



# Florida Quality Council




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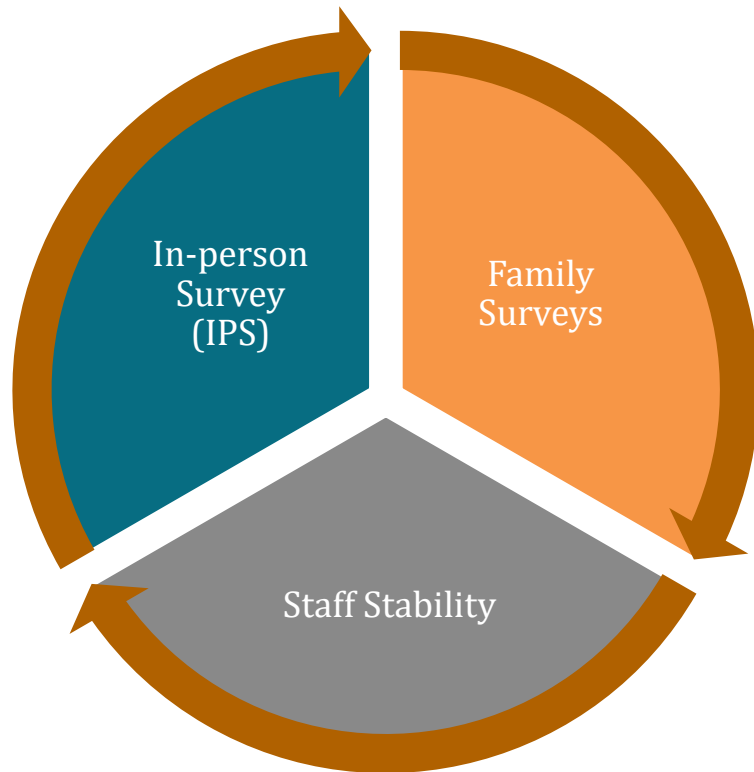
# What is NCI

- NCI began in 1997
- Collaboration between:
  - The National Association of State Directors of Developmental Disabilities Services (NASDDDS) and
  - Human Services Research Institute (HSRI)
- Voluntary effort by public developmental disabilities agencies to measure and track their own performance
- Currently 46 states and Washington D.C. represented

# NCI Purpose

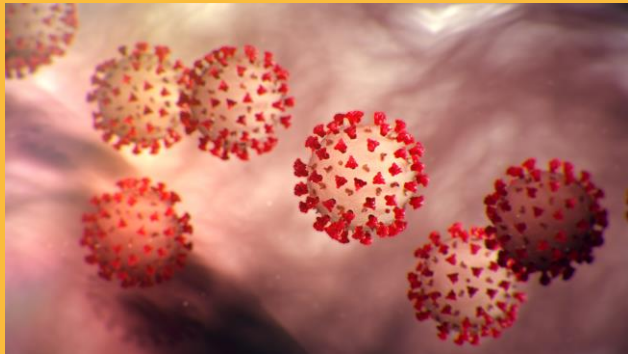
		
<p>Establish a nationally recognized set of performance and outcome indicators for DD service systems</p>	<p>Use valid and reliable data collection methods &amp; tools</p>	<p>Report state comparisons and national benchmarks of system-level performance</p>

# In-Person Survey



- People who receive at least one service in addition to case management from the IDD agency
- Face-to-face survey with the person receiving services
- Survey includes three main parts:
  - Background information – largely collected from state records
  - Section I – Subjective questions only the person can answer
  - Section II – Objective questions can be answered by a proxy when needed
- FL collected **589** surveys

# NCI Updates Based on Pandemic



- NCI IPS 2019-20 data collection ended early due to COVID-19
  - FL completed full IPS sample before data collection ended
- NCI conducted a remote surveying pilot during the IPS pause
- Looking into expanding remote surveying nationally for 2020-21 data collection cycle

# Selected In Person Survey Results

2019-2020 Selected Data



# Note on Comparisons

- Comparisons are shown for following groups:
  - Residence
  - Race/Ethnicity
    - Note on language – This presentation uses “Hispanic” generically to mean a person of Hispanic, Latino or other Spanish decent
  - Age group
- Data for comparison groups come from administrative records (*not* self-reported)
- For all surveys, outcomes and comparison groups may have a low number of responses (N)
- Significance is denoted as:
  - Sig. at .05 one asterisk (\*)
  - Sig. at .01 two asterisks (\*\*)
  - Not all outcomes show significant differences between groups



# Flu Vaccine



# 55% of FL respondents received a flu vaccine in the past year

Received Flu Vaccine by Race\*\*



61% White

55% Black

42% Hispanic

Received Flu Vaccine by Age Group\*\*



45%  
18-34

62%  
35-54

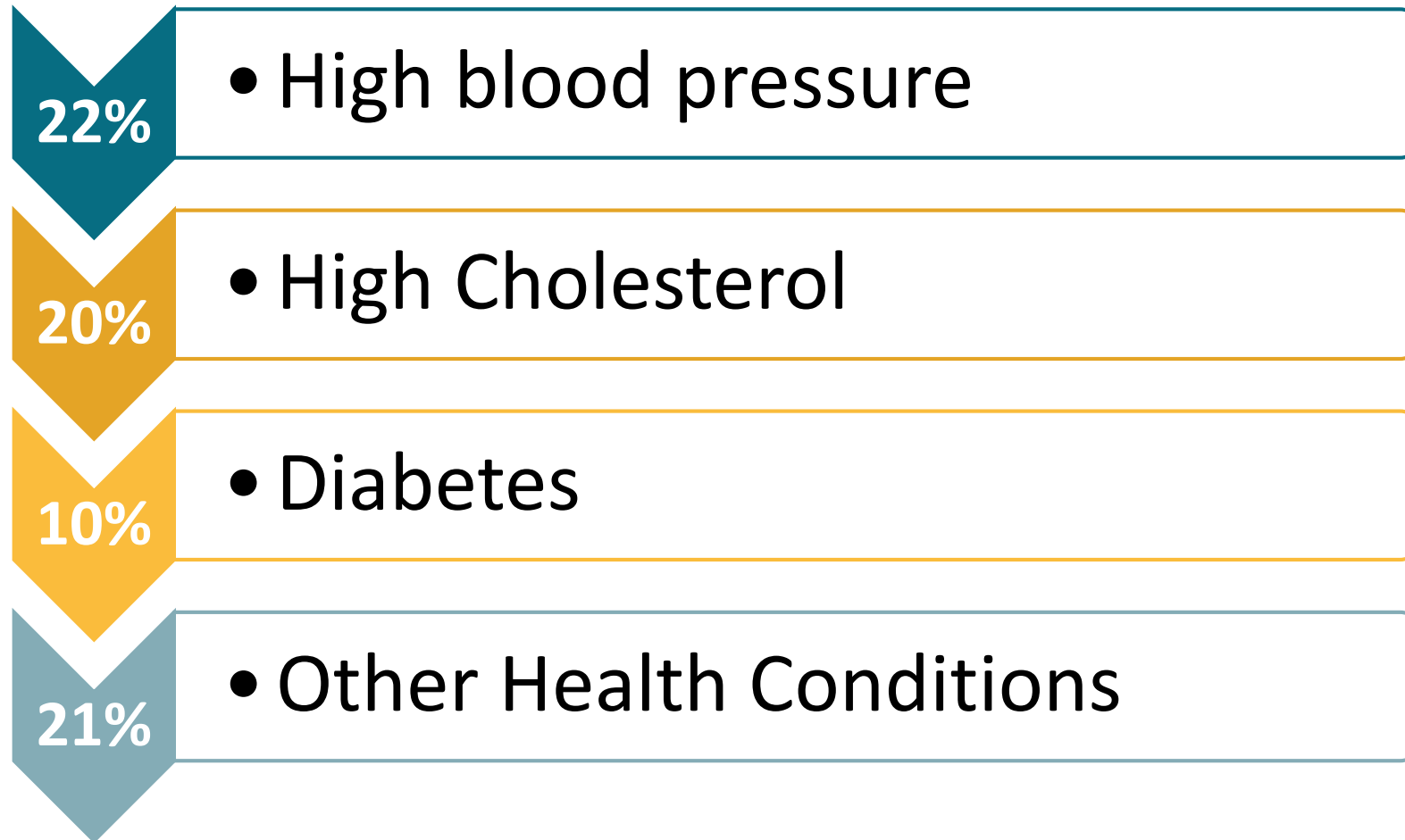
69%  
55 and older

\*\*Sig. at .01

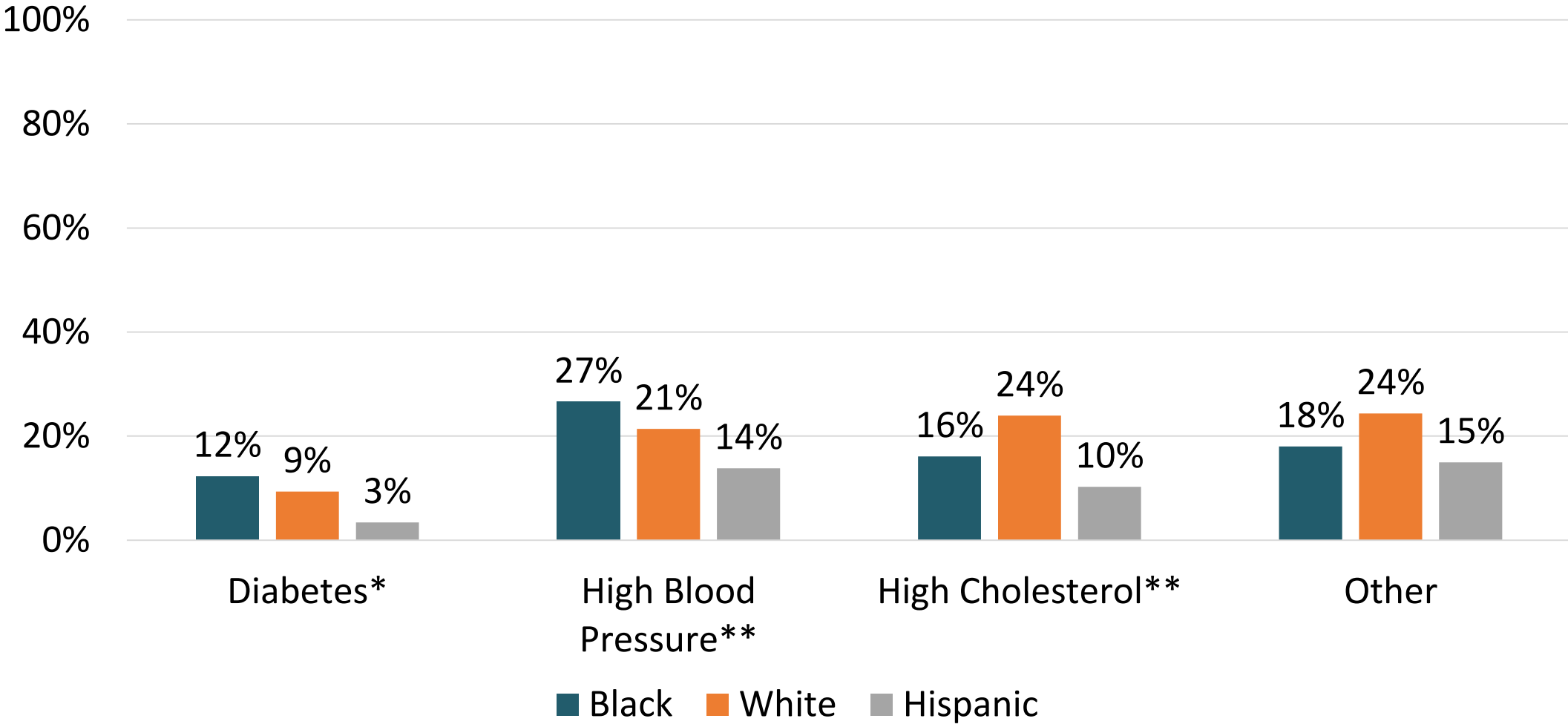


Wellness

# Most Prevalent Chronic Conditions in FL



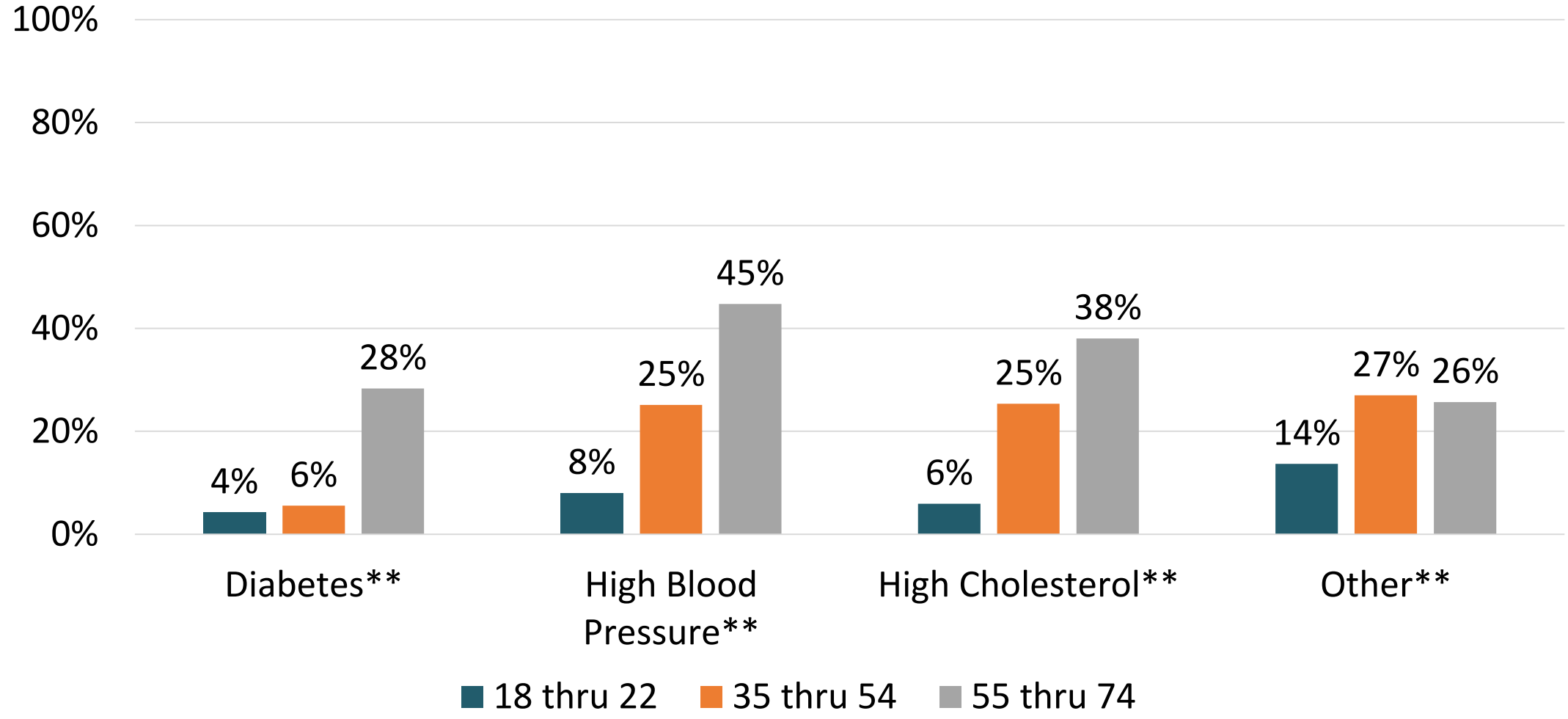
# Chronic Conditions by Race



\*Sig. at .05

\*\*Sig. at .01

# Chronic Conditions by Age



\*\*Sig. at .01

58% of FL respondents were Overweight (32%)  
or Obese (26%)

Exercise

68%  
Do moderate  
physical activity at  
least once a week

29%  
Do moderate  
physical activity that  
works muscles at  
least once a week



Employment



# Employment



**18%** have employment as a goal in service plan



**9%** are employed



**41%** are not employed, but want a community job



# Florida Questions on Employment



**66%**

case manager told them about options or opportunities for working in the community



**26%**

have the help they need to get a paid job



**36%**

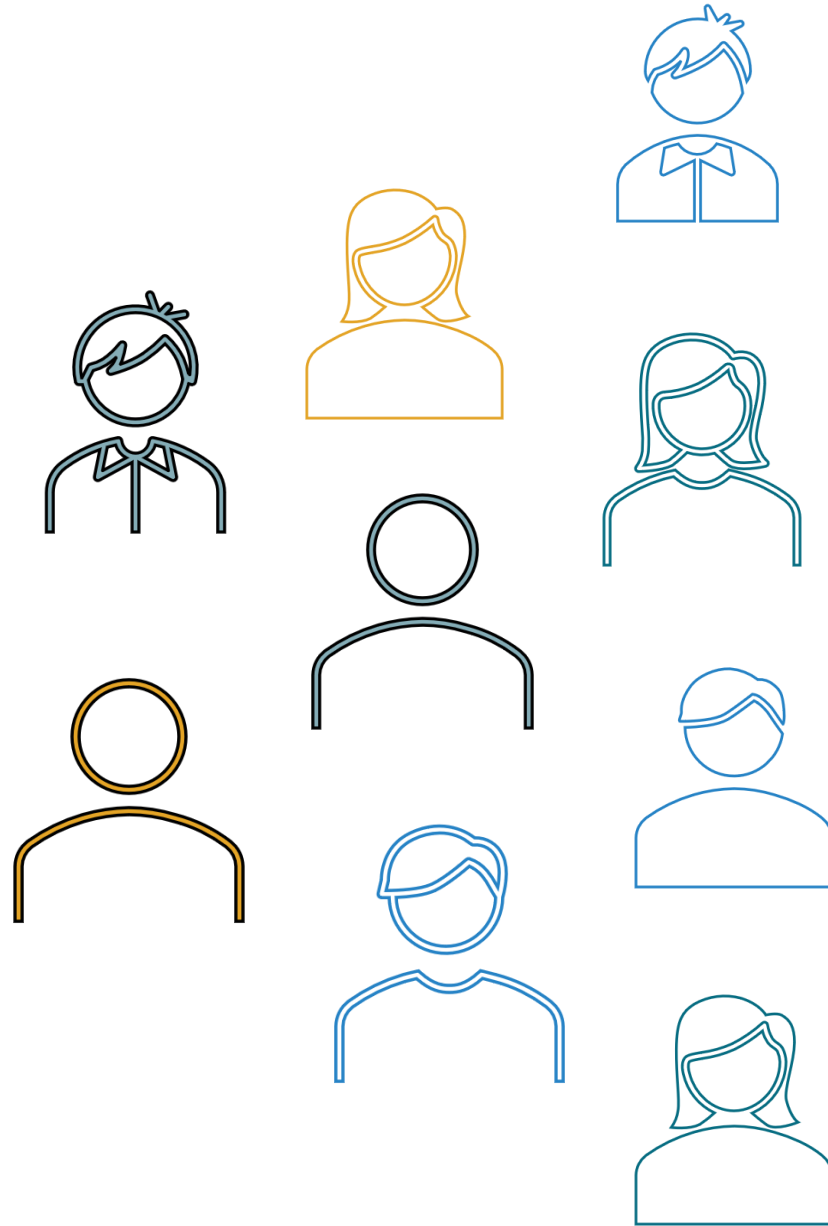
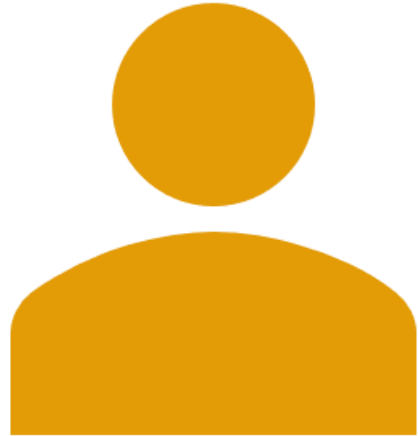
had a job in the past



# Self-Direction

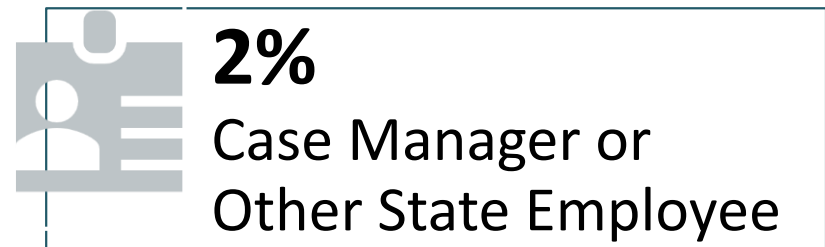
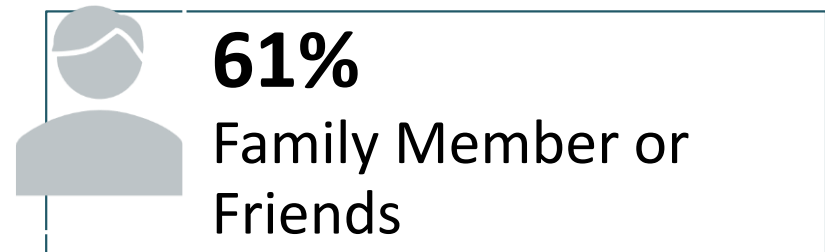
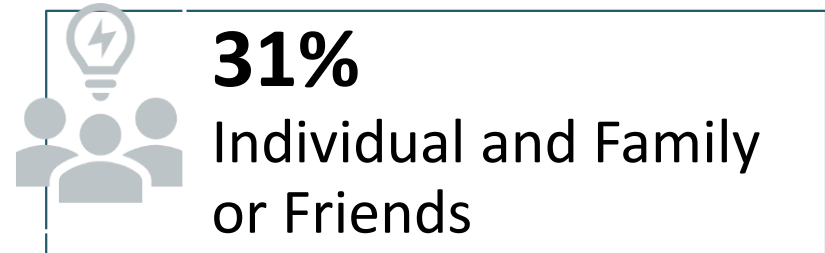
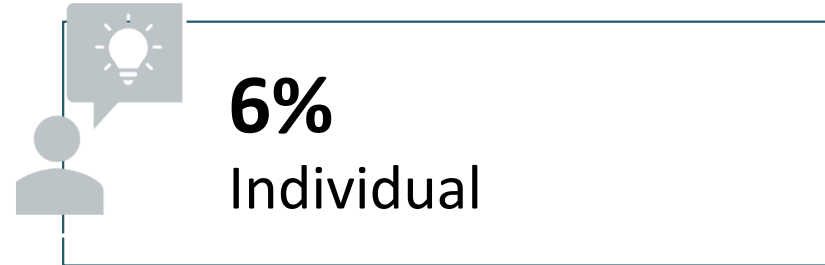


1 in 10  
respondents  
were included  
in Self-  
Direction  
(CDC+  
Program) in FL

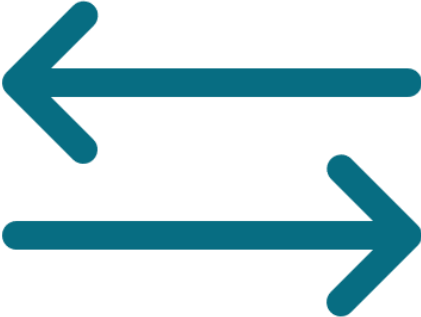




**37%**  
of people receiving  
services report they  
make decisions or have  
input in making  
decisions for how  
budget for services is  
used.

People who make decisions about how the budget is used...



# Self-Direction

		
<p><b>98%</b> Can make you make changes to budget/services if needed</p>	<p><b>93%</b> Have enough help deciding how to use budget/services</p>	<p><b>95%</b> Get enough information about how much money is left in budget/services</p>

# Notable Results

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- Overall, 55% got flu shots (compared to the 2018-2019 national norm of 72%)
- Racial disparities were present among those getting shots – more White participants got flu shots than Black and Hispanic participants
- Respondents appear to be less obese, have less high blood pressure and have lower cholesterol than the general population
- While 66% of respondents say their case manager has suggested employment options, only 25% say they have help finding employment
- Of respondents who are self-directing, 61% say that family and friends make decisions about their budgets



# Discussion and Questions