



Goal 4: Establish an Efficient Delivery of Quality Services

Priority 4.3: Improve Management and Oversight of Provider Training

Core Team Members: Steve Dunaway, Kathy Palmer, LeeAnn Herman, Minerva Barndt, Karen Eramo (A-13), Kathy Coleman (A-10)

Barbara Palmer
Sponsor

Melinda Coulter
Team Lead



Advisory Team Members

Denise Arnold – APD Central Office

Erin Levin – APD Central Office IT

**Gayle Granger – APD Regional Operations Manager –
N.E Region**

Kristen Allen – Delmarva

Jamie Franz, AHCA

Rhonda Sloan, DCD+

Reed Stephan – APD Central Office Operations, DSIs

**Rene Johnson – APD Central Office Comm. Dev.,
Waiver Unit**

**Gail Rapp – former WSC, currently professional
guardian representing @ 30 APD clients**



Resource Team Members

Allison Cruz - Florida Developmental Disabilities Council

Heather Monteath – APD Area 14 Administrator

Linda Mabile & Shirley Balogh – Florida Association of Rehabilitative Facilities

Lisa Fox – USF – Florida Center for Inclusive Community

Mark Swain – FL ARC

Pauline Lipps and Jean Sherman - Family Care Council

Rick Frazier – Tallahassee Community College



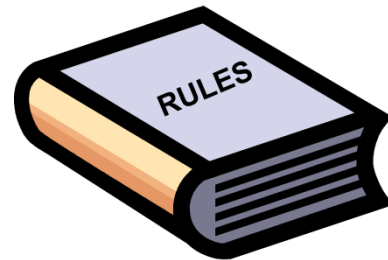
Objective 4.3.1

Statewide Standardized Curricula for all Required Provider Training Courses will be Created or Identified by the Training Unit for New Provider Staff to use by June 30, 2014



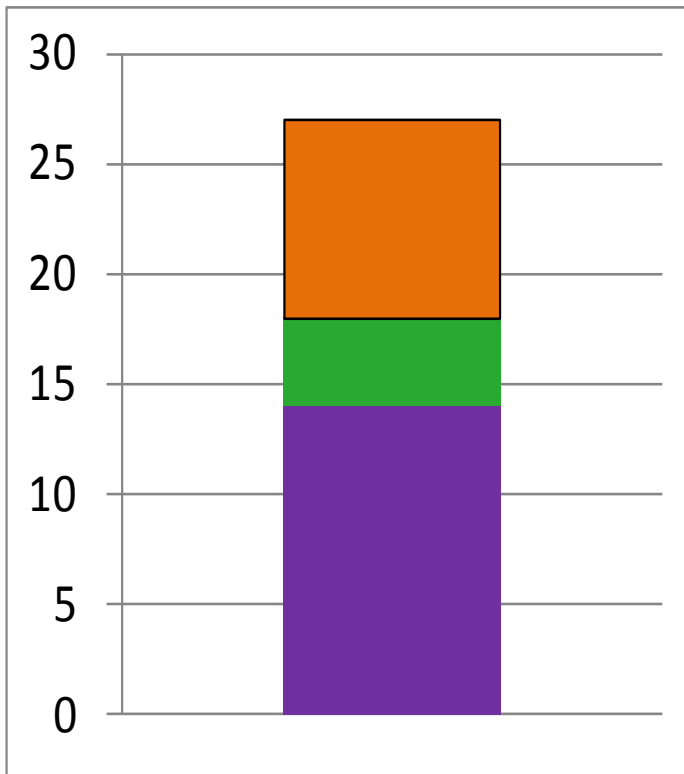
Required Training Courses to be Taken by Provider Staff

27 ⇒ 18





Currently Required Courses



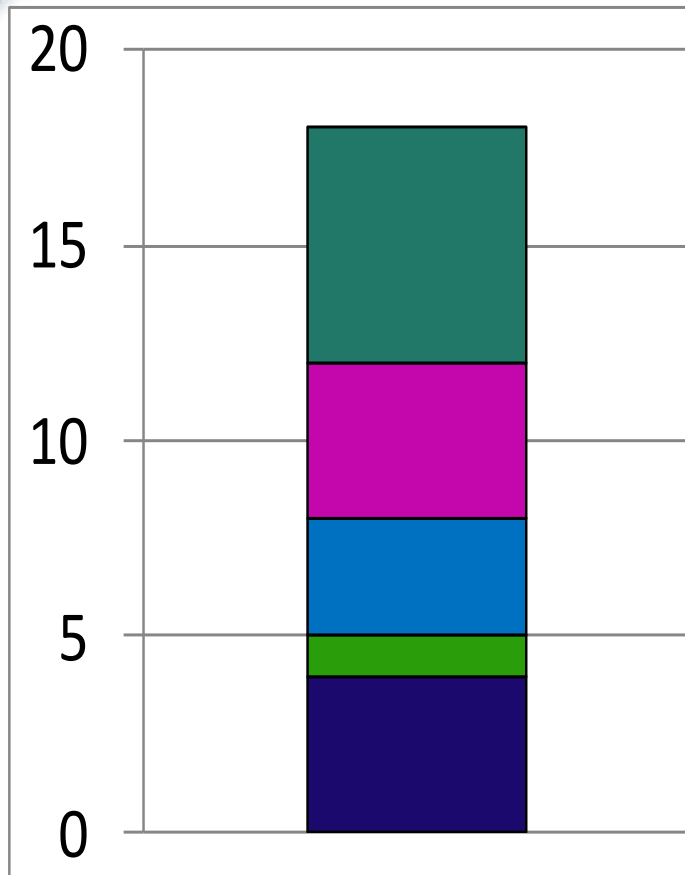
9 required of all provider staff

4 required if the provider staff works with someone needing medication or behavioral interventions

14 required of certain provider types (SE, SL, WSC or staff of licensed facilities)



Proposed Required Courses



6 primary courses to be standardized

4 secondary courses to be standardized

3 courses that APD will define what organizations can provide trainer certification

13 courses to be standardized

1 new course

4 courses will continue to be approved by C/O staff



18 Proposed Required Courses

11 need standardized curriculum

- **6 primary courses**
- **4 secondary courses**
- **1 new courses**



Handouts

- 1. Chart 1 = Listing of All Currently Required Courses (27)**
- 2. Chart 2 = Listing of All Proposed Required Courses (18)**



Of the **27** currently
Required Provider Training Courses

APD will consolidate into **18** courses
and of those

APD will standardize **11** courses



Future Decisions

Web-based vs. Classroom vs. Both for 11

Who will host web-based courses

Clepping of APD Created Courses

Design Cost Effective, Sustainable

APD Provider Training Model –

if there are trainers, assure quality