

Florida Statewide Quality Assurance Program

CDC+ & Quality Assurance: What You Need To Know and Are You Ready? 11/19/2010 - Tallahassee 12/1/2010 - Sunrise 12/2/ 2010 - Tampa



CDC+ and The Person Centered Review Process

- Selection Process: Who gets reviewed and why?
- Who can participate?
- Scheduling
- Where is the interview held?

Tools used for a Person Centered Review

- National Core Indicator Survey (for adults 18 and over)
- Individual Interview Instrument
- Health & Behavioral Questionnaire

- Service Specific Record Reviews
- CDC+ Representative and Consultant



Person Centered Reviews

National Core Indicators (for adults 18 and over)

- A process being used by 29 states to gather information about the lives of people with intellectual/developmental disabilities
 - Enables states to compare data apples to apples
 - Data from NCI are confidential and will only be used at the Area or Statewide level

National Core Indicator Survey

Section 1

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- Employment / other activities
- > Home

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- Safety and Health
- Friends and Family
- Satisfaction with
 Services/Supports
- Self Directed Supports

Section 2

Community Inclusion

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- Choices
- Rights
- Access to needed services



Person Centered Reviews

Individual Interview Instrument (handout #22)

- Capture information from the perspective of the person
- Determine whether services are effectively implemented in accordance with the persons unique needs, expressed preferences & decisions concerning his/her life
- Gather information specific to the individual's desired goals, outcomes and satisfaction with services



Individual Interview Instrument

Twelve Elements of Accomplishment/Attainment

- 1. Choice of services and supports
- 2. Active participant in life decisions
- Directing the design of services,
 identifying needed skills and strategies
 to accomplish goals



Individual Interview Instrument

- 4. Participates in review of services, directs changes desired to assure outcomes/goals
- 5. Necessary supports in place to meet needs and goals
- 6. Free from abuse, neglect, and exploitation
- 7. Safety and ability to take care of self
- 8. Health



Individual Interview Instrument

- 9. Rights education, support to exercise rights, dignity, respect and privacy
- 10. Achievement of goals, support to show progress made toward accomplishment of goals
- 11. Satisfaction with supports & services received
- 12. Development of desired community roles



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Person Centered Reviews

Health & Behavioral Assessment (handout #23)

- Current physicians/specialists
- Current dentist
- Current medications
- Current therapeutic services
- Behavioral supports
- Changes in health status
- Insurance Medicare? Private pay?



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Person Centered Reviews

Health & Behavioral Assessment - Medical Peer Review is used to determine if:

- The person is receiving appropriate physical, dental, behavioral health care
- Services meet professionally recognized standards of healthcare
- Additional follow-up is needed, focused review, referrals to Area Medical Case Manager, Area Behavior Analyst, Medical Director review or Expert Specialist review



Person Centered Reviews

Service Specific Record review (SSRR)

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- Completed for the CDC+ Representative & the CDC+ Consultant
- Review documentation required for monitoring
- Assess compliance with program requirements, rules, and policy

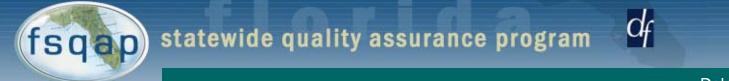
Person Centered Review Report

A copy is mailed to CDC+ Consultant

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- If requested a copy is mailed to the Participant and/or their parent/guardian
- Local APD Area Office, APD Central Office and AHCA have access to view reports via a secure website



Role Play: So what does a Person Centered Review look and sound like?

- CDC+ Participant: Susan Sample
- > Quality Assurance Reviewer: Theresa Skidmore

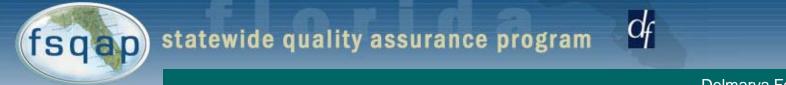


Any Questions?



Florida Statewide Quality Assurance Program

- Customer Service Representative
 - Beth Townsend Stratigeas
 - Phone # 1 (866) 254-2075
 - Fax# 1 (813) 977-0027
 - Townsee@dfmc.org
- Website
 - www.DFMC-Florida.org



Please Complete the Training Evaluation

All Review Tools & Procedures are posted to Delmarva's Florida website http://www.dfmc-florida.org

Thank You!!!