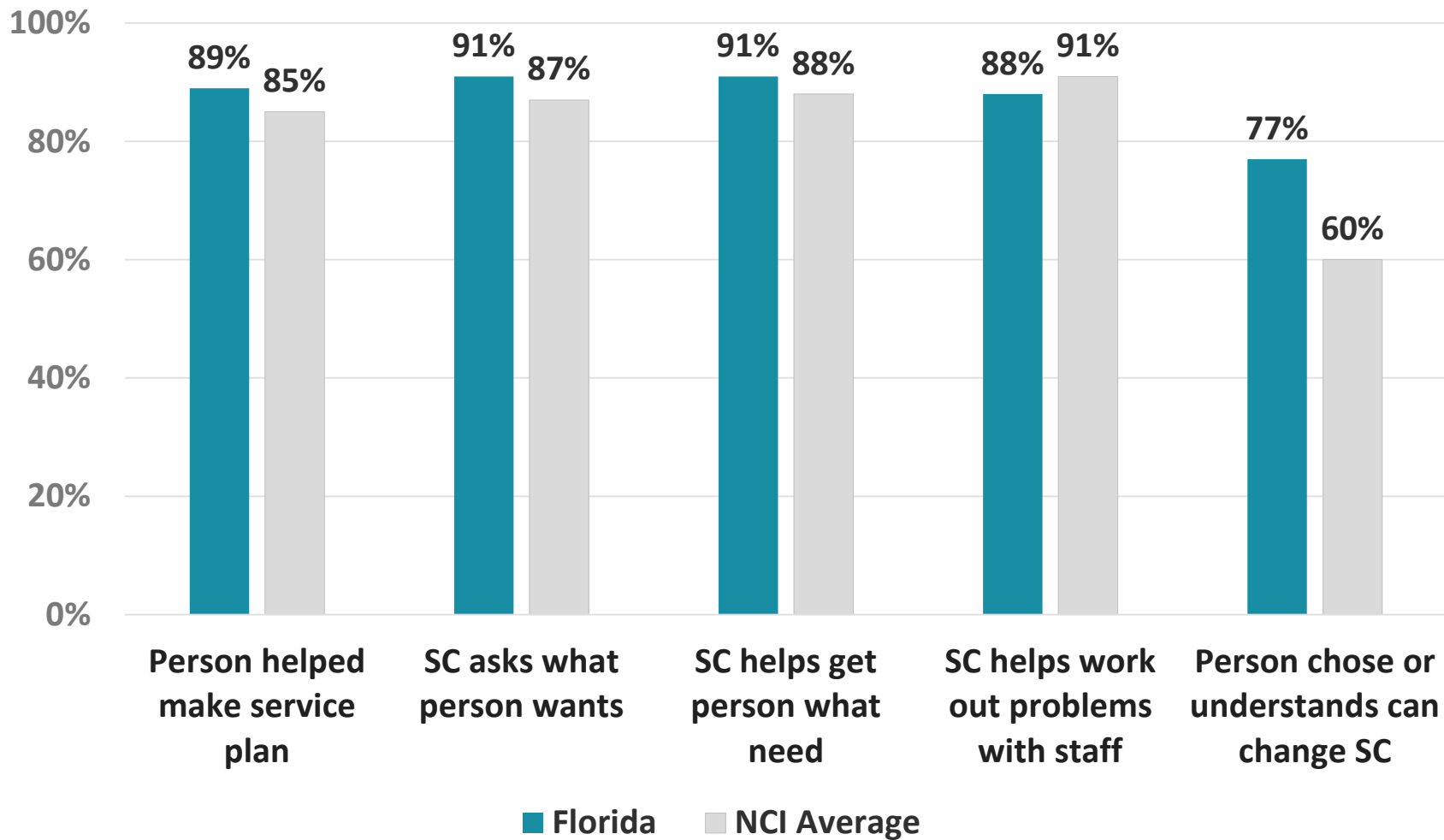


Service Coordination

2012-13

Service Coordinators are accessible, responsive, and support the person's participation in service planning.

Service Coordination



Relationships

2012-13

People have friends and relationships



Social Connection

	Florida v NCI 2011-12	Florida v NCI 2012-13
Has a best friend	82% v 76%	79% v 80%
Can see friends when they want to	79% v 79%	70% v 78%
Feels lonely at least half time	37% v 40%	34% v 41%
Can date or date with restrictions (or married)	86% v 83%	93% v 84%
Gets to help other people	88% v 81%	88% v 86%

Rights

2012-13



People receive the same respect and protections as others in the community



Rights and Privacy

	Florida & NCI 2011-12	Florida & NCI 2012-13
Reads own email/mail or gives permission	92% v 87%	92% v 85%
Can be alone with visitors	84% v 87%	82% v 80%
Use phone or internet without restriction	95% v 90%	93% v 90%
Opportunity to participate in self advocacy mtg.	27% v 32%	33% v 31%



Safety

2012-13



People are safe from abuse, neglect, injury



Safety

	Florida v NCI 2011-12	Florida v NCI 2012-13
Feels safe at home	89% v 82%	87% v 81%
Feels safe in neighborhood	88% v 85%	86% v 85%
Feels safe at work or day activity	92% v 88%	92% v 87%
Has someone to go to if feeling scared or afraid	95% v 90%	94% v 92%



Health and Wellness

2012-13

People receive needed health services

People receive support for healthy lifestyles





Preventive Health Care: All Adults

	Florida v NCI 2011-12	Florida v NCI 2012-13
Physical exam in past year	94% v 90%	91% v 89%
Routine dental exam in past year	74% v 80%	69% v 80%
Vision screening past year	54% v 60%	55% v 57%
Hearing screening in past 5 years	45% v 67%	40% v 56%
Flu vaccination in past year	48% v 77%	47% v 76%
Ever vaccinated for pneumonia	24% v 40%	18% v 36%



Preventive Health Care by Residence

Preventive Health Care for All Adults	Higher performance	Lower performance
Physical exam in past year (N=667)	Group home & own home (96%)	Parent home (86%)
Routine dental exam in past year (N=654)	Group home (83%)	Parent home (62%)
Vision screening past year (N=622)	Group home (73%)	Parent home (41%)

Preventive Health Care by Residence

Preventive Health Care for All Adults	Higher performance	Lower performance
Hearing screening in past 5 years (N=518)	Group home (48%)	Parent home (34%)
Flu vaccination in past year (N=641)	Group home (63%)	Parent home (39%)
Ever vaccinated for pneumonia (N=619)	Group home (23%)	Parent home (16%)



Preventive Health Care: Age Specific

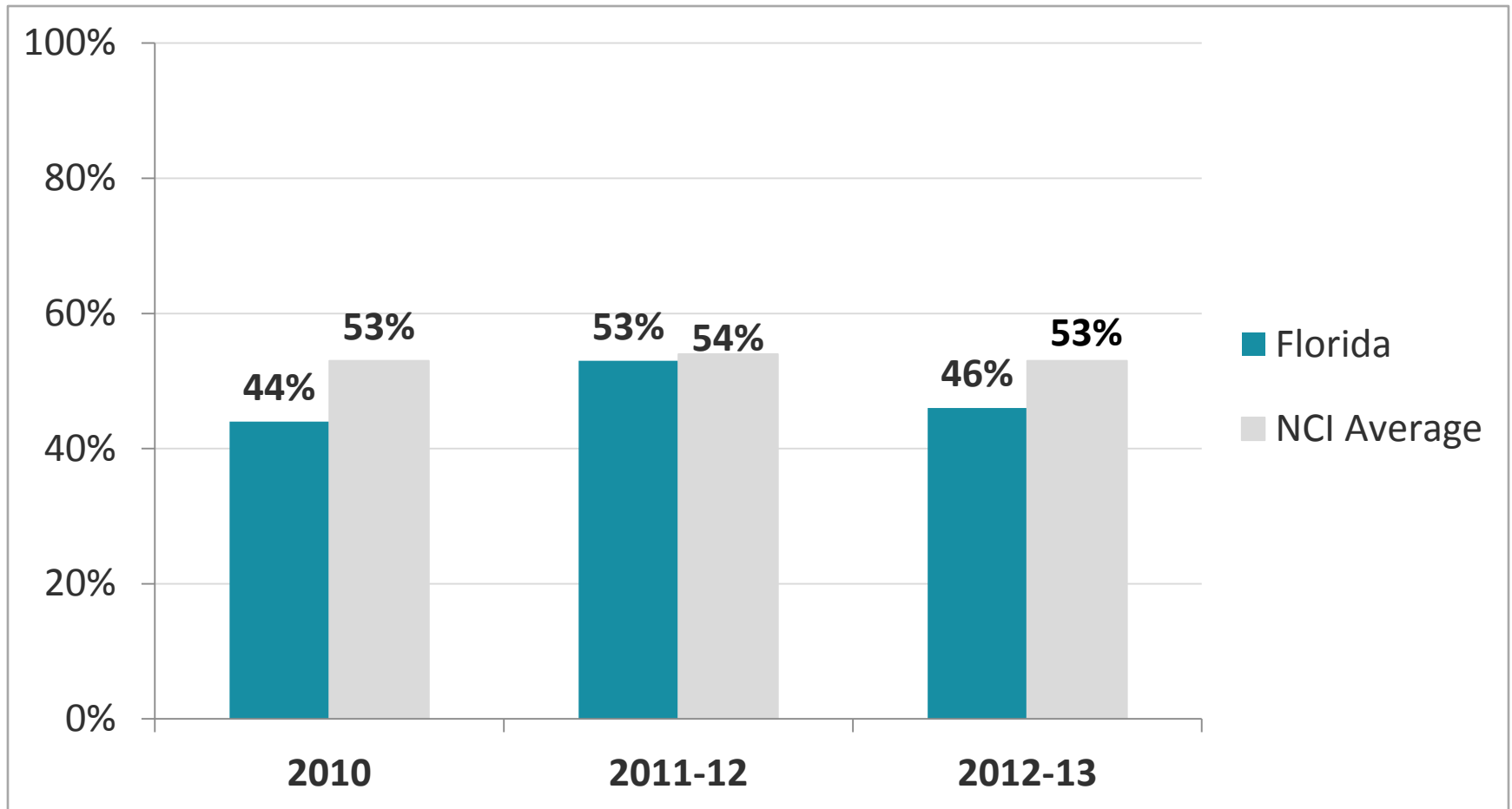
Age-specific Preventive Health Care	Florida v NCI 2011-12	Florida v NCI 2012-13
Colorectal screening women & men 50 years and above in past year	16% v 19%	21% v 22%
Women over 40 had mammogram screening in past 2 years	75% v 79%	73% v 75%
Women over 18 had Pap screening in past 3 years	64% v 71%	62% v 68%
Men over 50 had PSA test in past year	53% v 56%	47% v 49%



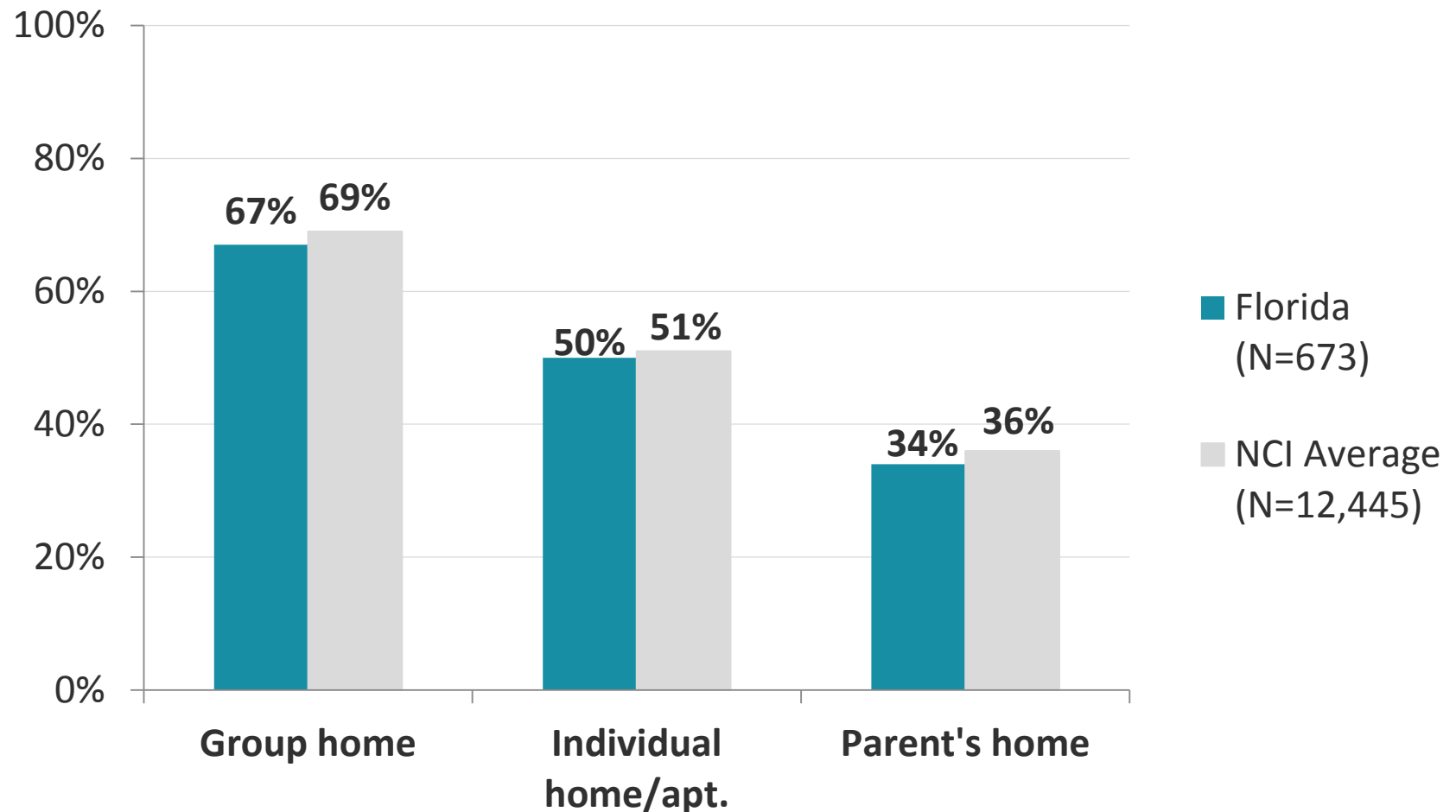
Age-Specific Health Care by Residence

Age-specific Preventive Health Care	Higher performance	Lower performance
Colorectal screening women & men 50 years and above in past year	Group home (28%)	Own home & Parent home (16%)
Women over 40 had mammogram screening in past 2 years	Own home (87%)	Parent home (59%)
Women over 18 had Pap screening in past 3 years	Own home (77%) & Group home (74%)	Parent home (47%)
Men over 50 had PSA test in past year	Group home (54%)	Own home & Parent home responses below 20

Medications for Mood, Anxiety, Behavior, or Psychosis



Medications for Mood, Anxiety, Behavior, or Psychosis by Residence

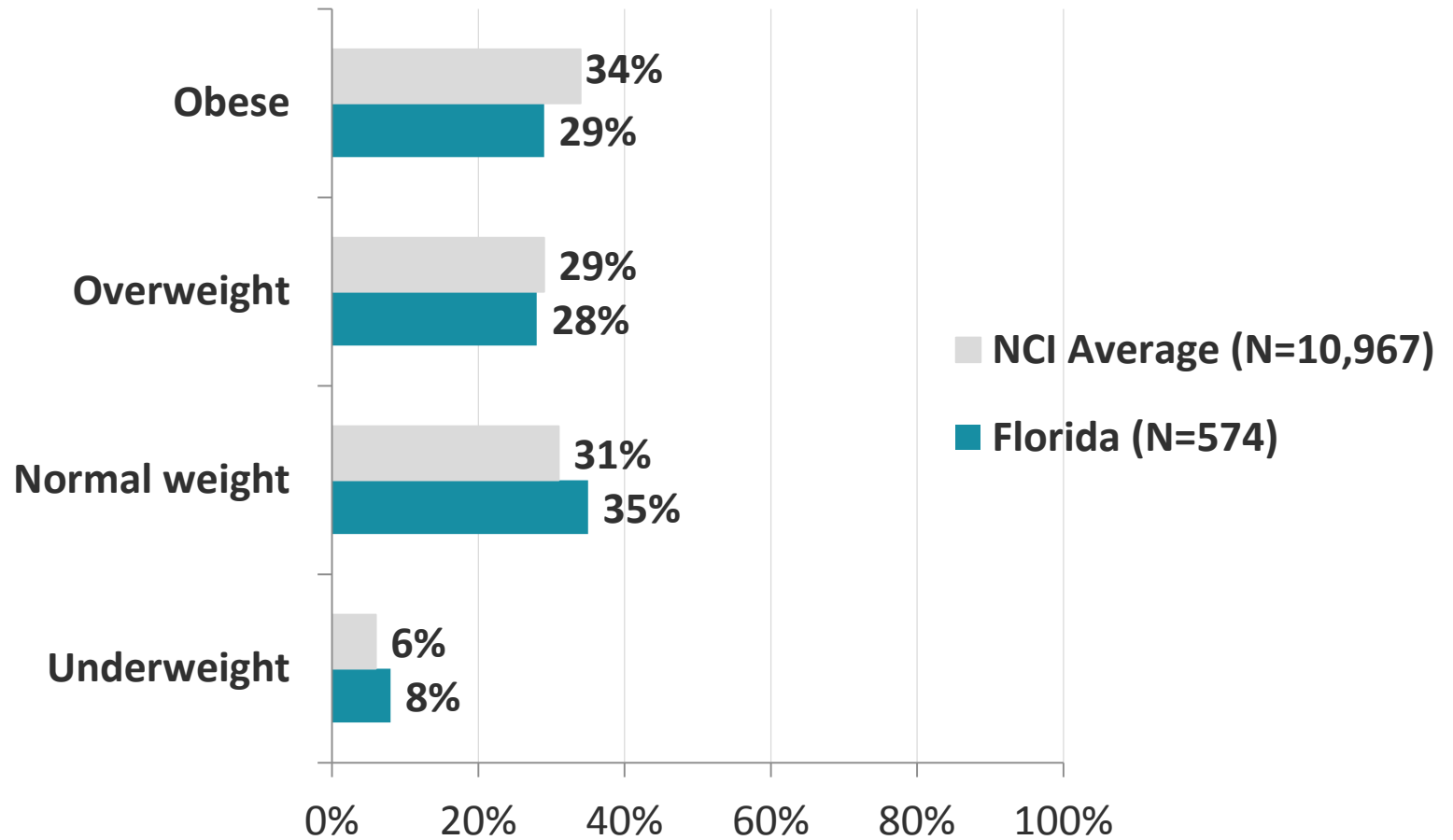


Healthy Lifestyle

	Florida	NCI
Exercises regularly (at least 3 x week/30 min each time)	0% (N=400)	22% (N=12,212)
Does not use tobacco products	94% (N=675)	93% (N=12,597)
Has friends (may be staff/family) and support to see friends	70% (N=364)	78% (N=9,934)
Has friends who are not staff or family	85% (N=422)	77% (N=8,731)



Weight



Satisfaction

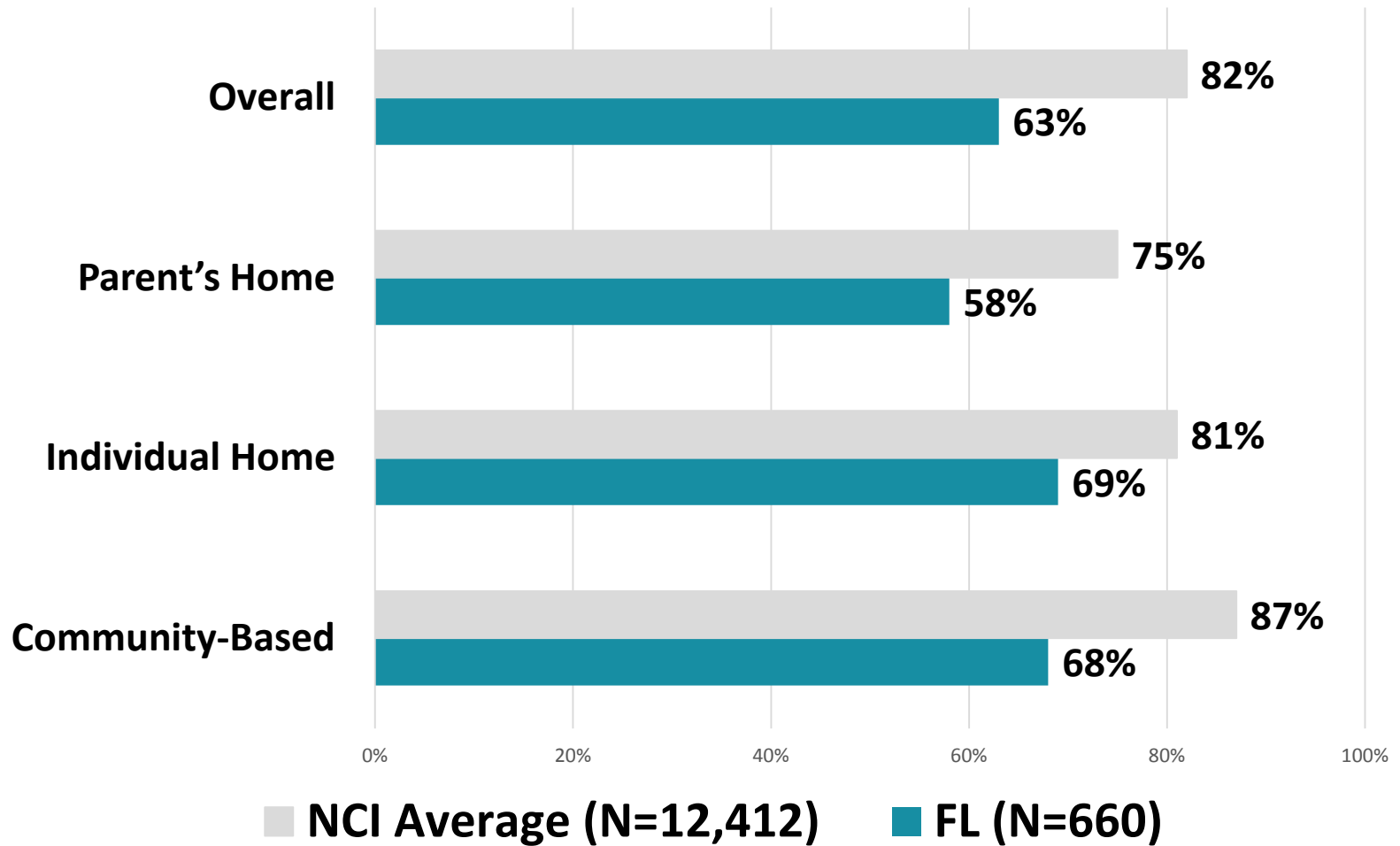
2012-13



People are satisfied with the services and supports they receive



Receives Needed Services by Residence



NCI Comparable & Solid Performance

- People feel safe in service settings
- Rights are being respected
- Receive annual health care physical exams
- Support Coordination indicators
- People are involved in developing service plan
- People are involved in making everyday and life choices





What NCI Data Conveys for QI

- **Service population differences:**
 - May be under-serving Hispanic/Latino/Spanish
 - Lower percent people with mild & profound ID. Higher percent moderate ID.
 - Lower percent people with MH diagnoses
- **Medication for certain conditions fluctuates** – Why?
- **Preventive health care** – Need to improve all but annual physical
- **Exercise** - Insufficient to meet recommended health standards
- **Work** - Lower percent of people with integrated work
- **Self advocacy** – Improvement but most people without opportunity
- **Social connections** – Improvement but many people feel lonely at least half of the time or always
- **Access to services** - Higher percent of people report not getting services they need



More NCI Information

National Core Indicators website:

www.nationalcoreindicators.org

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